

Case Study



Migration to New General Ledger Enables Seamless Global Reporting for Healthcare Conglomerate

Abstract

This global healthcare conglomerate wanted to migrate to the new General Ledger (GL) on the SAP platform and upgrade from ECC 4.6 to 6.0. It also needed to standardize accounting and reporting processes based on standards defined across group companies.

The company selected Infosys as a consulting partner for upgrade of its SAP ERP application based on our industry and technology expertise, experience in delivering large-scale ERP solutions, and proven skills in managing projects of high risk and complexity. Infosys provided end-to-end transition services and delivered one of the first global new General Ledger implementations on the SAP platform.

A Systematic Approach to Change

The diversity of systems, complex processes, multiple third party interfaces, and tight schedules challenged the design and implementation of the migration. Infosys provided the architecture and design, development, project management, and organizational change management services for the project. We used a customized methodology based on industry best practices and the 'V Model' recommended by Good Automated Manufacturing Practices (GAMP) to develop a standardized framework for the validation of systems.

Infosys adopted standard SAP tools such as Strategic Landscape Optimization (SLO) and Migration Cockpit to minimize the impact on business, processes and people. We leveraged tools such as Livelink for change management, AQUAS for testing and Microsoft Outlook. It avoided the development of customized tools, reduced the project timeline by three months and saved more than US\$ 100,000.

A staggered approach to 'go live' minimized the requirement for resources, system down time, impact on business, and risks. Our right sourcing approach and offshore delivery minimized implementation costs. A dedicated testing team for each process ensured accountability and enabled the design team to focus on core issues. We trained user groups on new processes.

Infosys' Organization Change Management (OCM) team managed the expectations of business users through efficient communication with multiple stakeholders including the senior management team.

Business Benefits

Infosys' approach for prompt deployment accelerated time-to-market. Our in-built quality assurance procedures and checkpoints ensured a high degree of reliability and minimized defects during integration and user acceptance testing

- Enabled seamless global reporting
- Simplified local reporting with a parallel ledger in New GL
- Standardized accounting processes facilitated real time financial reporting
- Saved costs due to prompt implementation Documentation of the migrated system



For more information, contact askus@infosys.com

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