



Infosys®

29th

Annual
General
Meeting

Infosys Technologies Limited
welcomes you to the
Twenty-ninth Annual General Meeting

The Infosys logo is displayed in white text against a blue sky background with white clouds. The logo consists of the word "Infosys" in a sans-serif font, with a registered trademark symbol (®) to the upper right of the "s".

Infosys[®]

Operational Highlights 2009-10

S. D. Shibulal

Chief Operating Officer

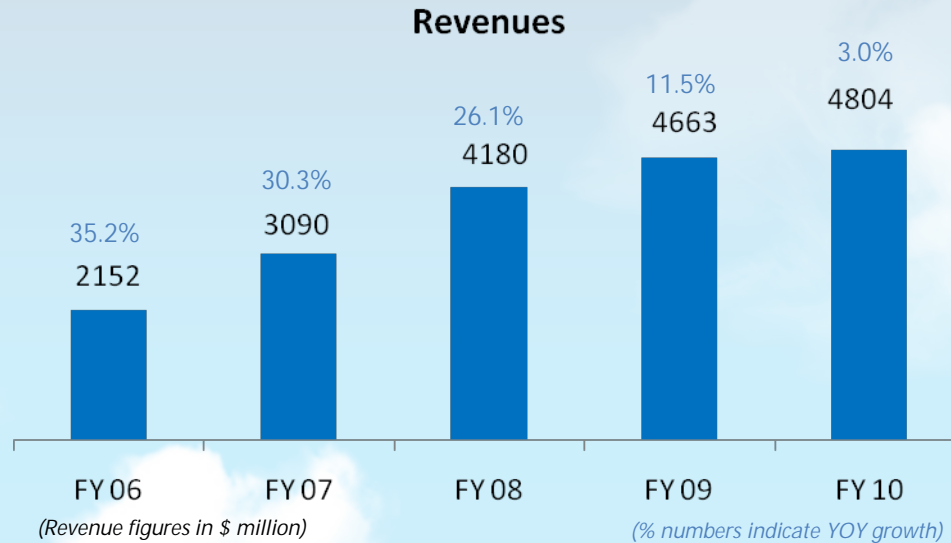
Safe harbor

Certain statements made here concerning Infosys' future growth prospects are forward-looking statements which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2007 and the Quarterly Reports on Form 6-K for the fiscal quarters ended June 30, 2006, September 30, 2006 and December 31, 2006. These filings are available at www.sec.gov. Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the company's filings with the Securities and Exchange Commission and our reports to shareholders. The company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the company.

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- A challenging fiscal 2010 : The year at a glance
- Sustained stakeholder engagement
- Continued focus on the future

A Challenging fiscal 2010: The year at a glance



- Revenues \$4.80 billion / 3.0% YOY growth (*as per IFRS*)
- Net income \$1.31 billion / 2.5% YOY growth (*as per IFRS*)
- EPS \$2.3 / 2.2% YOY growth (*as per IFRS*)
- Employees 113,796 from 83 nationalities (76 in FY 09)
- Global presence
 - 65 Sales offices (55)
 - 63 Global development centers (54)
 - Operating in 33 countries (28)

