SECURE DIGITAL WORKPLACES FOR US GOVERNMENT AGENCIES WITH MICROSOFT 365 GCC AND GCC HIGH

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Navigate your next

Microsoft 365 (M365), today, is the go-to cloud-based productivity and security solution, powering hybrid work and remote collaboration in organizations world over. Certain sectors like the US Govt. agencies and associated organizations require very specific cyber security and compliance measures needing cloud-based solutions that offer data sovereignty along with data residence, apart from all the other benefits offered by cloud transformation.

CHALLENGES WITH CLOUD ADOPTION

Organizations face certain challenges in their cloud adoption journeys

On-Time Migration

Organizations adopting GCC need guidance in detailed cloud assessment and quick adoption

Talent

Skilled Resources with a good understanding of Microsoft 365 services/feature along with required security clearance is needed to achieve the required security level and productivity benefits

Compliant Solution

Ensure the Microsoft cloud deployment has the necessary configuration that meets the required regulatory compliance

ALWAYS COMPLIANT AND SECURE CLOUD-POWERED DIGITAL WORKPLACES WITH M365

M365 Government Community Clouds (GCC) and GCC High, developed for US public sector customers enable the agencies to leverage the benefits of cloud and O365 services and enjoy its elastic, ever-green features, without compromising on compliances, and regulatory requirements.

Organizations have the following highly secure and compliant cloud solution options for their business requirements

| Offerings	Purpose	Commitments
Microsoft 365 Government GCC	To meet the requirements of the United States Federal, State, Local, and Tribal governments, as well as contractors holding or processing data on behalf of the US Government, Microsoft offers the Office 365 Government GCC environment. Data in this cloud resides only in USA and is supported by screened support personnel	FedRAMP High, DFARS, CJIS-State, CMMC L1-2, NIST SP 800-53/171, DoD CC SRG L2
Microsoft 365 Government GCC High	This tenant is available only to eligible organizations to meet the unique and evolving requirements of the US Cabinet-level agencies and contractors holding, or processing DoD-controlled unclassified information or subject to International Traffic in Arms Regulations (ITAR)	FedRAMP High, ITAR, DFARS, CJIS-Federal, CMMC L1-2, 3-4, NIST SP 800-53/171, DoD CC SRG L4
Microsoft 365 Government DoD	This tenant is available only to eligible organizations that are dedicated to the United States Department of Defense, as well as contractors holding, or processing DoD Controlled Unclassified Information (CUI) or subject to International Traffic in Arms Regulations (ITAR)	DoD CC SRG L5 FedRAMP High, CMMC L1-2, 3-4, ITAR, NIST SP 800-171, DFARS

Microsoft 365 Government offers different license plans to support various user types based on their persona. Organizations adopting Microsoft US Government offerings can choose from these plans based on their user base.

Office 365 Government G1 (Basic plan)

- Access to primary messaging and collaboration services through web-based applications
- 50 GB of a mailbox
- 1 TB of OneDrive storage

Office 365 Government G3 (Advanced plan)

- Office desktop apps and all features from G1 plan
- 100 GB of a mailbox
- Unlimited personal cloud storage
- Legal hold and other security and compliance features

Office 365 Government G5 (Premium plan)

- All the features from G3 plan
- More advanced security and compliance capabilities
- Audio conferencing, and Cloud PBX with add-on calling plans

Office 365 Government F3 (Exclusively for frontline Workers)

- With limited features including 2 GB of a mailbox
- OneDrive storage and access through web-based apps

Find detailed capabilities in each of these plans here.

INFOSYS OFFERINGS FOR MICROSOFT 365 GCC /GCC HIGH

Infosys Digital Workplace Services, with extensive experience in M365 and a robust partner ecosystem, can support Government clients in their pursuit of IT goals through our offerings for GCC / GCC-High. Infosys offers best-in-class capabilities including data security and modern workplace experience that empower employees to work securely, effectively, and efficiently.
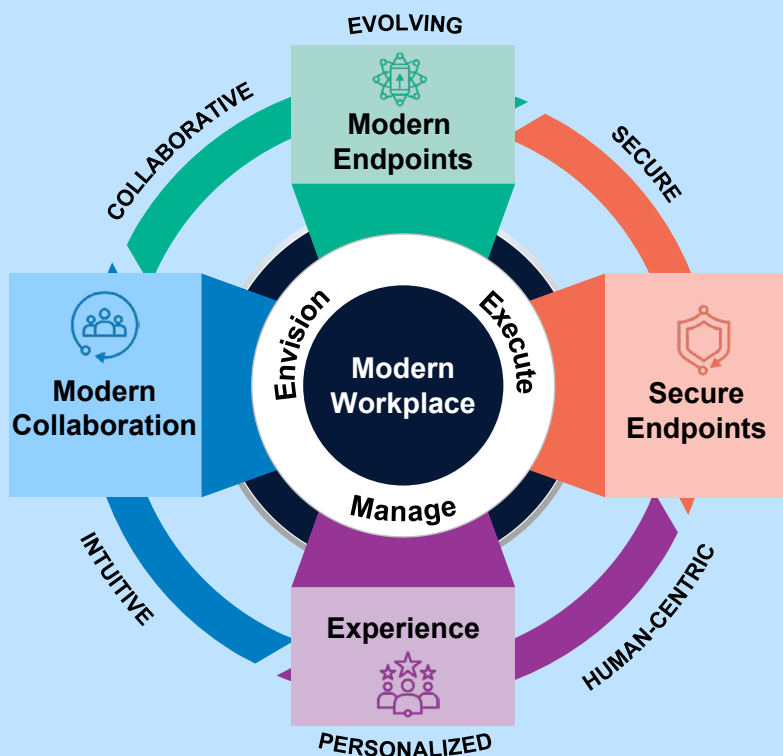
Modern Collaboration

- **Digitized Service:** Touchless service request fulfillment with Infosys Workplace Suite
- **Cognitive Collaboration:** Utilize O365 productivity suite features and services for real-time co-authoring and immersive, engaged mixed reality experiences
- **Digital Brain for Enterprises:** Curated content for intranet and digitized processes

Secure Endpoints

- **Cloud Mature Security Model:** Adopt a Zero-Trust security model to manage the cloud / hybrid environment
- **Modern Endpoint Management:** Manage modern devices through unified endpoint tools and processes
- **Compliant Support Environment:** Build GCC/GCC high tenant to meet CMMC and NIST 800-171 requirements and deliver service through compliant staff

Modern Endpoints

- **Device Modernization:** Windows 10/11 transformation and image management
- **Cloud Desktop:** Cloud Hosted virtual desktop
- **Modern App Delivery:** Device-agnostic app packaging and app store
- **Unified Endpoint Management:** Co-managed on-premiset and cloud-connected workstations and mobile devices

Experience

- **Employee Applications:** Reduce complexity and improve productivity by moving to "low code no code" Power Platform
- **My Workspace:** Allow users to securely get notifications across devices from multiple apps and systems in a single place using Microsoft Teams

OUR DIFFERENTIATORS

Service Offerings
Comprehensive service offerings to Government clients, to bring differentiation in end-user productivity

Knowledge through Experience
Extensive experience in M365 helps to assess and produce a detailed roadmap capturing gaps to be fixed

Useful Automation
Adoption leveraging Infosys Workplace Suite (IWS) through Automation and AI

Tech-Flexibility
Microsoft and Google products while complying with US Government regulations

Partnership
Partnership with a compliant service provider and AOS-G for GCC/GCC-High, to support any qualified support personnel requirements

For more information, contact askus@infosys.com

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