

Social

# Tech for good

## Partner society to harness the power of technology solutions in their everyday

The new normal has compelled teams into a remote work situation. Cloud as well as digital, technology-led solutions and platforms have enabled businesses and governments to remain resilient.

With everything becoming software driven, there arises an opportunity for us to conceptualise, build and roll out cloud native platforms and solutions using emerging technologies that bear significant impact at a social scale.

### Core focus areas of the program

We believe that technological advancement has maximum societal impact and the initiative will focus on making an impact across the 3 key segments of:

- eGovernance
- Healthcare
- Education

[Read more +](#)

**80 mn+**

lives empowered through Tech for good

### Extending solutions for eGovernance, Healthcare and Education

Over the last year, as governments all over the world grappled with the pandemic and looked for innovative solutions within governance, healthcare and education spaces, Infosys proactively volunteered and contributed to societal solutions, under the aegis of Tech for good goal.

### eGovernance

We are working with the Government of India and supporting large digital platforms in the direct and indirect tax domains, while also partnering with the Governments of USA and Australia in supporting their modernization programs.

### Healthcare

**Apthamitra** – We collaborated closely with the government of Karnataka in developing and rolling out the Apthamitra mobile and web application, contact centre solution and backend services in association with a consortium of partners.

**650,000**

calls were handled by the helpline between May and November of fiscal 2021

**125,000**

users availed the application

[Read more on CrushCovid RI +](#)

**175 mn**

calls were made to reach out to the state citizens with a focus on infection-prone sections

### Ambition

- Empowering 80 mn+ lives via Tech for good programs in e-governance, healthcare and education (2025)



### Education

[Read more on Reskill and Restart +](#)

[Read more on InfyTQ +](#)

### Solutions for Indian government's CoWIN app

In the 'Grand Challenge for Strengthening CoWIN' organized by Ministry of Electronics & Information Technology (MEITY), our vaccination platform team has been shortlisted for supporting two areas of the solution, viz., Token and Queue Management and AEFI/AESI Reporting and Monitoring.