Sustained stakeholder engagement

Clients

- Strengthening client relationships
- Focusing on operational excellence

Employees

- Honoring all our commitments
- Hiring & training best-in-class people

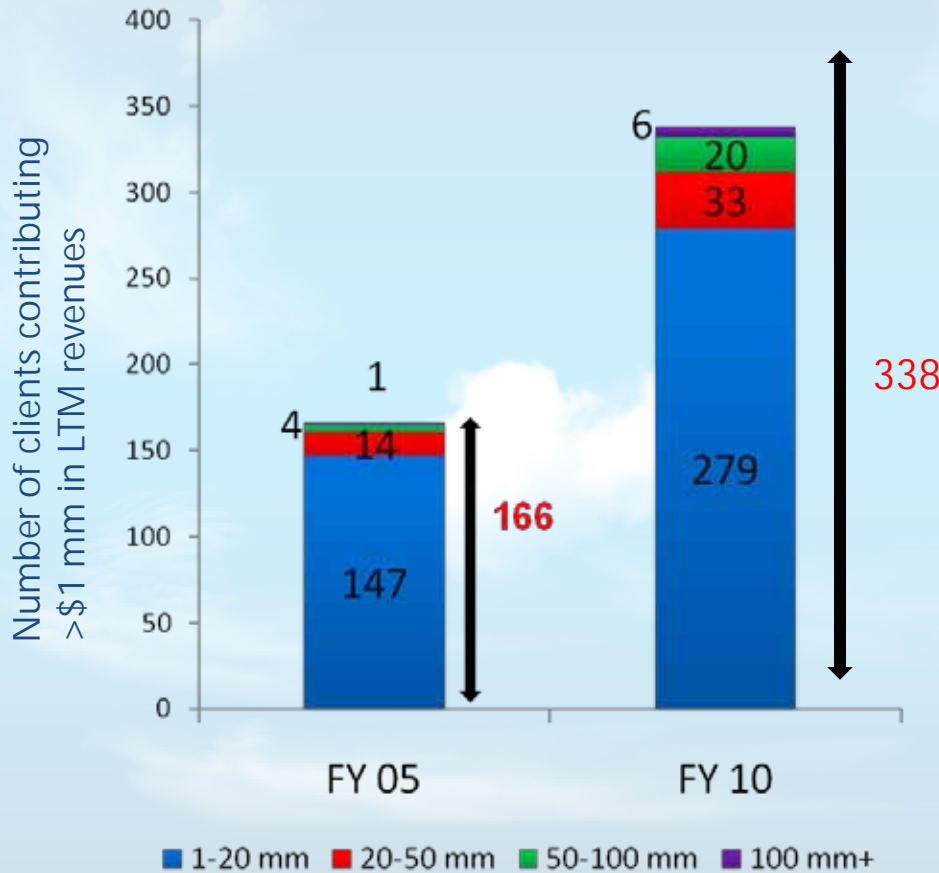
Investors / Industry

- Raising brand visibility



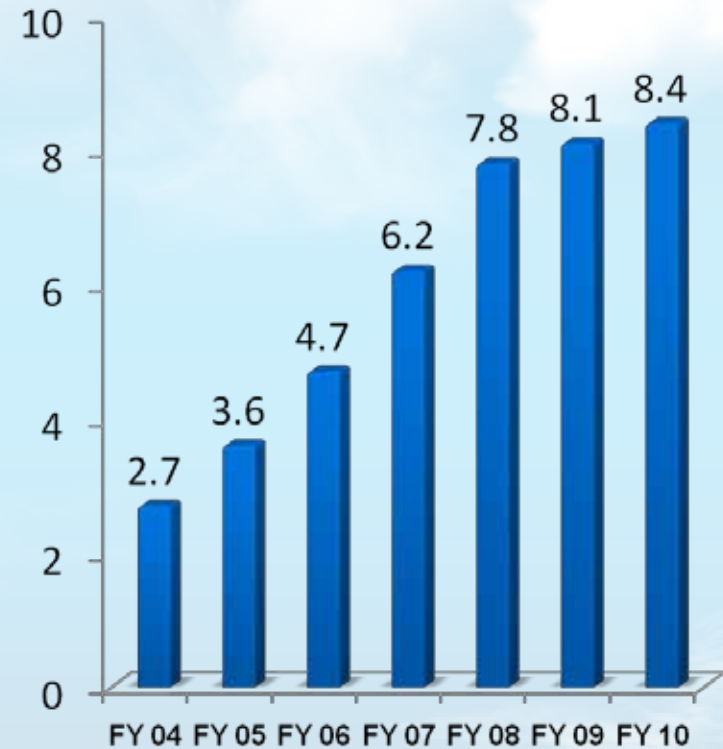
Strengthening client relationships

Large, growing client relationships



Increasing revenue per client

(\$ million)



