

Case Study



Core Information Systems Transformation Cuts Annual Maintenance Costs by More Than 20% for a Leading Biomedical Service Provider

Abstract

A leader in biomedical services partnered with Infosys for its core information systems transformation. The program resulted in substantial dollar savings for the client, owing to a reduction in annual maintenance and transportation costs.

The Client

The client is a recognized leader in biomedical and blood services, serving the needs of the entire United States population.

Business Need

The client wanted to integrate its IT strategy with its business goals and overhaul its core IT systems in order to build a results-oriented, high performance organization. To facilitate customer-specific application development and cross selling, the client needed a flexible architecture at enterprise level. Other reasons for the transformation initiative included the recognized need for greater accountability for IT projects, better quality deliverables, and product safety to ensure patient health and FDA compliance. Infosys was selected as a strategic partner for the program based on its excellent credentials in defining IT strategy and road maps.

Infosys' Role

Infosys created a five year IT roadmap for the client. The Infosys team participated in multiple stages of the information systems transformation effort. The team was involved in the functional and architectural design efforts that formed the foundation for the transformation efforts. Next, Infosys team helped in finalizing the future state application architecture. High-level estimates of cost and benefits associated with the recommended future state environment were also prepared by the team. The implementation roadmap was then decided upon. The team provided recommendation on program structure to ensure ownership and accountability. Finally, solution offerings from various vendors were evaluated.

Business Value

Benefits to the client were:

- The program resulted in more than 20% reduction in annual maintenance costs, saving **\$10 million**.
- More than 10% reduction in inventory levels was achieved through better control.
- More than 10% reduction in annual transportation costs resulted in a savings of **\$5 million**.



For more information, contact askus@infosys.com

About Infosys

Many of the world's most successful organizations rely on Infosys to deliver measurable business value. Infosys provides business consulting, technology, engineering and outsourcing services to help clients in over 30 countries build tomorrow's enterprise.

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