

DELIVERING HARMONY IN HEALTHCARE

CONNECTING PATIENT OUTCOMES AND BUSINESS VALUE WITH INFOSYS

Healthcare expectations are rising & access to fair, high-quality, affordable care is becoming a priority for all. For payers, this means driving operational efficiencies while delivering exceptional patient and member-centric experiences.

At Infosys, we enable payers to simplify complex ecosystems and rapidly digitize, unify and secure core systems, processes and data. By seamlessly connecting stakeholders across the value chain, Infosys delivers streamlined healthcare journeys—driving connected member and patient experiences, reducing operational costs, and delivering speed-to-market.



GROWTH AWAITS HEALTHCARE ORGANIZATIONS THAT UNIFY AND DIGITIZE



CONNECTING

The power of connectivity

By connecting systems, data points and stakeholders across complex healthcare value chains, Infosys helps to drive technological innovation and consistency, support collaboration, generate better patient understanding and experiences, and improve care quality for players across the healthcare spectrum.



UNIFYING

The criticality of interoperability

Infosys standardizes, integrates and optimizes the fragmented IT systems and operating processes that enable total interoperability and data access for all key stakeholders, providing value across the whole health journey.



DIGITIZING

The transformational nature of digitization

Infosys uses an intelligent application of skills and IP to help clients solve complex technology challenges. Deploying a range of unique engagement, operating and implementation models thus enables digital change to happen at speed with control and less risk — synthesizing systems, data and people to deliver a more cohesive healthcare journey alongside business resilience.

OUR STRATEGIC APPROACH TO DELIVERING TRANSFORMATIONAL CHANGE IN HEALTHCARE

ENERGIZE THE CORE

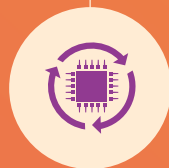
Digitize & Automate Core Systems



- Driving operational cost savings through delivery of a next-generation, platform-centric approach
- Increasing value from legacy and core systems
- Enhanced human CX design and member/patient experience uplift

DIGITAL TRANSFORMATION

Data & Analytics Ecosystems



- Actionable business insights from data management & real-time analysis
- Cloud-based enterprise transformation with Infosys Cobalt, supporting value-based initiatives at scale

EMERGING TECHNOLOGIES

Cutting-edge AI & Other Technologies



- Access to competitive, innovative solutions with Infosys Living Labs
- Cutting-edge, AI-first enterprise processes enabled through Infosys Helix core administration platform, delivering productivity gains

PARTNER WITH US TO DELIVER HARMONY IN HEALTHCARE

Infosys is uniquely placed to deliver the complex, end-to-end digitization, integration and ecosystem enabled programs that today's healthcare payers and providers need to transform and thrive to adapt to and meet customer demands while remaining compliant, resilient and competitive.

- 10,000+ experts in a dedicated healthcare Centre of Excellence
- Positively impacted 80M+ US health plan members
- International presence with on-the-ground operations in US & EMEA regions
- Recognized by Avasant, HFS, ISG and Everest Group as a leader in the healthcare industry in 2022

We partner with healthcare clients in original ways that add value, create efficiencies, and accelerate transformation. Contact us to learn how we can help you connect streamlined healthcare journeys, patient outcomes and business value.



For more information, contact askus@infosys.com

Infosys®
Navigate your next

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