

Sterling Commerce - Integration Capabilities

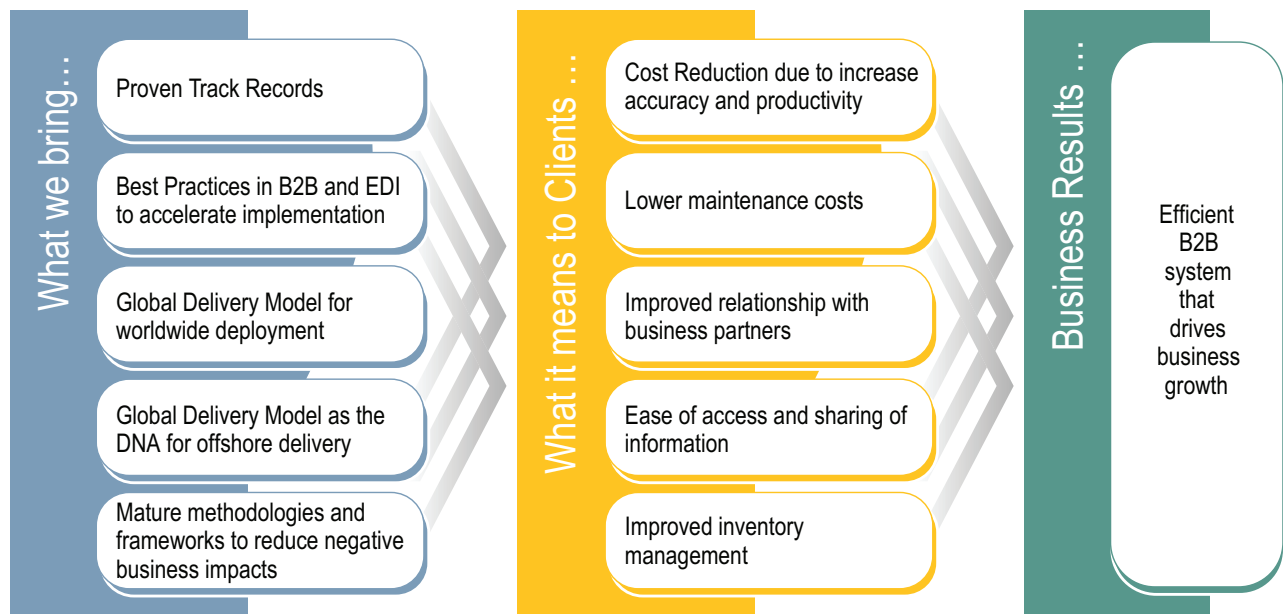
Enterprises look forward to expand their reach across geographies to address diverse requirements of multinational organizations. This trend has catapulted multienterprise integration into the priority list of CIOs. Multienterprise integrations have been more complex than internal integration programs. Infosys has helped such enterprises to address the varying complexities of internal and multienterprise integration programs by leveraging Sterling Integrator from Sterling Commerce.

Sterling Commerce portfolio at BPM-EAI practice of Infosys has invested significantly in setting up Sterling Commerce Center of Excellence (CoE). The CoE provides a platform to train and enable Infosys consultants on latest offerings from Sterling Commerce. The research and training is done in partnership with Sterling Commerce, and is augmented by the learning from past engagements. A combination of technology leadership and strong base of expertise has given Infosys the ability to scale up to the needs of executing large and complex engagements within shortest possible time.

Sterling Commerce Center of Excellence

- Develops best practices by incorporating knowledge gained through multiple B2B implementations
- Provides benefits for customers that are either implementing Sterling Integrator afresh, migrating from Gentran to Sterling Integrator, or migrating from competitive offerings to Sterling Integrator
- Provide holistic perspectives for delivering Sterling Integrator solutions to customers' businesses
- Create formal POV documents on functionalities of the product, cross product knowledge or implementation/upgrade approach
- Evaluate new product releases and associated features
- Develop joint solutions with Sterling around Sterling Integrator

Sterling Commerce Center Of Excellence



Infosys Sterling Commerce Alliance

In 1996, Infosys entered into an alliance with Sterling Commerce, and has since grown in this collaboration to become a valued global partner of the company. Infosys and Sterling Commerce share a commitment to provide a greater customer experience to our customers around the world.

This global alliance helps transform business processes by improving flexibility and effectiveness. Infosys' large-scale implementation expertise and world-class global delivery capabilities ensure successful implementation of Sterling Commerce solutions.

Infosys provides new services and solutions built from various Sterling Commerce technology suites:

- Current solutions focus on industry areas such as manufacturing, communication service providers, retail, Consumer Packaged Goods (CPG), banking and logistics
- Solutions in functional areas include B2B integration, order capture, warehouse management and order management

Case Studies

1

CASE STUDY

Infosys implemented Sterling Commerce's GIS solution at a leading semiconductor firm to support its current and future B2B collaboration opportunities with customers. Key benefits included building an agile solution enabling the customer to quickly respond to trading partner requests, decreased effort for new trading partners on-boarding and decreased cost for support and maintenance.

2

CASE STUDY

Infosys helped a leading restaurant chain migrate its legacy EDI to Sterling Commerce's GIS based solution. Key benefits included building a flexible model for on-boarding new trading partners, providing end to end tracking and visibility of documents and lower TCO.

Allied services

Business Consulting

Provides you with strategic differentiation and operational superiority, assessments, proprietary industry analyses & projects structured around beating the competition.

Enterprise Solutions

Our Enterprise Solutions help you automate your value chain using off-the-shelf packages. Our solutions span ERP, CRM, SCM and EAI. They help you to mitigate your risks, achieve faster returns and lower TCO.

Trading and Risk Management

Provides deep business process knowledge with cutting edge technological capabilities to optimize information sharing, minimize exposure, and integrate business processes in trading operations.

Enterprise Application Integration

Make the whole of your IT applications much greater than the sum of its parts. Infosys can leverage the Global Delivery Model (GDM) to deliver immediate and dramatic productivity growth like no one else can.



Building
Tomorrow's Enterprise

For more information, contact askus@infosys.com

About Infosys

Many of the world's most successful organizations rely on Infosys to deliver measurable business value. Infosys provides business consulting, technology, engineering and outsourcing services to help clients in over 30 countries build tomorrow's enterprise.

For more information about Infosys (NASDAQ:INFY), visit www.infosys.com.