appian

INFOSYS ERP AUTOMATION PLATFORM

Grow with more confidence and speed, less cost and complexity

Through mergers, acquisitions, and organic growth, organizations in manufacturing, retail, life sciences, and beyond are expanding into new markets and sectors. As operations grow, reducing costs and adapting in real time to opportunities and disruptions becomes more important—and more difficult—than ever.

Data and processes too often live in disconnected systems, from accounting to procurement to risk management and compliance to supply chain operations to customer service. Enterprise resource planning (ERP) solutions promise efficiency, control, and a unified view of data—but

these solutions are often less than user friendly and rife with manual tracking, email, and paper-based processes. Many lack flexibility, requiring extensive (and expensive customizations for localization, specialized business rules, and third-party integrations.

As IT leaders know too well, the typical workarounds—bolting on new applications and adding new features ad hoc—cost time and money. They also saddle organizations with technical debt as the burden of maintaining these extensive custom functions adds up.

80%
of organizations are unhappy with their current ERP

90%
of ERP projects fail to deliver any measurable ROI

55–75%
of ERP projects fail to deliver on their objectives

Infosys ERP Automation Platform: a better way

Imagine building or modifying new processes in just 8–12 weeks, reducing customization costs by 40%, and increasing feature reusability by 60%.

All of this and more is possible with the Infosys ERP Automation Platform, a powerful solution to ERP challenges.

By removing human touch from 93% of its ERP processes, one leading manufacturer was able to cut costs by 60% while simultaneously increasing productivity 25%.

The Infosys ERP Automation Platform leapfrogs over costly and time-consuming customizations and gets straight to the ROI. This powerful tool is a foundation for innovation, bringing together process mining, case management, intelligent decisioning, robotics, predictive analytics

based in AI and machine learning, and more. Using industry-leading process discovery, the Infosys ERP Automation Platform first searches for bottlenecks and automation opportunities. Then the solution matches those opportunities with a wide range of pre-built journeys—for

example, niche but important functions like dynamic pricing and intelligent promotions. Finally, the solution leverages the power of the Appian Low-Code Platform, which enables organizations to easily build and deploy new applications and features for the identified automation opportunities.

Unparalleled capabilities for today and tomorrow

From a single source, the Infosys ERP Automation Platform delivers the following:

- Complete automation and robotic process automation capabilities, through our partnership with Appian. The industry-leading Appian Low-Code Platform provides a fast way to build and change apps and enables users to include any worker (people, bots, AI, or business rules) or any resource (data or systems) in a single workflow

- Pre-built use cases for specific process areas

- Infosys Cobalt solutions, services, and platforms—that is, 14,000 cloud assets and over 200 industry cloud solution blueprints to accelerate an organization's cloud journey

In short, the Infosys ERP Automation Platform reimagines business processes and makes them more efficient, zero coding required. Organizations can use the Infosys ERP Automation Platform for the following:

- **ERP modernization**, leveraging pre-built journeys to nimbly adapt to new rules, requirements, and needs

- **ERP unification**, through an intelligent process orchestration layer that brings multiple ERPs together into a single, standardized, agile system

- **ERP upgrades**, mining processes and facilitating migrations without time-consuming and costly configurations

Digital intelligence meets low-code power for business ROI

Through the industry-leading combination of digital intelligence and Appian low-code in the Infosys Automation Platform, organizations see these benefits:

- Orchestrate customer journeys

- Facilitate straight-through processing
- Accelerate speed to market
- Support intelligent decision-making through consolidated data and a single source of truth

- Improve productivity across the enterprise
- Lower operational costs and total cost of ERP ownership

About Infosys

Infosys, a global leader in next-generation digital services and consulting, expertly steers clients worldwide through their digital journeys, with an AI-powered core that helps prioritize the execution of change and agile digital at scale to deliver unprecedented levels of performance and customer delight.

For more information, visit www.infosys.com.

About Appian

Appian provides a low-code platform that accelerates the creation of high-impact business applications. Many of the world's largest organizations use Appian solutions to improve customer experience, achieve operational excellence, and simplify global risk management and compliance.

For more information, visit www.appian.com.

For more information, contact askus@infosys.com

Infosys®
Navigate your next