

Infosys Siebel Business Process Testing Solution

Some of the key challenges facing more than 90% of testing engagements for package implementations are:

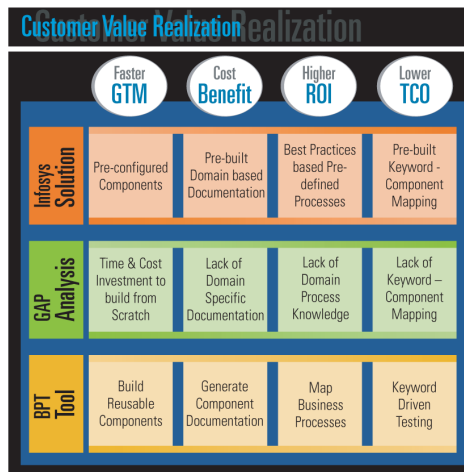
- Excessive setup time & cost for functional test scripts, both manual & automated
- Project delays and cost over runs due to regression testing
- Prohibitive cost of maintenance of test scripts
- Test scripts becoming redundant after every release
- Disparity between business team's needs and QA's functional testing

Infosys is partnering with HP and Oracle to build a solution focused at addressing the pain areas of Siebel functional testing by leveraging HP's industry leading test products, Oracle's product functionalities along with Infosys's domain expertise. Built around CMM Level 5 methodologies & Infosys Global Delivery Model, Siebel BPT Solution will enable customers to maximize ROI on existing & planned Siebel functional testing investments.

Solution Value Proposition

Infosys Siebel BPT solution is aimed at addressing four key business imperatives:

- **Reduce Siebel Implementation costs** by cutting down on the functional testing cost
- **Reduce Implementation cycle** by cutting down on the build time for the function test suite
- **Reduce Upgrade/Maintenance costs** by minimizing modification to the existing suite
- **Ensure Complete Functionality coverage** by an exhaustive library of pre-configured components



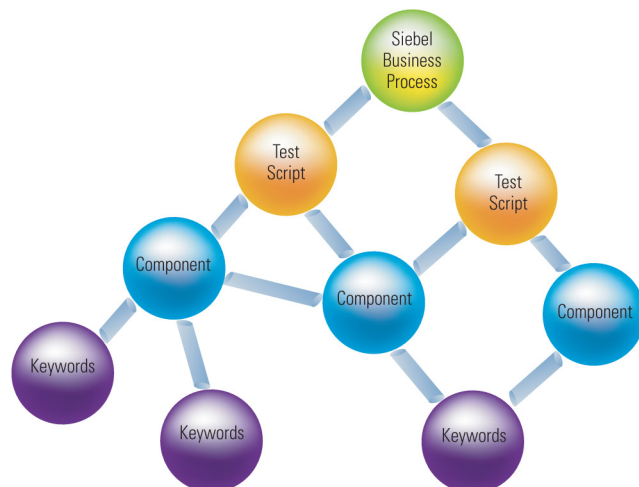
Value Realization

- ROI realization of over 81%
- GTM time reduction by 80%
- Build Vs Buy cost reduction of over 50%
- Productivity increase of more than 100%
- Maintenance cycle reduced by nearly 75%
- Break even after just 3 runs
- Incremental reduction in TCO over PLC

Infosys BPT Solution DNA

Infosys BPT Solution is built on the HP Business Process Testing™ platform, and utilizes Siebel out-of-box processes built on the Infosys process mapping tool – Influx. This solution is designed to quickly and cost-effectively automate the functional test suite.

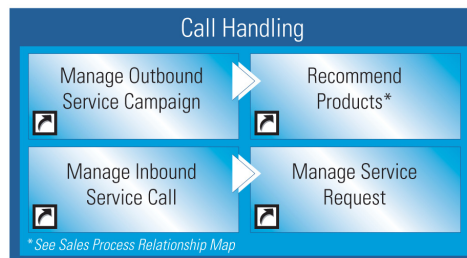
Pre-configured “Components” form the basic building blocks for the solution & address a specific functional area. Multiple components can be combined to automate a test scenario encompassing multiple functionalities. “Test scripts” can further be clubbed to create “Process Flows” & “Business Processes” to validate end to end core business processes. Components are built on a common repository of “Keywords” hence any changes are updated in the repository and are reflected across all components.



Key Features & Benefits

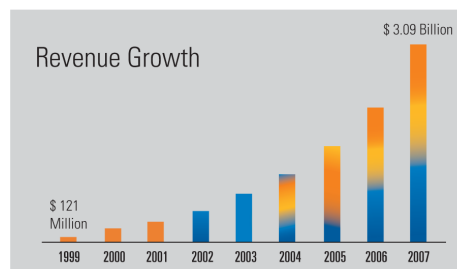
- Reduces implementation time, of a complete automated regression test suite, by over 40% by leveraging pre-configured, pre-automated library of test components
- Accelerates the upgrade & maintenance cycle for patches, new releases etc by detailed keyword – component mapping which enables traceability of any changes to specific components, thus reducing maintenance time & cost
- This solution uses Infosys' IP product for process mapping, Influx. Influx process maps capture Siebel Financial OOB process maps. These processes are further fragmented at sub process level/ operation. Enriched process mapping functionalities of Influx are leveraged to deliver flexible and easy to implement solution (*Refer Influx diagram*)
- The solution designed for Siebel Finance contains pre-automated components for Functional testing, UI testing, Integration testing & Data driven testing
- Integrates business & testing teams by allowing non-technical business analysts to create and maintain automated tests (*Reference HP BPT*)
- The solution components can be customized to cover any scenario not covered under the component library
- Auto generates application & domain specific test documentation. The business definitions are highly reusable for optimizing both manual & automated testing
- Solution supported by a family of supporting accelerators (Estimator, Debugger, Impact Assessor etc) & standard templates to ease & streamline testing activities
- Solution methodology based on CMM level 5 processes & service excellence of Infosys Global Delivery Model

Leveraging Infosys IP: INFLUX



Infosys Snapshot

- FY 07 Revenue: USD 3.09 Billion
- FY 07 Employees: Over 72,000 (65 nationalities)
- Global Presence: 21 countries



as on 31st March, 2007

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Building
Tomorrow's Enterprise

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About Infosys

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