

## Supply Chain Execution

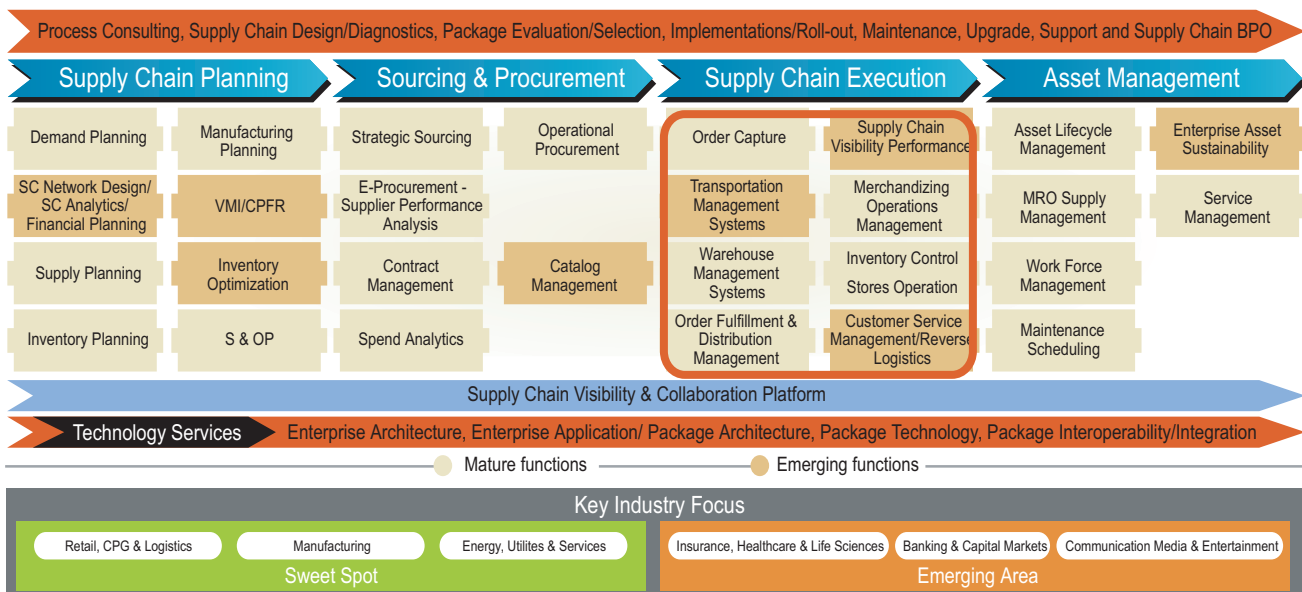
In a world that is increasingly becoming flat, supply chains have become global, complex and dynamic. Our supply chain execution practice strives to create a step change across your order management, inventory management, warehouse management and supply chain visibility. Our extensive service offerings assist you to keep pace with your dynamically reconfiguring supply chain, powered by the impact of globalization.

Our supply chain execution offerings promise to deliver solutions enabled with robust project management tools, world class methodologies and solutions while maintaining consistent and superior quality. This is augmented via our Supply Chain Execution practitioners (SCEP) who rally for execution initiatives helping you realize cost savings and generating greater value across execution side.

### Supply Chain Execution Credential

- As our client you would be able to harness our rich repository of solutions like Warehouse Advanced Visibility Enterprise Solution (WAVES) along with accelerators like Rapid Design tool kit (RDT), Automated Regression Testing Tool kit (ART) and Non-functional requirements (NFR) template which provide added value to your execution initiatives .
- Our supply chain execution experts are experienced across a range of products including Sterling Commerce (Yantra), Oracle, SAP, Manhattan Associates, Red Prairie and Sterling Order Capture (Comergent). These along with process and functional experts form the Supply Chain Execution Practice (SCE) , a strategic forum to leverage collective organizational wisdom and tailor it to specific client situations
- Our track record is a result of successful execution of several projects across multiple packages, verticals and service lines covering the supply chain execution domain as highlighted below

### Service Offerings



### Client Speak

“We achieved our planned deployment date with a great solution for our business. You are great partners and I want you to know that I appreciate your hard work and dedication to this project”

