

Oracle E-Business Suite upgrade solution

To keep pace with the changing market dynamics, you need to make sure that your Oracle E-Business Suite (EBS) applications are capable of supporting your business objectives. Upgrading Oracle EBS using an approach that presents a roadmap to the end-state would ensure that business processes are consistently linked to business goals and customer requirements.

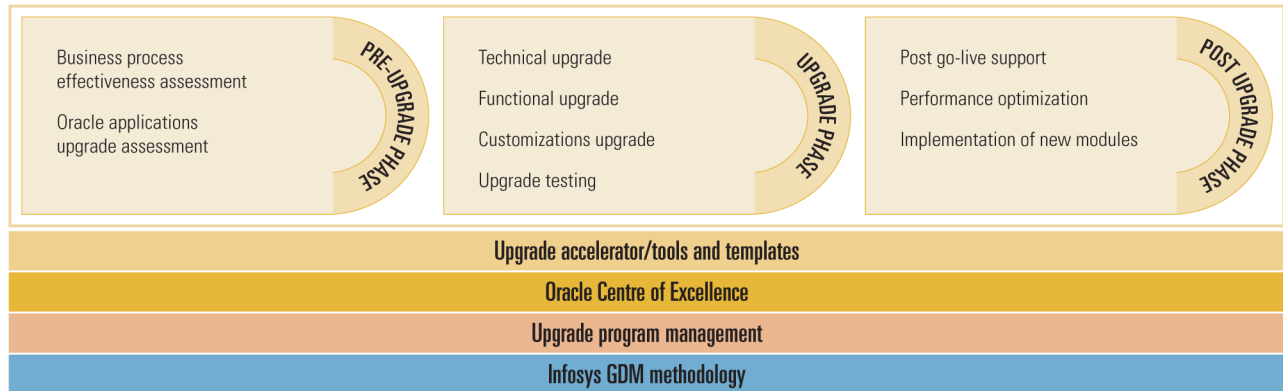
Before embarking on the Oracle EBS upgrade journey, it is important that your enterprise has answers to the following questions:

- What business needs lead your organization to consider an upgrade?
- Have you assessed the impact of upgrading your Oracle EBS on your business processes and business users?
- Can existing Oracle customizations and enhancements be reduced using new features/functionality?
- Will your upgrade approach lead to improved business processes, while lowering the operational cost?

Infosys' Oracle EBS upgrade solution would enable your organization to extract maximum value from your new and existing Oracle investments. With its unique de-risking approach the Infosys upgrade solution is capable of qualifying the strategic, financial, operational, and technical impacts on your existing enterprise application landscape.

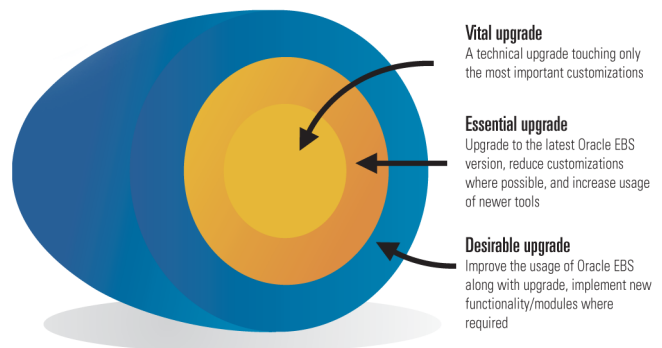
Upgrade methodology

Infosys' Oracle EBS upgrade methodology leverages the Global Delivery Model (GDM) to ensure faster go-live and quicker recovery of investments on Oracle EBS upgrade projects. A phased approach, comprising multiple upgrade passes helps de-risk the various challenges while detailed cutover planning, prior to upgrade, ensures minimal business disruption.



