

Infosys Telecom Order Management Solution

The Infosys Telecom Order Management Solution (TOMS) helps communication service providers substantially improve efficiencies in order management and help increase revenues in a rapidly changing marketplace driven by changing customer needs. The solution imbibes an inherent agility into the order processing operations.

In order to achieve business goals of rapid time-to-market, efficient order management for Next Generation Services and to address BSS pain points, Communication Service Providers (CSPs) and Cable companies need to:

- Create a solution framework encompassing the entire gamut of Order Capture & Management of related business processes
- Create capabilities towards Bulk Ordering, Zero Touch Ordering, Future Dated Ordering, Single Click Enablement and other similar capabilities that are generally not part of standard out-of-the-box packaged applications
- Create standards based pre-integration to reduce integration tax and Total Cost of Ownership

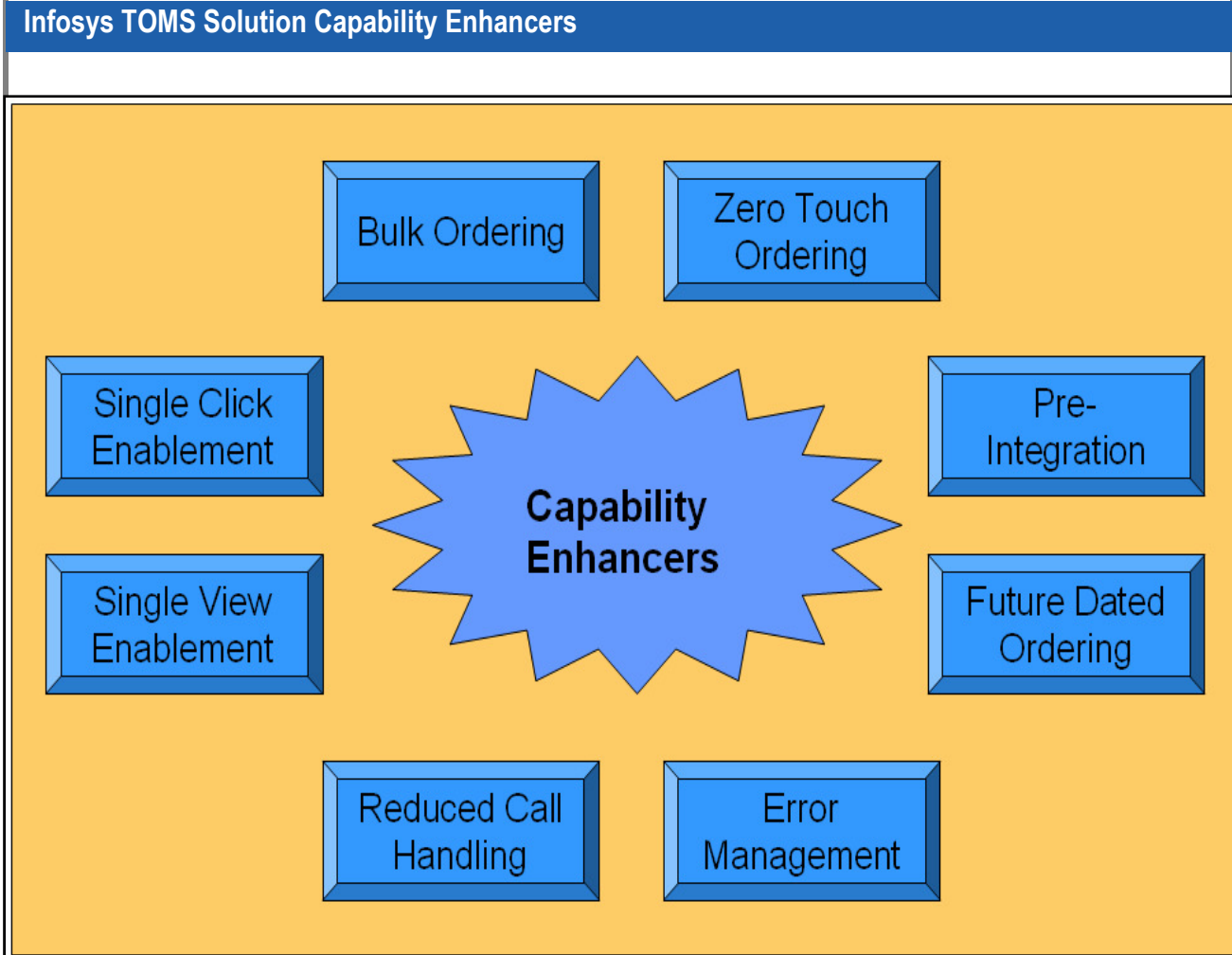
Solution Overview

Infosys' Telecom Order Management (TOMS) solution consists of an Order Capture framework based on Siebel in the Quote to Cash area. The solution comprises the entire gamut of business processes around Order capture, integration and automation of Telecommunication processes. The Solution brings in rich value-add in the form of enhanced functionality, ready to deploy business processes, pre-integration, tools and best practices, all brought together by the Infosys Global Delivery Model

Value Proposition

Infosys' Telecom Order Management Solution (TOMS) provides the following value proposition:

- Faster rollout of services with pre-built components and proven technology
- Business and Technology best practices
- Innovative Solutions to address industry trends – convergence in media, device and in business models
- Industry standard compliance – NGOSS, eTOM, Telecom Application Map (TAM) and SID
- SOA Compliance, hence can be deployed once and used across the application landscape
- Based on best-of-breed enterprise suites (e.g. Siebel CRM)



Infosys Services

<p>Business Consulting</p> <p>Provides you with strategic differentiation and operational superiority, assessments, proprietary industry analyses & projects structured around beating the competition.</p>	<p>Independent Validation</p> <p>Gives your applications the third degree treatment and tests their robustness and ability to survive your business growth. A "must have" service if you are serious about long term leverage of your application assets.</p>	<p>Enterprise Application Integration</p> <p>Make the whole of your IT applications much greater than the sum of its parts. Infosys leverages Global Delivery Model (GDM) to deliver immediate and dramatic productivity growth like no one else can.</p>	<p>Modular Global Sourcing</p> <p>A strategically mature alternative to total outsourcing and ad hoc offshoring. Align your sourcing strategy to your business strategy, modularize your applications and processes and leverage the power of Global Delivery Model.</p>
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Global Presence	About Infosys
<p>Atlanta, Bellevue, Bridgewater, Charlotte, Detroit, Fremont, Houston, Lake Forest, Lisle, New York, Phoenix, Plano, Quincy, Reston, Toronto</p> <p>Europe Brussels, Copenhagen, Frankfurt, Geneva, Helsinki, London, Milano, Oslo, Paris, Stockholm, Stuttgart, Utrecht, Zurich</p> <p>Asia Pacific Beijing, Hong Kong, Mauritius, Melbourne, Shanghai, Sharjah, Sydney, Tokyo</p> <p>India Bangalore, Bhubaneswar, Chennai, Hyderabad, Mangalore, Mohali, Mumbai, Mysore, New Delhi, Pune, Thiruvananthapuram</p>	<p>Infosys Technologies Ltd (NASDAQ: INFY) defines, designs and delivers IT-enabled business solutions that help Global 2000 companies win in a flat world. These solutions focus on providing strategic differentiation and operational superiority to clients. Infosys creates these solutions for its clients by leveraging its domain and business expertise along with a complete range of services.</p> <p>With Infosys, clients are assured of a transparent business partner, world-class processes, speed of execution and the power to stretch their IT budget by leveraging the Global Delivery Model that Infosys pioneered.</p>

For more information, contact infosys@infosys.com

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