- Director, Business Architecture Leading photography services company

## Supply Chain Execution Differentiators

	Warehouse Advanced Visibility Enterprise Solution (WAVES)	M C C Multi Channel Commerce	R D T Rapid Design Tool Kit	A R T Automated Regression Testing
PURPOSE	<ul style="list-style-type: none"> <li>Enables agile decision making by providing a unified view of the right information in real time</li> <li>Leverages existing IT infrastructure and taps into legacy data silos to bring to life a more dynamic picture of your enterprise</li> </ul>	<ul style="list-style-type: none"> <li>Targeted at large and mid size retailers</li> <li>Retailers who are exploring multiple channels of sales and fulfillment, thereby being faced with the complexity of such a business model</li> <li>Improving direct to customer business</li> </ul>	<ul style="list-style-type: none"> <li>Reduce the need for coding in customizations</li> <li>Solution architect or the functional consultant can design the customization rather than the developer</li> <li>Improved quality, predictability, standardization, reduced testing and rework</li> </ul>	<ul style="list-style-type: none"> <li>Accelerate the testing process</li> <li>Test the solution recursively every time a change is made without data set up</li> </ul>
ADVANTAGES	<ul style="list-style-type: none"> <li>Provides enhanced visibility into business processes</li> <li>Improved information collaboration</li> <li>Improved customer relationship management</li> </ul>	<ul style="list-style-type: none"> <li>Inbuilt components for out of the box implementation of MCC</li> <li>Incorporates industry best practices</li> <li>Cost of ownership &amp; implementation lead time were reduced</li> </ul>	<ul style="list-style-type: none"> <li>Overall implementation time is reduced</li> <li>Testing time is reduced</li> <li>Effort in coding is reduced</li> <li>Improvement in quality</li> <li>Base features of product can be used therefore continuing product support</li> </ul>	<ul style="list-style-type: none"> <li>No dependency on UI, MQ, Web &amp; Agent/Integration Servers.</li> <li>No repeated data set up is required</li> <li>Ensures all known functional issues / bugs don't resurface on account of design modification/ changes in a later point of time</li> </ul>

## Client Engagements

CLIENT	SOLUTION PROVIDED	BENEFITS
Large Electronics Retailer	<ul style="list-style-type: none"> <li>Sterling Commerce MCC solution was implemented for a unified customer experience</li> <li>Buy Anywhere, Sell Anywhere, Return Anywhere - Real time integrations with internal and external partners.</li> </ul>	<ul style="list-style-type: none"> <li>Improved order fill rates from 60% to 90%.</li> <li>Savings of over \$5 Million as a result of improved sourcing of customer orders.</li> <li>Reduction in total cost of ownership by development of a common ordering infrastructure.</li> </ul>
World leader in telecommunication equipment	<ul style="list-style-type: none"> <li>Sterling Commerce WMS (Yantra 6x WMS) implementation</li> <li>Full scale implementation in the US, South America and APAC Regions</li> <li>DC Process enablement and process improvement using Sterling Commerce WMS to reduce overall labor idling.</li> </ul>	<ul style="list-style-type: none"> <li>Improved customer order fulfillment leading to improved customer satisfaction from mid 80% to over 95%.</li> <li>DC able to ship over 3 times the peak volumes shipped by old WMS.</li> </ul>
One of the largest 3PL	<ul style="list-style-type: none"> <li>Manhattan PkMS 24*7 support to all the Customers' customer</li> <li>Seamless order and inventory handling across the globe.</li> <li>Real-time global information flow</li> </ul>	<ul style="list-style-type: none"> <li>Real time inventory control with minimal supervision</li> <li>Tracking and alerting capabilities</li> <li>Supports generation of multi-lingual documentation</li> <li>PkMS directs pick tickets to ware houses based on geography and customer specific rules</li> </ul>

## Allied services

### Business Consulting

Provides you with strategic differentiation and operational superiority, assessments, proprietary industry analyses & projects structured around beating the competition.

### Independent Validation

Gives your applications the third degree treatment and tests their robustness and ability to survive your business growth. A "must have" service if you are serious about long term leverage of your application assets.

### Enterprise Application Integration

Make the whole of your IT applications much greater than the sum of its parts. Infosys leverages Global Delivery Model (GDM) to deliver immediate and dramatic productivity growth like no one else can.

### Modular Global Sourcing

A strategically mature alternative to total outsourcing and ad-hoc offshoring. Align your sourcing strategy to your business strategy, modularize your applications and processes and leverage the power of the Global Delivery Model (GDM).

**Infosys** | Building **Tomorrow's** Enterprise

For more information, contact [askus@infosys.com](mailto:askus@infosys.com)

### About Infosys

Many of the world's most successful organizations rely on Infosys to deliver measurable business value. Infosys provides business consulting, technology, engineering and outsourcing services to help clients in over 30 countries build tomorrow's enterprise.

For more information about Infosys (NASDAQ:INFY), visit [www.infosys.com](http://www.infosys.com).