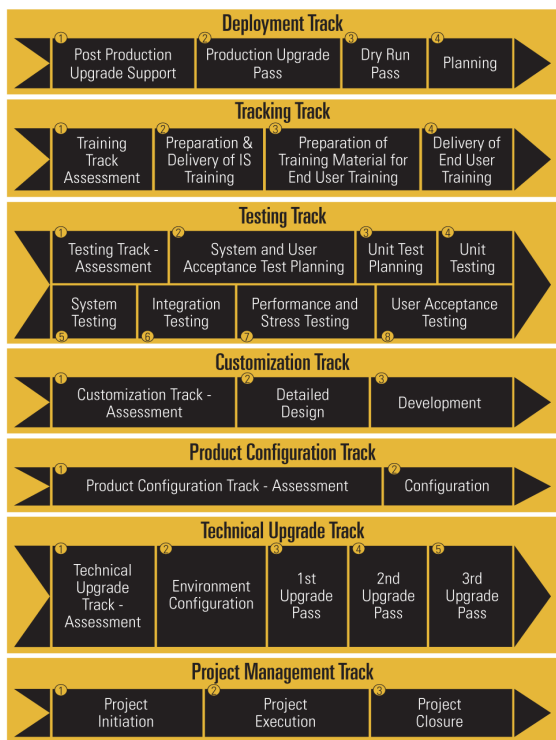


## Infosys' upgrade solution for Oracle's PeopleSoft Enterprise Applications

To keep pace with the changing market dynamics, you need to make sure that your PeopleSoft Enterprise applications are capable of supporting your business objectives. Upgrading PeopleSoft Enterprise applications using an approach that presents a roadmap to the end-state will ensure that business processes are consistently linked to business goals and customer requirements. Before embarking on the PeopleSoft Enterprise applications upgrade journey, it is important that your enterprise has answers to the following questions:

- What business needs lead your organization to consider an upgrade?
- Have you assessed the impact of upgrading your PeopleSoft Enterprise applications on your business processes and business users?
- Will your upgrade approach lead to improved business processes and lower operational cost?

Infosys' upgrade solution for Oracle's PeopleSoft Enterprise applications will enable your organization to extract maximum value from your new and existing PeopleSoft investments. With its unique approach to mitigate risks, Infosys' upgrade solution is capable of qualifying the strategic, financial, operational, and technical impacts on your existing enterprise application landscape.

Upgrade methodology	Upgrade solution offerings
<p>Infosys' upgrade methodology leverages the Global Delivery Model (GDM) to ensure faster go-live and quicker recovery of investments on PeopleSoft Enterprise upgrade projects. A phased approach, comprising multiple upgrade passes helps address the various challenges while detailed cutover planning, prior to upgrade, ensures minimal business disruption.</p> 	<p>The PeopleSoft Enterprise upgrade solution from Infosys is a comprehensive solution aimed at redefining and streamlining the mission critical business processes for any organization. Infosys' upgrade offerings are flexible enough to accommodate different business needs of various enterprises. Any PeopleSoft upgrade process consists of three basic system components - Environment, PeopleTools and Applications. Accordingly, Infosys offers three types of PeopleSoft Enterprise upgrades:</p> <ol style="list-style-type: none"> <li>1. <b>PeopleTools Upgrade</b> – involves a move to a new PeopleTools release: Installation of new software and may also involve copying in new PeopleTools database objects.</li> <li>2. <b>Applications Upgrade</b> – involves a move to a new PeopleSoft application release: usually involves a PeopleTools upgrade</li> <li>3. <b>Customized Upgrade</b> – involves moving customized application components into production: never involves a PeopleTools upgrade.</li> </ol> <p><b>Accelerator tools</b></p> <p>Infosys has developed a proprietary PeopleSoft Enterprise Upgrade tool. This Upgrade tool is used along with the PeopleSoft delivered Upgrade Assistant and the Compare Report. This tool does not replace the PeopleSoft delivered utilities. The tool has been designed to generate reports on any two versions of PeopleSoft Enterprise applications and against all modules.</p> <p>The Upgrade tool comprises of the following features</p> <ul style="list-style-type: none"> <li>• Estimator – Differentials Report, Table Reference Report, List of customizations Report, Queries Report and Impact Analysis Report</li> <li>• Test Assistant – Navigation Report</li> <li>• Validation Reports</li> <li>• Best Practices Kit –Standards, Checklists, Templates, Strategy documents and Go-Live Kit</li> </ul> <p><a href="#">Migration assessment questionnaires</a></p> <p>Infosys has developed unique, innovative and structured questionnaires used with clients during the assessment phase which help reduce the rollout-timeframe and better assess client needs.</p>

