

INFOSYS CLINICAL TRIAL SUPPLY MANAGEMENT (CTSM) SOLUTION



Turbocharge your clinical trials

Modern technology is changing everything from the way we work and live to the way we do business. It is driving change and creating opportunities to connect in unprecedented ways, including in clinical trial supply management (CTSM). Connected people and systems make all the difference in delivering timely, accurate results.

Pharmaceutical companies strive to engineer hope as they go through the

process of researching drugs that have the potential to improve the lives of so many.

An efficient CTSM serves to accomplish this goal more quickly, and with more accurate results.

Microsoft Dynamics AX based CTSM solution

This solution helps biotechnology and pharmaceutical companies, and contract research organizations (CROs) manage supply chain activities in clinical trials. With timely and accurate supply of drugs to patient sites at optimum cost, it improves overall control while ensuring compliance with regulations and good manufacturing practices (GMP). Key industry challenges such as a lack of visibility in supply chain, uncertainty in demand, meeting regulatory requirements, and site and integration management with CROs, are managed efficiently. The new cloud-based version of the CTSM solution offers increased visibility across the clinical trial supply chain (CTSC) – driving greater manufacturing and warehouse efficiencies while further ensuring compliance. For example, enterprises can respond faster to changes in demand based on actual enrollment and patient turnaround during trials.

Incorporate this exceptional tool to:

- Integrate easily with existing Microsoft Dynamics and other ERP solutions, incorporating business processes and other unique requirements of clinical trials
- Enable mobile transactions to take advantage of real-time data entry for faster decision-making
- Eliminate the need to invest in or manage expensive infrastructure dedicated to clinical trial management through our pay-per-use basis
- Manage everything from clinical data, demand planning, and randomization, to clinical label printing, and specialized packaging needs
- Meet industry and compliance standards such as Safe Harbor



Solution overview

Infosys CTSM solution on Dynamics AX provides an intuitive user interface similar to Microsoft Office applications, ensuring rapid user adoption while taking advantage of robust back-end analytics tools. It leverages the AX project management module to have a tight integration with financials.

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Key features of CTSM solution

- Study details and setup
- Clinical master data management
- Clinical order management
- Label print launch management •
- Packaging and randomization management •
- Clinical batch management and country approval
- Clinical expiry date and shelf-life management
- Multilevel warehouse management
- Distribution and site control
- Compliance to CFR Part-11-related regulatory and security aspects

Customer benefits			
Strategic supply chain benefits	Cost efficiency	Privacy, regulatory norms	Speed and flexibility
Connect supply chain with	Higher manufacturing and	Secure data with access and password	End-to-end visibility, and
external entities	warehousing efficiency while	control	responsiveness to clinical
 Support R&D acquisitions for 	maintaining compliance	• Enforce quality and regulatory controls in	demand changes
clinical supply	 Proactive management of 	clinical orders	 Planning from upstream
 Support quality by design to 	manufacturing and distribution	End-to-end loT tracking from drug	production to clinical site to
ensure aligned data for process	Enable continuous improvement	substance to clinical site delivery	get a common view of risks
analytical technology	Transparency of budget planning	CFR Part-11-related regulatory and	
		security aspects	



For more information, contact askus@infosys.com

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