

INFOSYS ESG VISION 2030  
REFRESH 2025

The Infosys ESG Vision 2030, refreshed in 2025, articulates Infosys’ continuing ESG journey in view of the changing priorities of our stakeholders. It reinforces the Company’s ESG commitments and ambitions. We will continue to publish the progress we make through our annual ESG publications.

What’s inside

|  |   |           |
|--|---|-----------|
| <b>Leadership speak</b>                    | Nandan M. Nilekani, Chairman, and Salil Parekh, CEO & MD, articulate the changing expectations and Infosys’ continued commitment to build a sustainable world | <b>02</b> |
| <b>2020: Infosys is carbon neutral</b>     | Infosys remains carbon neutral for the sixth consecutive year in 2025   | <b>04</b> |
| <b>ESG journey so far</b>                  | Infosys has always been a leader in measuring and reporting our ESG performance. Here, we look at the defining moments in our ESG journey                     | <b>06</b> |
| <b>Arriving at our core ESG priorities</b> | Data-driven insights and engagement with our stakeholders have shaped our materiality matrix  | <b>08</b> |
| <b>Infosys ESG roadmap</b>                 | Bold and impactful ESG vision and ambitions crafted through a comprehensive analysis of enablers and constraints  | <b>10</b> |

Our ESG pillars

|  |   |  |
|--|---|--|
|  <b>Environment</b><br><br>Serve the preservation of our planet<br><br>Climate change <b>12</b><br>Water <b>14</b><br>Waste <b>15</b> |  <b>Social</b><br><br>Serve the development of people<br><br>Digital skilling at scale <b>20</b><br>Nurturing workplace inclusivity <b>22</b><br>Amplifying communities <b>24</b><br>Facilitating employee wellness and experience <b>26</b> |  <b>Governance</b><br><br>Serve the interests of all our stakeholders<br><br>Corporate governance <b>30</b><br>Data privacy <b>32</b><br>Information management <b>33</b> |
|--|---|--|

## Leadership speak

### Responsible leadership in an uncertain world



Today's world presents us a picture of unprecedented complexity and change. Geopolitical tensions, economic volatility, technological disruption, and climate challenges have created an environment where traditional business approaches are being fundamentally tested. These pressures on companies remind us of a time-tested truth about organizational resilience; businesses with adaptable, purpose-driven operating models are pulling away from their industry peers, while those unprepared to respond with agility to both crises and opportunities are falling behind.

The biggest learning from navigating this uncertainty is that as organizations sense and respond to disruption to business, they need to also respond with agility to the environmental, social and governance ecosystems that the business operates in. That's why, we think the moment now is opportune to share an update to the Infosys ESG Vision 2030. We have readily renewed our commitment to set our sights higher and farther when it comes to factoring ESG into everything we do – an approach that has only grown more critical as global uncertainties intensify.

Even as we take pride in sharing that Infosys is carbon neutral across all emissions for the sixth consecutive year in FY25, we seek to become climate positive in 2030. We will implement initiatives across Scope 1, 2 and 3 to reduce our carbon footprint and sequester more carbon from the atmosphere than our emissions.

While we've already supported 13.3 million people through digital skilling initiatives, we now commit to extend digital skills to more than 18 million people, including employees, clients' workforce, students, teachers, and communities. We will also enable employment opportunities for 500,000+ people.

Infosys has been recognized as one of the World's Most Ethical Companies, fifth year in a row in FY25, by Ethisphere. We will continue to be benchmarked for world-class corporate governance. We are fully committed to building responsible supply chains, ensuring robust integrity practices beyond compliance, while earning and keeping the trust of our stakeholders under the oversight of an empowered, diverse and inclusive Board.

Infosys has been committed to be a values-driven company since inception. The last few decades have seen tremendous changes in technology and business models. Our dedication to remaining steadfast in our values even as our business strategy has evolved is unswerving. Under the leadership of CEO Salil Parekh, his leadership team and my fellow Infosians, we continue to amplify human potential and create the next opportunity for people, businesses, and communities.