Upgrade solution offerings

The Oracle EBS upgrade solution from Infosys is a comprehensive solution aimed at redefining and streamlining the mission critical business processes for any organization. Infosys' upgrade offerings are flexible enough to accommodate different business needs of various enterprises. While the 'Vital upgrade' offering at one end addresses an enterprise's need to upgrade to the latest Oracle EBS version touching only the most important customizations, the 'Desirable upgrade' offering on the other end, encompasses all the associated benefits of an upgrade, where an enterprise would have the benefit of implementing new functionalities/modules along with the upgrade. The 'Essential upgrade' offering, is an intermediate solution that enables an enterprise to reduce customizations, through an increase in usage of newer tools/ functionalities in the latest release.



Key success stories

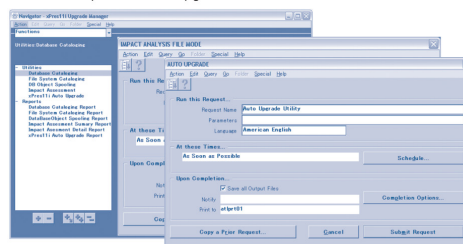
- The client, a leading Digital Media products manufacturer in Europe, wanted to upgrade its distribution instance from 11.5.4 version to 11.5.8 to streamline various business processes. Infosys team identified the extent of customizations and interfaces required and adopted a two stage testing strategy. The benefits to the client included enhanced traceability for serial number controlled items, reduced time for receiving transactions in PO, quicker material in-warding processes and a faster period closing process
- A Fortune 500 company into well-diversified technology, manufacturing and services, wanted to upgrade its existing Oracle Financials modules from Release 11.5.1 to Release 11.5.6. The challenge here was to ensure minimum downtime, as all financial transactions were processed on client's production system and even a day's delay could have lead to huge financial losses. Infosys' solution helped the client in ensuring minimum cutover time for the final upgrade which was completed with a down time of only half a day. The upgrade enabled the client to improve the service quality and reduce the total maintenance cost

Oracle practice

Infosys' Oracle practice provides Oracle consulting services to the world's leading corporations across various industry verticals. Equipped with robust tools, methodologies, templates and accelerators and supported by an Oracle Center of Excellence, Infosys' Oracle practice ensures that the customers get robust implementations, faster rollouts, de-risked upgrades, dependable production support and best quality development. Infosys combines technical and industry leading practices to deliver successful business solutions and enables you to maximize returns on your Oracle investments.

Accelerator tools

Oracle EBS upgrade toolkit: It gives an automatic listing of extensions and setups and generates an impact analysis report of extensions and complexity that helps in effort estimation. The use of this toolkit enables auto upgrade of extensions to the target version and an automatic commenting of code. It also performs automatic upgrade of customizations & pinpoints all manual efforts with details of changes required. This ensures a consistent and quality upgrade with significant reduction in efforts, time and related costs in assessment phase of the upgrade.



Web-based Collaborative Project Management Dashboard: A tool to facilitate knowledge consolidation and dissemination during various stages of an upgrade, which provides a dashboard for tracking customization conversions indicating various workflow stages. It is also an on-line repository of problems encountered during an upgrade and their solutions, which can be shared by the entire project team for faster issue resolution.

Migration assessment questionnaires: Infosys has developed unique, innovative and structured questionnaires which help in reducing time and efforts during the assessment phase.

The above services are delivered by leveraging on:

Technology Consulting

We work with you to develop implementable architecture solutions that help you leverage technology to enable business strategy. Our solutions help you achieve a balance between IT effectiveness and business innovation

Enterprise Application Integration

Make the whole of your IT applications much greater than the sum of its parts. See immediate and dramatic productivity growth.

Independent Validation Services

Infosys provides adequate validation and verification services to ensure that you get the best value from your applications. A "must have" service if you are serious about long term leveraging of your application assets.

Business Process Outsourcing

We offer business process outsourcing solutions to our global clients by leveraging process, domain and people management expertise. We manage risk for our clients through a scalable, cost-effective and predictable delivery platform.

Infosys | Building **Tomorrow's** Enterprise

For more information, contact askus@infosys.com

About Infosys

Many of the world's most successful organizations rely on Infosys to deliver measurable business value. Infosys provides business consulting, technology, engineering and outsourcing services to help clients in over 30 countries build tomorrow's enterprise.

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