## Key success stories

<p><b>A large supermarket chain in the United States</b></p> <p>Infosys was involved in the upgrade of Oracle's PeopleSoft Enterprise Financial Management from version 8.4 to 8.9 for modules covering Asset Management, Accounts Payable, Accounts Receivable, Purchase Order &amp; General Ledger. The project also involved People Tools upgrade from version 8.44.09 to 8.47.09</p>	<p><b>A large footwear retailer - United States</b></p> <p>Infosys was involved in upgrading Oracle's PeopleSoft Enterprise Financial Management Finance from Version 7.02 to 8.4, for modules covering General Ledger, Accounts Payable, Purchasing, Project Costing and Asset Mgmt. The immense benefits that the client obtained from the Infosys delivered upgrade led them to engage Infosys to provide maintenance and support for their PeopleSoft application</p>	<p><b>A major Financial and Travel Services Organization</b></p> <p>Infosys was involved in the upgrade of Oracle's PeopleSoft Enterprise Financial Management from version 7.5 to 8.4. As part of the Upgrade Process customizations, batch processes, other objects had to be carried forward, new PeopleSoft technology and functionalities along with satisfying pending business, change requests and bringing in line with PeopleSoft standard installation and provide Analysis and design of new reports and interfaces to support the new Internet enabled PeopleSoft system.</p>
<p><b>Client Benefits</b></p> <ul style="list-style-type: none"> <li>Delivered single centralized instance of the latest PeopleSoft release</li> <li>Re-engineered business processes (reevaluation, translation, consolidation) - expected to result in lower manual effort and more accurate financial statements by the usage of new features in 8.9</li> <li>Automations like Batch Setup Workflows, Integrations, leading to improvements in efficiency of business processes</li> <li>Realigned applications in preparation for Oracle Fusion, the next generation of Oracle applications</li> </ul>	<p><b>Client Benefits</b></p> <ul style="list-style-type: none"> <li>Reduced TCO by retiring customized business processes.</li> <li>Pure web architecture of PeopleSoft 8.4 ensures global scalability at minimum investment.</li> <li>Lowered time-to-market and total cost of ownership by using Intelligent onsite-offshore breakdown of work - (expected to result in about 35-40% cost savings).</li> <li>Re-engineered business processes (reevaluation, translation, consolidation) - resulting in lower manual effort and more accurate financial statements.</li> </ul>	<p><b>Client Benefits</b></p> <ul style="list-style-type: none"> <li>20% of existing customization was reduced by leveraging PeopleSoft delivered functionality meant huge cost savings during maintenance and future upgrades.</li> <li>Approximately 25% reduction in cost by effective use of GDM approach.</li> <li>Use of tailored upgrade approach meant effective handling of voluminous transaction data during production cut-over and considerable time saving during upgrade passes.</li> <li>Assessed new PeopleSoft technology and functionalities to satisfy pending business change requests, thus helping client move closer to PeopleSoft standard installation.</li> </ul>

**Infosys' Oracle practice :** Infosys' Oracle practice provides consulting services to the world's leading corporations across various industry verticals. Equipped with robust tools, methodologies, templates and accelerators, and supported by an Oracle- PeopleSoft Center of Excellence, Infosys' Oracle practice ensures that the customers get robust implementations, faster rollouts, risk-free upgrades, dependable production support and best quality development. Infosys combines technical and industry leading practices to deliver successful business solutions and enables its customers to maximize returns on Oracle's PeopleSoft investments

The above services are delivered by leveraging on:

### Technology Consulting

We work with you to develop implementable architecture solutions that help you leverage technology to enable business strategy. Our solutions help you achieve a balance between IT effectiveness and business innovation.

### Enterprise Application Integration

Make the whole of your IT applications much greater than the sum of its parts. See immediate and dramatic productivity growth.

### Independent Validation

Infosys provides adequate validation and verification services to ensure that you get the best value from your applications. A "must have" service if you are serious about long term leveraging of your application assets.

### Business Process Outsourcing

We offer business process outsourcing solutions to our global clients by leveraging process, domain and people management expertise. We manage risk for our clients through a scalable, cost-effective and predictable delivery platform.



For more information, contact [askus@infosys.com](mailto:askus@infosys.com)

### About Infosys

Many of the world's most successful organizations rely on Infosys to deliver measurable business value. Infosys provides business consulting, technology, engineering and outsourcing services to help clients in over 30 countries build tomorrow's enterprise.

For more information about Infosys (NASDAQ:INFY), visit [www.infosys.com](http://www.infosys.com).