

Infosys Oracle Siebel Business Process Testing Accelerator

In today's information driven world, the IT application is the lifeblood of the business and it's not uncommon for the cost of package implementation to run into millions of dollars. Given this backdrop, testing investments become crucial as more than 90% of functional test engagements suffer from:

- Excessive setup time & cost for manual and automated functional test scripts
- Project delays and cost overruns due to regression testing
- Prohibitive cost of maintenance of test scripts
- Test scripts becoming redundant after every release
- Production defects due to lack of common understanding between the business team & the functional testing team

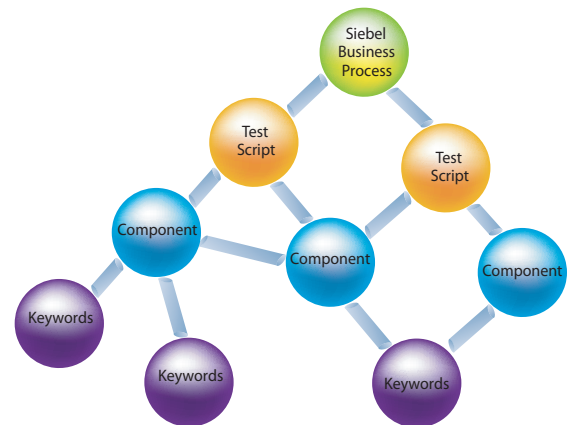
Infosys is partnering with HP to deliver a solution focused on addressing the shortcomings of Siebel functional testing by leveraging HP's Business Process Testing™ (BPT) platform and Oracle's Siebel Test Automation framework. Built around CMM Level 5 methodologies, Infosys Global Delivery Model, Siebel 8.0 and HP Software, the Oracle Siebel Business Process Testing (BPT) Accelerator will enable customers to maximize ROI on existing & planned Siebel functional testing investments.

Infosys Oracle Siebel Business Process Testing Methodology

Infosys' Oracle Siebel Business Process Testing Accelerator utilizes pre-built test cases and industry best practices provided by HP's BPT platform to quickly and cost-effectively automate the Siebel functional testing suite.

The solution is comprised of pre-configured "Components" which are the basic building blocks for the solution & address a specific functional area in Siebel application suite. Key precursor is the design of best practice business process maps to breakdown the end-to-end functionality into sub-processes, using which components can be identified.

Multiple components can be combined to automate a test scenario encompassing multiple functionalities. "Test scripts" can further be clubbed to create "Process Flows" to validate end-to-end core business processes. Components are built on a common repository of "Keywords" hence any changes are updated in the repository and are reflected across all components.



Customer Value Proposition

The Oracle Siebel Business Process Testing Accelerator is aimed at addressing four key business imperatives:

- Reduce Siebel Implementation costs by cutting down on the functional test automation cost
- Reduce Implementation cycle by cutting down on the build time for the function test suite
- Reduce Upgrade/Maintenance costs by minimizing modification to the existing suite
- Ensure Complete Functionality coverage by an exhaustive library of pre-configured components

Figures collated across representative client test automation engagements

Customer Value Realization				
	Faster GTM	Cost Benefit	Higher ROI	Lower TCO
Infosys Solution	Pre-configured Components	Pre-built Domain based Documentation	Best Practices based Pre-defined Processes	Pre-built Keyword - Component Mapping
GAP Analysis	Time & Cost Investment to build from Scratch	Lack of Domain Specific Documentation	Lack of Domain Process Knowledge	Lack of Keyword - Component Mapping
BPT Tool	Build Reusable Components	Generate Component Documentation	Map Business Processes	Keyword Driven Testing

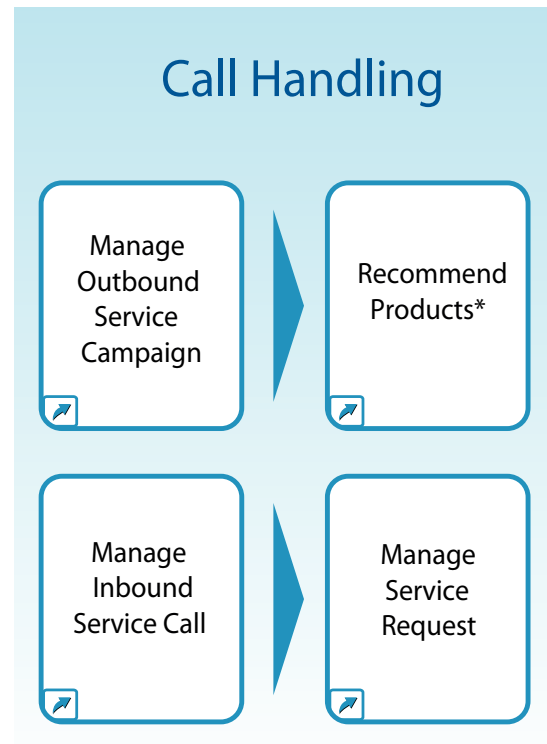
Value Realization

- ROI realization of over 81%
- GTM time reduction by 80%
- Build Vs Buy cost reduction of over 50%
- Productivity increase of more than 100%
- Maintenance cycle reduced by nearly 75%
- Break even after just 3 runs
- Incremental reduction in TCO over PLC

Key Features & Benefits

- Reduces implementation time, of a complete automated regression test suite, from months to weeks by leveraging pre-configured, pre-automated library of test components
- Accelerates the upgrade & maintenance cycle for patches, new releases etc by detailed keyword - component mapping which enables traceability of any changes to specific components, thus reducing maintenance time & cost
- Leverages Infosys' services IP product for process mapping, Influx. Influx process maps capture Oracle's Siebel Financial OOB process maps. These processes are further fragmented at sub process level/ operation. Enriched process mapping functionalities of Influx are leveraged to deliver flexible and easy to implement solution (Refer Influx diagram)
- The accelerator designed for Siebel Finance contains pre-automated components for Functional testing, UI testing, Integration testing & Data driven testing
- Utilizing HP Business Process Testing framework, the accelerator integrates business and testing teams by allowing non-technical business analysts to create and maintain automated tests
- The accelerator components can be customized to cover any scenario not covered under the component library
- Auto generates application & domain specific test documentation. The business definitions are highly reusable for optimizing both manual & automated testing
- Solution supported by a suite of supporting tools & standard templates to ease & streamline testing activities
- Solution methodology based on CMM level 5 processes & service excellence of Infosys Global Delivery Model

Leveraging Infosys IP: INFLUX



* See Sales Process Relationship

Allied services

Business Consulting

Provides you with strategic differentiation and operational superiority, assessments, proprietary industry analyses & projects structured around beating the competition.

Customer Operations

Focused on delivering end-to-end customer operations processes and system implementations on leading CRM packages, and transformational CDI solutions to achieve greater business agility.

Banking & Capital Markets

Bringing to bear deep experience in visioning, architecting and delivering business and technology solutions, helping financial services organizations increase operational efficiency, enable more effective customer management and lower operational risk profile.

Independent Validation

Gives your applications the third degree treatment and tests their robustness and ability to survive your business growth. A "must have" service if you are serious about long-term leverage of your application assets.



For more information, contact askus@infosys.com

About Infosys

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