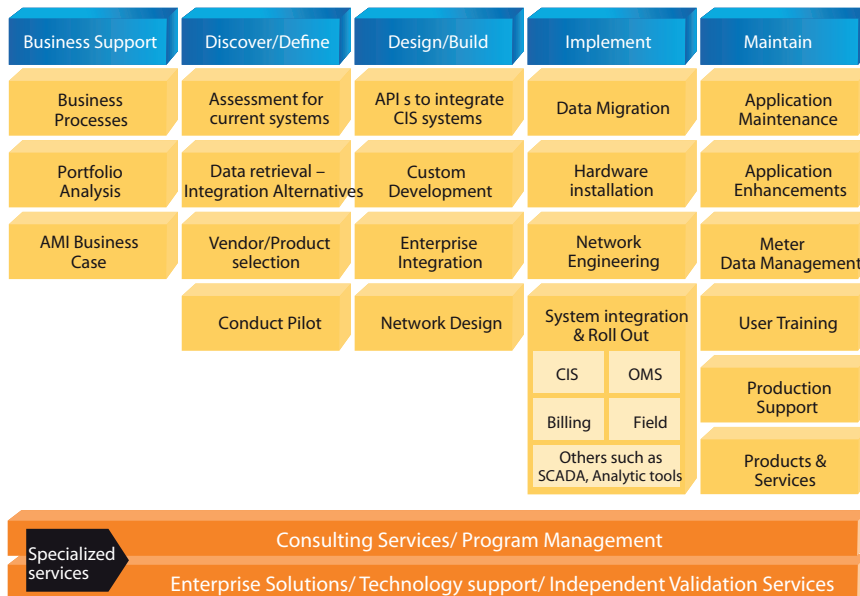


Prepare for the Future with AMI/MDM

The utility industry is undergoing a drastic change, as technology is providing new opportunities for revenue growth, reduced costs, and expanded services. The next generation of meters is providing the impetus for drastic changes in business processes, and Infosys has developed a practice to help our clients embrace change and build the utility of tomorrow.

The next generation of meters will deliver a tidal wave of data to utilities, and Infosys' AMI/MDM practice provides answers, strategy, and solutions to ride the wave. Based on your current business situation, Infosys can provide a "stair step" methodology for implementing AMI/MDM, beginning at basic enhanced data collection and expanding to real-time demand response, home networking, BPL, and non-traditional services.

AMI and MDM Service Offerings



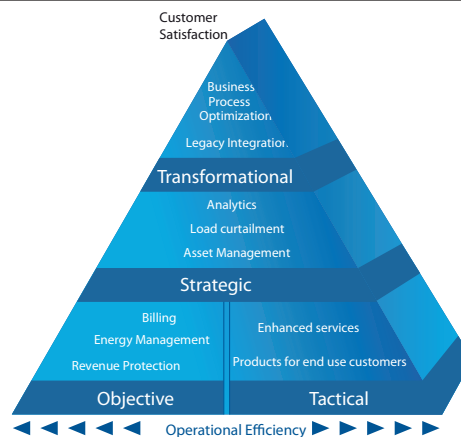
Infosys can

- Help in creating long-term goals for AMI/MDM
- Analyze existing systems and portfolios
- Help in development of business cases
- Recommend the right systems
- Help in discovering the right solution, conduct Pilots and initiate programs
- Define, Design, Build and Deploy end-to-end AMI and MDM systems
- Provide extensive Integration services around the platform
- AMI/MDM platforms across multiple products
- Program management
- Production support

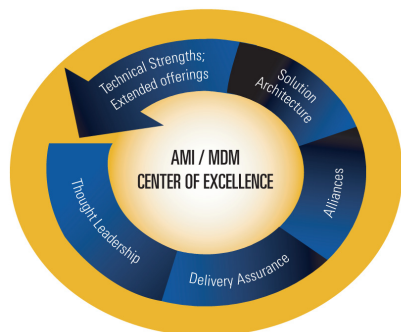
Strategic Alliances

- Good technology enables the vision to become reality, and Infosys is working with Itron's AMI/MDM technology as the platform for the next generation utility. Our Center of Excellence is actively working on Itron's platform to build solutions, Intellectual Property, and reusable components/workflows for a wide array of possibilities
- Infosys is the first Systems Integrator certified by Itron as a partner in AMI and MDM solution development and deployment, another innovation in the AMI/MDM industry

Our approach to a complete solution



AMI/MDM Center of Excellence



The “utility of the future” will expand services and revenues through a wide array of offerings, enabled by Automated Metering data. Infosys can help in the development of these, and other possibilities:

- Demand Generation
- Customer Portals featuring: Customer Care & Billing, Outage Management, Revenue Assurance
- Home Networking/Smart Home
- Enhanced Network/Grid Management
- Pre-paid metering

Why go with us?

- 1 All-Around Perspective** Infosys has worked across the utility business value chain providing a comprehensive set of services & solutions. Infosys has invested in hiring utility-specific consultants and leverages them to deepen domain competencies. Services we will offer will cover all perspectives of AMI.
- 2 End to End Services** Infosys has proven expertise in providing services and support in the Utility Business and IT chain at all stages. Infosys will provide initial consulting services, IT Discovery, Design, Build and Implementation support and continue till post-implementation.
- 3 Industry Presence** Infosys has more than a dozen major US and international utility clients, working in all Utility application areas. Our industry expertise and strategic alliances with leading technology providers deliver unique value to our clients.
- 4 Competency** Infosys is investing in development of AMI-MDM in several ways –
 - Investment in core technology to support our Center of Excellence
 - Investment in people, working on solutions for the utility of tomorrow
- 5 Extended Offerings** We offer integration support in several areas in Customer Service, T&D, Shared Services, etc. This is an added value addition to Utility clients looking for a partner for Portfolio Optimization.
- 6 360° Best Practices** Infosys follows the best quality practices, such as BS7799, ISO 14001, CMM Level 5, CMMI Level 5 and PCMM Level 5. Partnering with Infosys guarantees maximum execution efficiency and reliability using the GDM model (onsite & offshore teams).

Key Engagements

Infosys has proven capabilities in multiple AMI and MDM:

- Execution of automated and advanced metering Pilots & projects using different communication technologies
- Smart Metering workshops

- Published Points-of-View in AMI/MDM
- Established Center of Excellence for AMI/MDM with over 30 dedicated professionals developing capabilities, solutions, and artifacts
- Certified technical expertise on the Itron MDM platform

Allied Services

Business Consulting

Provides you with strategic differentiation and operational superiority, assessments, proprietary industry analyses & projects structured around beating the competition.

Enterprise Quality Services

Give your applications the third degree treatment and tests their robustness and ability to survive your business growth. A “must have” service if you are serious about long term leverage of your application assets.

Enterprise Application Integration

Make the whole of your IT applications much greater than the sum of their parts. Infosys can leverage the Global Delivery Model (GDM) to deliver immediate and dynamic productivity growth like no one else can.

Business Process Outsourcing

Realize the power of your applications and BPO working in tandem for you. Dramatically lowers your transaction costs. Consolidates your workforce and lowers operational costs. Redesigns your processes for better effectiveness.



Building **Tomorrow's** Enterprise

About Infosys

Many of the world's most successful organizations rely on Infosys to deliver measurable business value. Infosys provides business consulting, technology, engineering and outsourcing services to help clients in over 30 countries build tomorrow's enterprise.

For more information about Infosys (NASDAQ:INFY), visit www.infosys.com.

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