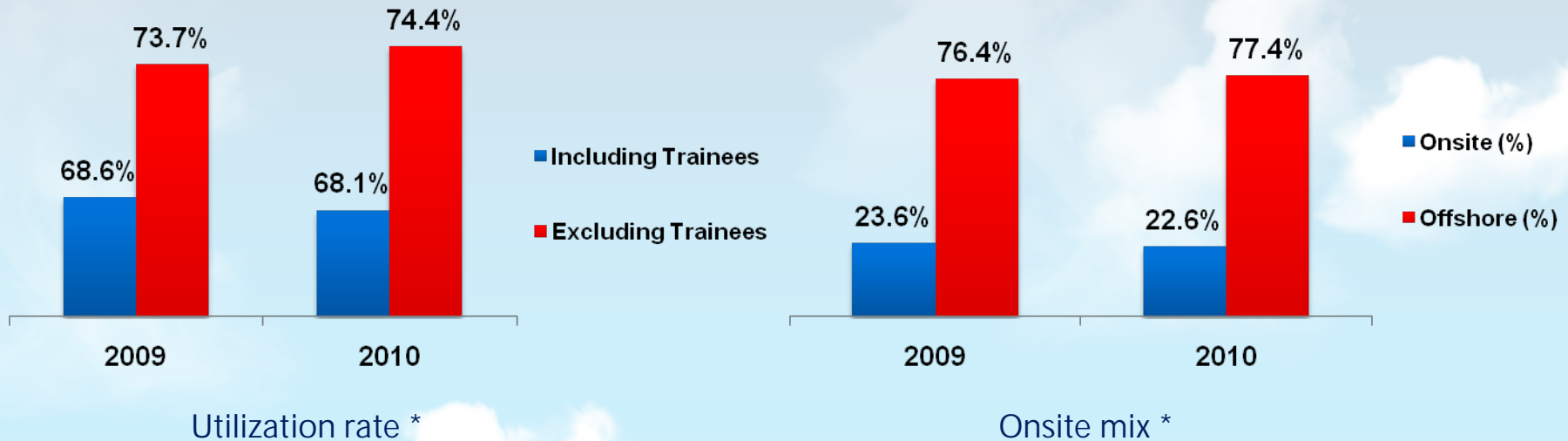
The number of our million-dollar clients grew to 338 in 2010 from 327 last year

Strengthening client relationships

| | FY 2008 | FY 2009 | FY 2010 |
|------------------------------------|---------|---------|---------|
| Clients | 538 | 579 | 575 |
| Clients added during the year | 170 | 156 | 141 |
| No. of 1 million dollar+ clients | 310 | 327 | 338 |
| No. of 5 million dollar+ clients | 141 | 151 | 159 |
| No. of 10 million dollar+ clients | 89 | 101 | 97 |
| No. of 20 million dollar+ clients | 47 | 59 | 59 |
| No. of 50 million dollar+ clients | 18 | 20 | 26 |
| No. of 100 million dollar+ clients | 6 | 4 | 6 |
| No. of 200 million dollar+ clients | 1 | 1 | 1 |
| No. of 300 million dollar+ clients | 1 | 1 | - |

- 141 clients were added during the year
- We derived 97.3% of our revenues from repeat business of which :
 - Top 10 clients contributed 26.2% of our revenues & top client 4.6%

Focusing on operational excellence



- Infosys BPO certified for eSCM – SP ver 2.0 Level 5. The 4th company in the world to receive this certification
- 31 patent applications filed in the United States Patents and Trademark Office (USPTO) and Indian Patent Office. A total of 224 applications pending and 9 granted so far by the USPTO
- Honored with the Oracle Titan Partner Award at Oracle® Open World 2009 event
- Ranked as the Best Outsourcing Partner by Waters Rankings 2009

