CLINICAL TRIAL SUPPLY CHAIN MANAGEMENT SYSTEM
CTSM

Infosys®

Industry Need

Current Challenges in Clinical Trial Supply Chain

- Complex clinical protocols and constant amendments
- Dosage adjustment
- Cold chain & JIT inventory
- Drug pooling to save costs
- Shipping to patients' homes
- Varied regulatory norms for categorizing products across geographies
- Testing of experimental drugs in collaboration with others
- Biospecimen supply chain from site to central lab

Infosys Solution

Infosys has created a Clinical Supply Management System which is easy to use, has a flexible workflow, is easy to deploy and can seamlessly integrate various industry standard ERPs like MS Dynamics, Oracle and SAP

- User-friendly interface and high user adoption
- Help senior management with customized dashboards and predictive analysis
- Single source of truth for clinical finance, clinical supply, IRT, inventory management and procurement functions
- Support stringent audits with complete validation of 21 CFR part 11 compliant system
- Support future plans from pharma companies in areas like eLabel and patient-centric supply chain

Outcomes

- Improved workflow management
- Increased clinical supply chain visibility
- Breaking of siloes between various functions interfacing with clinical supply
- Low total cost of ownership
- Efficient clinical material procurement processes
- Control over finances and cost rationalization

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