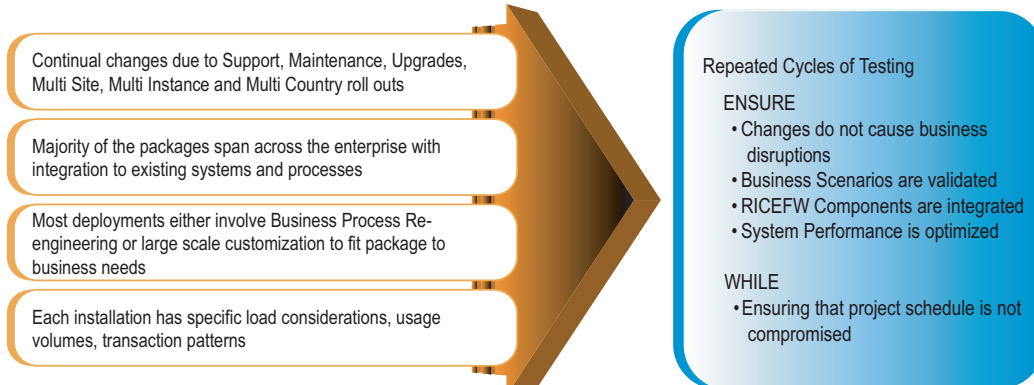


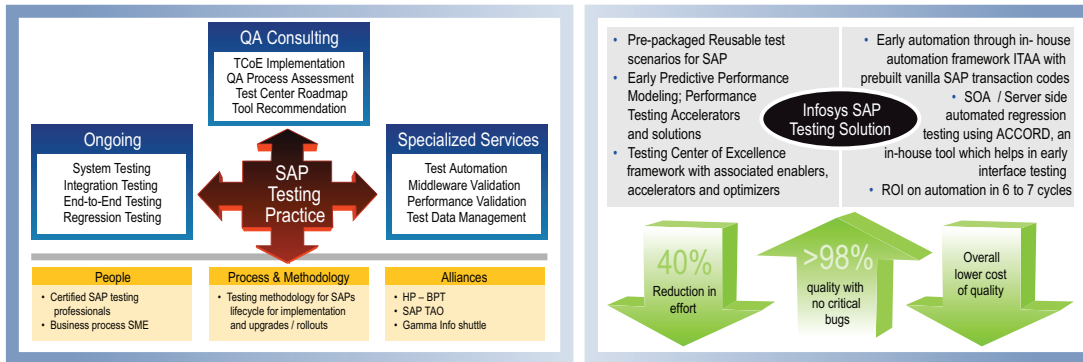
Infosys SAP Testing Capabilities and Solutions

Package deployments introduce unique challenges for IT Organizations when it comes to managing risks associated with defects and performance. Testing can be complex due to the following aspects of package deployments.

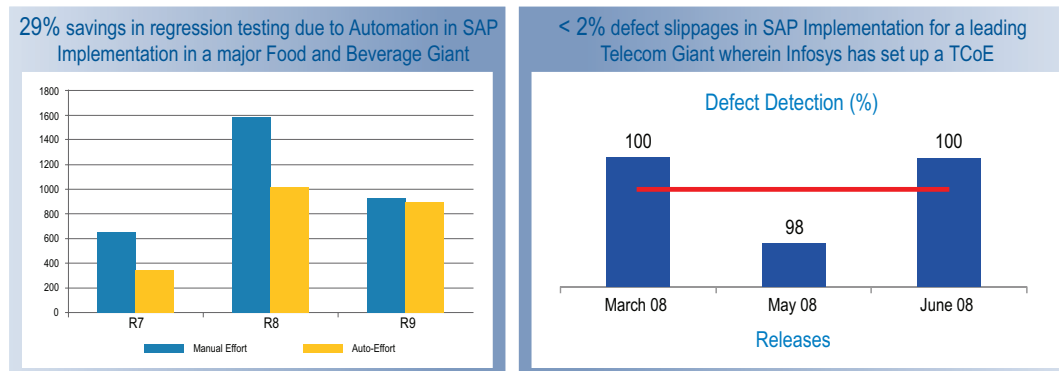


SAP Testing Solutions

To address the above challenges, Infosys' SAP Testing Practice provides the following solutions.



Snapshot of benefits delivered to our customers



Sample Case Study

THE RELATIONSHIP

- Client is a major oilfield service company which provides the worldwide oil and natural gas industry products and services for drilling, formation evaluation, completion and production
- Client initiated a complex MySAP 4.7 to 6.0 upgrade program impacting their 8 divisions spread across 5 continents and involving 9 modules of SAP.
- Client needed a centralized Testing for meeting the testing needs of all the SAP programs

CHALLENGES

- Managing the client SME time, spread across 5 continents in different time zones
- Non-availability of updated Business process, SAP configuration and customization documents
- Test data management for 8 divisions with varying degree of customizations and business process standardization
- Previous upgrade (R3 to 4.7) involving manual testing of 2500+ business scenarios resulted in huge testing effort

SOLUTION

- Set up the Testing Center of Excellence (TCoE)
- Conducted workshop and documented the as is SAP business process.
- Created detailed manual test scripts from business scenarios and uploaded in QC
- Identified ~ 2500 automatable business scenarios in FICO, HCM, MM, SD, PP, IM, QM, PM and WM and automating the same using SAP TAO framework
- Performance testing of the ECC 6.0 system using HP LoadRunner

BENEFITS

- Centralized TCoE helped to reduce the duplication of effort in business process documentation and testing
- TCoE helped in capturing the customization level in the customer organization thereby allowing the core SAP team to focus on Return to Native initiative
- Automated test scripts helped in reduction of the overall test cycle time
- Leveraged Infosys-SAP Service Partner Alliance to help the customer in early adoption of SAP-TAO framework
- TCoE being expanded to include non-SAP applications based on the success of SAP upgrade testing

SAP - Infosys - HP Partnership	Infosys Testing Practice
<p>Infosys has multi-level alliance with SAP and is a HP Global Integration Partner. The partnerships enable Infosys to</p> <ul style="list-style-type: none"> • Build joint solutions with our partners thereby bringing the expertise of both Organizations to reduce effort, time and cost to our customers • Have early access to new versions of SAP and HP products whereby Infosys personnel are trained and are ready to deploy the same in our customer projects at the time of launch 	<p>Independent Validation Solutions (IVS) is an independent testing practice in Infosys with 6500+ career testing professionals. IVS has set-up several Testing Centers of Excellence for its customers for SAP Implementation, Upgrades and Rollouts.</p>

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We offer business process outsourcing solutions to our global clients by leveraging process, domain and people management expertise. At Infosys, we have built our organization around managing risk for our clients through a scalable, cost-effective and predictable delivery platform.

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