Sustained stakeholder engagement

Clients

- Strengthening client relationships
- Focusing on operational excellence

Employees

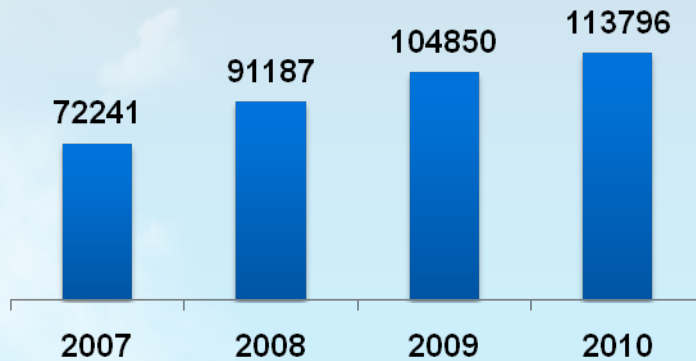
- Honoring all our commitments
- Hiring & training best-in-class people

Investors / Industry

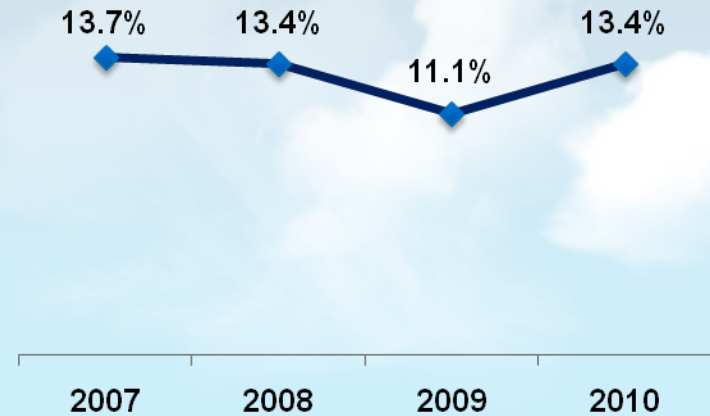
- Raising brand visibility



Honoring all our commitments



Total employee strength

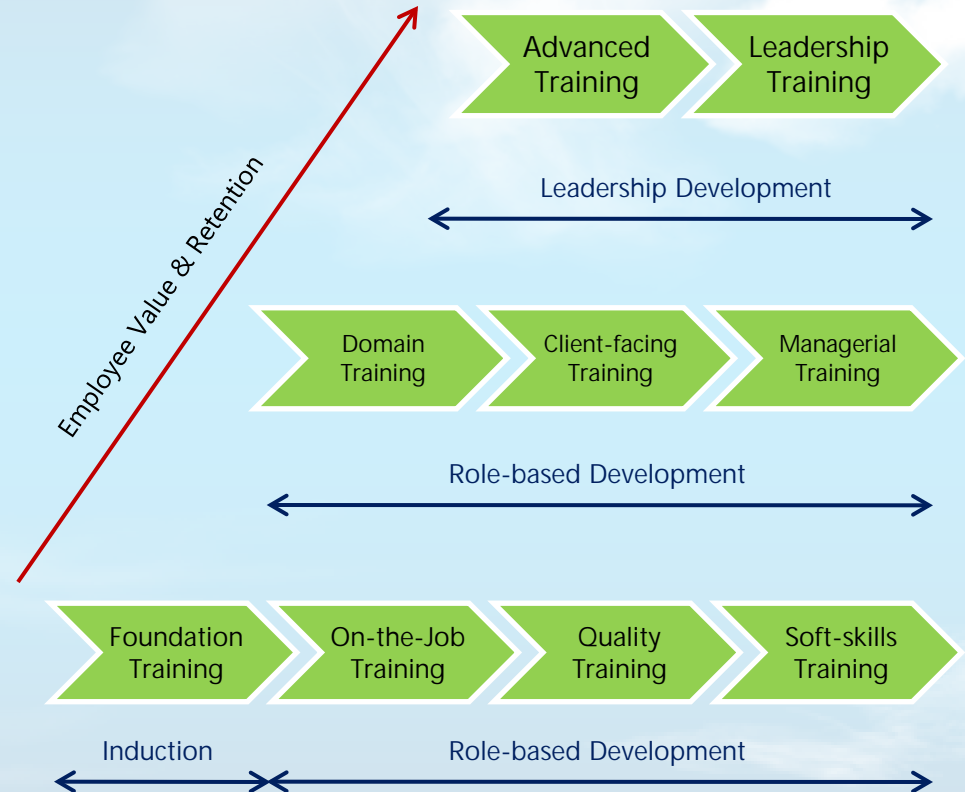


Attrition (Excl. subsidiaries)

- Honored 18,000 campus offers
- Added 27,639 employees (gross) and 8,946 (net) in fiscal 2010
- Continue to remain an employer of choice – We received approximately 4,00,800 applications (61,000 interviewed / 26,200 job offers made)
- Attrition rate stands at 13.4% compared to 11.1% for the previous year
- Listed among best companies for leaders by Hay Group and Chief Executive Magazine
- Infosys BPO Received the Excellence Award for Diversity Hiring Initiatives

Hiring & training best-in-class people

- With a total built-up area of 1.44 million square feet, the Infosys Global Education Center can accommodate the training needs of 14,000 employees at a time
- During the year, the total days of training doubled to over two million person-days
- Training period of employees extended to deepen their skills and make them more relevant to our clients



Sustained stakeholder engagement

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- Focusing on operational excellence

Employees

- Honoring all our commitments
- Hiring & training best-in-class people

Investors / Industry

- Raising brand visibility



Raising brand visibility

- Ranked as the most admired company in India according to the Wall Street Journal Survey
- Ranked among the 50 most respected companies in the world by Reputation Institute's Global Reputation Pulse 2009
- Ranked among the top 25 companies in Business Week's InfoTech 100
