

# | | | AFTER MARKET SERVICES | AEROSPACE & DEFENCE | | | | | |

### Overview

With increasing air traffic, it is of paramount importance to maximize operational efficiency, improve turn arounds in MROs and minimize Aircraft-on-Ground(AOG) in the aerospace industry through After Market Services.

Infosys' engineering unit has enabled clients to reduce AOGs through technical support,

increase efficiencies in MRO Operations and reduce the service cost.

We have the necessary capabilities, capacity and products to meet your After Market Services needs in engineering and digital.



## **Our Solutions**



#### **Operational Support**

Engineering technical support to MRO and airlines



#### **Repair Solutions Development**

Develop repair, vendor approvals and provide certification support



#### Service Cost Reduction

Deliver technical solutions to reduce service cost across systems



#### **Methods Engineering / Maintenance Manuals**

Develop innovative methods for maintenance operations, validation and release

### **Success Stories**

Improved MRO efficiency by 25% through a smart MRO operations tool delivered for MRO shop Enabled an aerospace customer to **realize \$10M USD saving** by delivering repairs, improving manuals and providing cost saving ideas for MROs through preplanning to dispatch support

**Reduced AOGs through** 24x7 operations support for airlines, MROs and product improvements

Conducted safety investigation by understanding the potential safety issues, root cause, mitigation action plan and substantiation, if proved as nonsafety issue

# **Our Offerings**



#### **After Market Services Engineering**

- Overhaul operational support
- Repair solution development
- Methods engineering / maintenance manual
- · Service cost optimization
- Service operations support
- · Safety and reliability engineering



### **After Market Services** Digitization

- Service parts management
- **Process automation**
- Aircraft asset health monitoring
- MRO smart operations



### **After Market Services Process Support**

- Customer support
- · Customer order management
- Service process coordination
- MRO supplier management
- Quotes and purchase order management

## Why Infosys?

End-to-end capabilities & excellent experience with signatories in engines & aerostructures after market service.

One stop solution

Sustainability Solution Sustainability solutions through repair,

reuse, etc. Has delivered significant advantage to customers.

In-depth design experience in aero structures and engines. **AFTER MARKET SERVICES** 

Digital

**Excellent track record** in delivering time (SLA critical) and

safety critical work packages in after market services space.

Digital solutions for aerospace industry which has reduced AOG, increased efficiency and reduced service cost for many customers.

For more information, contact askus@infosys.com



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