

Infosys Integrated Complex Services Procurement Rapid Deployment Solution for Across-Industry Usage

New solution brings together software and services to deliver quick and affordable excellence in services procurement



Business Challenges

Enterprise service spends are often deployed unproductively because of multiple inefficiencies in the procurement process. Traditional applications, for instance, are typically not suited for handling multiple service hierarchy-based purchase requests either intuitively or in a user-friendly manner. On the other hand, disintegrated end-to-end service procurement solutions lead to silos of information and processes blocking visibility into the spend, which ultimately results into dollar leakages.

Solutions that do not provide adequate visibility or control over procurement processes invariably cause cost and resource inefficiencies in service management by creating uncertainties in quantity, price and duration. The lack of robust supplier collaboration tools leads to significant leakages in cost.

Our Solution

The Infosys Integrated Complex Services Procurement Rapid Deployment Solution is a lightweight and rapidly implementable

solution for procuring a range of services supporting multilevel hierarchical services of an ERP system. It addresses many key challenges of the service procurement process by providing greater transparency, facilitating effective source determination and using an integrated services procurement approach to create a truly collaborative procurement platform.

SERVICES PROCUREMENT THROUGH SUPPLIER COLLABORATION



Solution Features & Benefits

The Infosys Integrated Complex Services Procurement Rapid Deployment Solution helps manage procurement of services by leveraging the advanced sourcing capabilities of SRM 7.0. It facilitates and streamlines supplier collaboration and enables end-to-end service delivery with a dedicated supplier self services portal. By empowering suppliers to complete service entry and invoicing through the portal, the solution also successfully closes the procurement loop. It increases compliance with negotiated pricing and sourcing strategies while enhancing transparency

and visibility across end-to-end processes. A user friendly and intuitive interface delivers a frictionless and streamlined experience for new users.

Business Outcomes

The across-industry solution enables a more efficient and productive approach to sourcing services by creating a competitive bidding mechanism through which buyers can negotiate the best prices. It significantly reduces overall procurement costs and cycle times by bringing the suppliers into the loop. Customers benefit from a lower services spend, overall increase in transparency, and compliance

with services procurement processes from end-to-end. With its quick-time-to-value implementation methodology, the solution ensures that customers can go live in just 12 weeks.



For more information, contact askus@infosys.com

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