

Oracle Retail - An End to End solution for Retail

The flattening world is constantly evolving and impacting the way you do your business. Operations of retailers have become increasingly global, complex and dynamic. The success of your company hinges on developing innovative merchandizing strategies, efficient inventory management, and customer centric store operations that help you win in turns and make money from information while driving continuous improvement. Infosys is uniquely positioned to meet the challenges of retailers by bringing highly innovative, integrated technologies thereby enhancing the experience and value delivered to customers.

Infosys leverages leading retail industry best practices to deliver successful business solutions and maximizes your return on investments in Oracle Retail Suite. Leveraging our extensive experience across various Oracle Retail Suite of products and rich domain expertise will enable you to use Oracle Retail Suite for your business advantage.

Credentials

- Infosys works with 9 of the top 10 retailers in North America
- Retail Segment focus includes Apparel / Footwear, Drug, Department, Discount, Grocery and Specialty retail
- 300+ practitioners in the practice with expertise across a range of Oracle Retail products like RMS, ReSA, RPOS, RWMS, RDW, RDE, RSO, RPM, Profit Logic, 360 Commerce
- End to End Service offerings encompassing robust implementations, faster rollouts, de-risked upgrades, dependable production support and best quality development
- Oracle Retail Center of Excellence drives innovation and continuous improvements through tools and accelerators

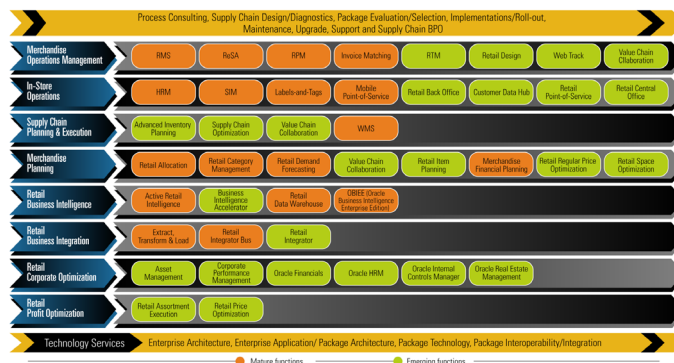
Oracle Alliance	
Infosys is a Global SI partner of Oracle and is a Certified Advantage Partner (CAP) which is the highest level of partnership in Oracle Partner Network (OPN)	
Infosys - Oracle relationship encompasses joint solution and product development to deliver incremental, differentiated value to customers	
Our relationship with Oracle gives early access to new product releases, including beta versions -	
<ul style="list-style-type: none"> • Enables us to create focused solutions built around the new modules and upgrade our solutions built on the earlier versions of Oracle Retail Suite • Helps our clients upgrade to newer versions faster and at a lower cost 	

Analysts Speak



“Infosys Technologies provides the greatest breadth of operational outsourcing capabilities to complement its IT services.” “Infosys complements SCM consulting with outsourcing services.” *

End to End Oracle Retail Offerings



*Source: Which Service Provider Is Right For Your Supply Chain Project? by Patrick Connaughton, January 23, 2008, Forrester Research Inc.

Oracle Retail CoE for Continuous Improvement

Business Solutions	Technology Driven Solutions	Delivery Predictability
<ul style="list-style-type: none"> Oracle Retail COE solutions are driven by Sub-verticals of the Retail Industry to cater to the variations in business processes and imperatives. <i>Solution focus areas:</i> Fashion Apparel, Grocery and Telecom Retail 	<ul style="list-style-type: none"> One of the focus areas of Oracle Retail COE is to develop Retail Technology Interoperability within and outside of the Retail Applications. Scalable, performance optimized integration solution for supplier driven processes POS-ReSa integration in a multiple POS environment 	<ul style="list-style-type: none"> Oracle CoE aims to bring tools, methodologies, artifacts etc, used across projects to the forefront and standardize these as simplified processes to be followed, thus removing the need to 're-invent the wheel' for every Oracle Retail project implementation.

Client Success Stories

CLIENT	SOLUTION PROVIDED	BENEFITS
Large home furnishing retailer in USA	Implemented a single merchandising, Oracle Retail inclusive of RMS, RDF, RDW, ReSA and RA modules	<ul style="list-style-type: none"> Increased efficiencies in channel management, promotions and pricing Improved customer service levels Better inventory turns/Reduction in lost sales Improvement in sales staff productivity
Large Multi Product retailer operating across the United Kingdom	Integration testing for RMS/RPM/ReSA/ReIM/RWMS and some custom interfaces to and from these applications	<ul style="list-style-type: none"> Re engineered key business processes - Improved real time transaction accuracy leading to faster decision making Delivered a Retail Box of application
A leading fashion specialty retailer in the USA	Package evaluation, implementation of RMS, RDF, RDW, Retek price management and Retek store operations	<ul style="list-style-type: none"> Automated forecasting and re-ordering resulting in better inventory control and customer order management Improved customer service levels because of more accuracy in automated forecasting Improvement in customer retention rates

Allied services

Business Consulting

Provides you with strategic differentiation and operational superiority, assessments, proprietary industry analyses & projects structured around beating the competition.

Independent Validation

Gives your applications the third degree treatment and tests their robustness and ability to survive your business growth. A "must have" service if you are serious about long term leverage of your application assets.

Enterprise Application Integration

Make the whole of your IT applications much greater than the sum of its parts. Infosys leverages Global Delivery Model (GDM) to deliver immediate and dramatic productivity growth like no one else can.

IModular Global Sourcing

A strategically mature alternative to total outsourcing and ad-hoc offshoring. Align your sourcing strategy to your business strategy, modularize your applications and processes and leverage the power of the Global Delivery Model (GDM).



Building **Tomorrow's** Enterprise

For more information, contact askus@infosys.com

About Infosys

Many of the world's most successful organizations rely on Infosys to deliver measurable business value. Infosys provides business consulting, technology, engineering and outsourcing services to help clients in over 30 countries build tomorrow's enterprise.

For more information about Infosys (NASDAQ:INFY), visit www.infosys.com.