

Infosys Upgrade Services for Oracle

To keep pace with changing business dynamics by staying on the cutting edge of technology, organizations need to constantly upgrade their IT applications in order to support business objectives effectively.

More often than not, an Oracle upgrade involves much more than merely applying the application or database-level patches. Customizations implemented need to be addressed separately and require careful planning, retrofitting, functional testing, and migration. The upgrade journey can be challenging and disruptive to business if not planned and managed effectively.

Several considerations must be addressed effectively before embarking on an upgrade journey with Oracle applications:

What are the drivers that necessitate an upgrade?

What will be the time and effort required to upgrade?

Which of the many existing extensions, interfaces and reports will break?

How can we ensure a seamless upgrade with minimal business disruption?

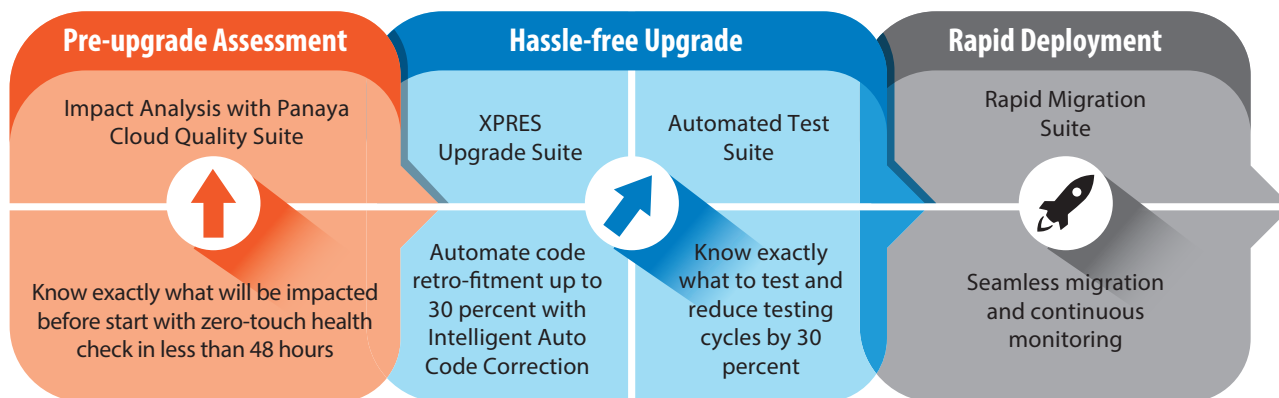
How do we assess the complexities of the upgrade?

How do we maximize return on investment? Will upgrade lead to improved business processes while lowering the TCO?



Why Infosys?

Expressway to the latest Oracle Applications:



Integrated Panaya Cloud Quality Suite with XPRES Upgrade Suite

Powered by Panaya Cloud Quality Suite and XPRES Dev Suite, Infosys' phased iterative solution approach helps de-risk various challenges in EBS version upgrade and ensures minimal business disruption. The Infosys Oracle Upgrade solution simplifies your entire upgrade process by automating critical lifecycle activities. Panaya upgrade assessment offers a comprehensive upgrade plan for organizations to effectively plan for the impacted components via dedicated dashboards. It also shows what needs to be fixed, what specifically needs to be tested and who is being assigned. It further enables you to track the progress. During the upgrade execution, Infosys XPRES Dev Suite helps in reducing the development cycle and effort by automating the code retro-fitment process through an intuitive workbench. This also ensures seamless upgrade deployment, reducing the entire upgrade cycle significantly. The Test Automation Suite offers automated test execution capabilities to ensure that the ERP changes are flawless. Our accelerated testing solution analyzes ERP code interactions and validates them across business processes resulting in a 30% reduction in the testing cycle. This integrated upgrade solution provides a risk-free, faster and cost effective solution to business, enabling you to invest in cutting-edge functionalities.

ORACLE® Diamond Partner

Infosys is a Diamond partner of Oracle, the highest level of partnership in the Oracle Partner Network (OPN). The privileged partnership recognizes Infosys' product specializations to solve complex business problems for customers, innovative business solutions with deep expertise in Oracle technologies and applications, and global reach. Infosys and Oracle have established joint innovation centers at the Oracle headquarters in Redwood Shores, California, and at Infosys' office in Shanghai. These innovation centers serve as incubation hubs for clients to experience and leverage the solutions we have developed together blending the latest Oracle technologies with the consulting and implementation expertise of Infosys.

Case Study

A large office supply chain with back office financials on Oracle 11.5.10 upgraded to R12.1.3 using Infosys XPRES Solution. The existing Oracle 11.5.10 application was heavily customized with 500+ custom objects that could impact operations in the US, Canada and APAC geographies. An accurate and accelerated impact assessment along with retro-fitment of customizations was the key challenge considering major architectural changes introduced in R12 from 11i in the finance space. The Infosys Upgrade Solution was instrumental in a 50% effort reduction during impact assessment. XPRES Dev Suite helped achieve a further effort reduction of around 12% during the development phase. The end result: on-time on-budget project delivery.

For more information, contact askus@infosys.com

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