- Ranked as the best company to work for in India by Business Today's ninth survey of 'Best Companies to Work For'
- Received the Gold Award for Investor Relations in Technology in the U.S. in the 'Asset Triple A Corporate Awards'
- Industry analysts rated us highly in reports on our key services and markets which include:
 - Service Oriented Architecture
 - Oracle Service providers
 - Finacle™ product suite

Continued focus on the future

Expanding addressable markets

- Expanding geographic footprint
- Expanding vertical footprint
- Expanding services footprint

Building world-class infrastructure

Building tomorrow's enterprise



Expanding geographic footprint

| Geographies | FY 2008 | FY 2009 | FY 2010 |
|-------------------|---------|---------|---------|
| North America | 62.0% | 63.2% | 65.8% |
| Europe | 28.1% | 26.4% | 23.0% |
| India | 1.3% | 1.3% | 1.2% |
| Rest of the World | 8.6% | 9.1% | 10.0% |
| Total | 100.0% | 100.0% | 100.0% |

- The contribution of North America and the Rest-of-the-world to our revenues grew to 65.8% and 10.0% respectively
- Appointed country heads for our operations in Germany and France
- Launched a new Consulting and Systems Integration practice across Australia and New Zealand
- Infosys Consulting Inc incorporated a wholly-owned subsidiary, Infosys Consulting India Limited

Expanding vertical footprint

| Industries | FY 2008 | FY 2009 | FY 2010 |
|---|---------|---------|---------|
| Banking, Financial Services & Insurance | 35.7% | 33.9% | 34.0% |
| Banking & Financial Services | 28.5% | 26.7% | 26.3% |
| Insurance | 7.2% | 7.2% | 7.7% |
| Manufacturing | 14.7% | 19.7% | 19.8% |
| Telecom | 21.6% | 18.1% | 16.1% |
| Retail | 11.8% | 12.6% | 13.3% |
| Energy & Utilities | 5.2% | 5.7% | 5.9% |
| Transportation & Logistics | 2.5% | 2.3% | 2.0% |
| Others | 8.5% | 7.7% | 8.9% |
| Total | 100.0% | 100.0% | 100.0% |

- Helping a leading North American cable operator launch next-generation home gateway devices for voice and data services
- A global aircraft manufacturer engaged us to provide engineering design services across multiple aircraft programs

Expanding services footprint

| Service offerings | FY 2008 | FY 2009 | FY 2010 |
|--|---------|---------|---------|
| Application Development | 21.7% | 20.5% | 18.0% |
| Application Maintenance | 23.7% | 21.9% | 23.3% |
| Business Process Management | 5.7% | 6.0% | 6.1% |
| Consulting Services & Package Implementation | 23.8% | 24.9% | 24.4% |
| Infrastructure Management | 4.9% | 6.3% | 7.2% |
| Product Engineering Services | 1.6% | 2.2% | 2.2% |
| Systems Integration | 2.8% | 3.6% | 4.2% |
| Testing Services | 7.5% | 6.8% | 6.4% |
| Others | 4.7% | 3.9% | 4.0% |
| Total Services | 96.4% | 96.1% | 95.8% |
| Products | 3.6% | 3.9% | 4.2% |
| Total | 100.0% | 100.0% | 100.0% |

- Infosys BPO acquired McCamish Systems LLC, a business process solutions provider based at Atlanta, U.S.
- Introduced the iTransform™ Product Suite, that delivers end-to-end cost-effective offerings in the healthcare space

Continued focus on the future

Expanding addressable markets

- Expanding geographic footprint
- Expanding vertical footprint
- Expanding services footprint

Building world-class infrastructure

Building tomorrow's enterprise



Building world-class infrastructure

- Robust, flexible, modular global infrastructure
- 63 Global development centers (54 in FY 09)
 - 30 in India (27)
 - 33 in North America, Europe & Asia-Pacific (27)
 - 25.5 million square feet of total area with a seating capacity of 107,331 (22.6 million / 95,000). Of these, 2.86 million square feet were added during the year
 - 1.9 million square feet under construction with a seating capacity of 13,442
- Ability to rapidly scale new engagements
- Flexibility to distribute engagements and capacity across centers worldwide
- Enhanced disaster recovery / business continuity capabilities

Continued focus on the future

Expanding addressable markets

- Expanding geographic footprint
- Expanding vertical footprint
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Building world-class infrastructure

Building tomorrow's enterprise



Building Tomorrow's Enterprise

Clients' Success

Revenue Growth

Profitability / Free Cash Flow

Asset Efficiency

Banking, Capital Markets, Communication, Media, Entertainment, Energy, Utilities, Services, Government, Insurance, Healthcare, Life Sciences, Retail, CPG, Logistics, Manufacturing

Drivers for tomorrow

Digital Consumers

Emerging Economies

Sustainable Tomorrow

New Commerce

Healthcare New Frontiers

Smarter Organizations

Pervasive Computing

Client Focused Offerings

Client Engagement Models

Business Transformation Programs

Strategic Global Sourcing

New Engagement Models

Business Transformation

Business Consulting, Enterprise Solutions, Application Development, System Integration

Business Operations

Business Process Management, Infrastructure Management, Independent Validation, Application Maintenance

Engineering, Research and Knowledge

Product Engineering, Product Life Cycle Management, Knowledge Management, Learning Management

Solutions and Business Platforms

Products, Product based Solutions and Business Platforms

Client Focused Investments

Infosys 3.0

Business Value Articulation

Add New Clients

Deepen Client Relationships

Expand Geo Markets

Smarter Infosys

Research and Innovation

Strategic Alliances

Execution Excellence & Productivity

Global Talent and Leadership

Build and manage a multi-cultural global Infosys



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To conclude...

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Thank You

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