**Nandan M. Nilekani**  
Co-founder and Chairman

## Leadership speak

### Sustainable resilience amidst change



Building on our strong progress over the years, we are updating our ESG vision for 2030.

On the environmental front, we are evolving from carbon neutrality on emissions to being climate positive.

Our social mission continues to center on developing human potential. We are focused on supporting digital talent, in learning and skilling, and also for livelihoods. We are continuing our work to foster inclusive workplaces where diverse perspectives thrive.

Our governance approach remains unchanged. It is with transparent and responsible stewardship that we aim to serve our stakeholders. We are further strengthening our framework around corporate accountability, data privacy protection, and information management, as AI becomes more central. Our focus remains on building lasting trust and sustainable value.

Our journey toward sustainable resilience is rooted in demonstrated success. We achieved carbon neutrality in 2020, several years ahead of global objectives, and have

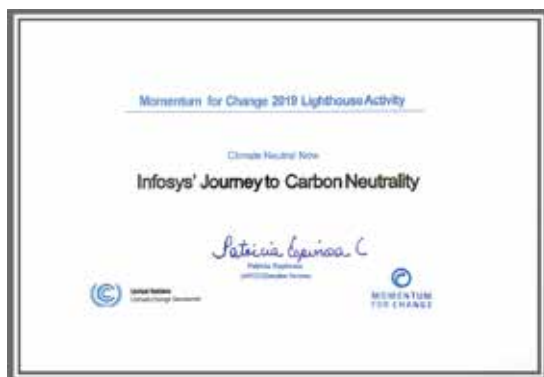
maintained this standard for six consecutive years. We have reached 13.3 million people through digital skilling initiatives in the past five years. Infosys is among the first few organizations globally to have our framework certified with accreditation to the ISO 27701 privacy information management standard. This demonstrates our ability to effectively manage and comply with data privacy regulations and contractual requirements. All of this reflects the bold vision that has guided our company for over four decades.

As we look toward 2030 and beyond, Infosys will continue to be guided by our purpose to amplify human potential and create the next opportunity for people, businesses, and communities. Our ESG vision will be about being guided by this purpose to align our performance and create lasting positive impact.

**Salil Parekh**  
Chief Executive Officer and Managing Director

## 2020: Infosys is carbon neutral

Infosys achieved carbon neutrality in fiscal 2020, 30 years ahead of the timeline set by the Paris Agreement. In 2019, Infosys received the prestigious United Nations Global Climate Action Award in the **Climate Neutral Now** category.



UN Global Climate Action Award Certificate

"Infosys' journey to carbon neutrality is truly inspiring. As one of the first companies of its kind to commit to carbon neutrality, they have provided a practical model for climate action, while setting a benchmark for integrating sustainable development and climate action. At this year's UN Climate Conference (COP 25) in Madrid, it is our honour to recognize Infosys as a winner of this year's UN Global Climate Action Awards."

– **Niclas Svenningsen**

Manager of the UN Climate Change Global Climate Action Programme, when Infosys won the award



The Infosys Crescent building in Bengaluru was recognized by India's G20 Presidency as one of the 100 Iconic Sustainable Buildings across G20 countries.

### Carbon neutrality – ISO 14068-1:2023

Infosys' carbon neutrality is certified against ISO 14068-1:2023, the highest standard for carbon neutral certification worldwide.

## 2025: Infosys remains carbon neutral for the sixth consecutive year

We are advancing our climate journey by enhancing energy efficiency and investing in renewable energy solutions. To further our impact, we offset emissions through community-based sustainability projects. The three pillars of our climate action are:



**Energy efficiency**  
To reduce emissions



**Renewable energy**  
To avoid emissions



**Carbon offsets**  
To offset emissions

### Highlights



**29.7 mn sq.ft.**

of highest rated (LEED Platinum /GRIHA 5-star) green buildings



**60 MW**

of installed solar PV capacity



**37.5 mn sq.ft.**

of smart connected spaces buildings



**Super-efficient buildings**

with superior energy performance



**77.7%**

of total electricity across India campuses come from renewable sources

### Impact of carbon offset projects

**3,900+**

jobs created

**2,72,000+**

rural families continue to benefit

**11 OF 17 SDGs**



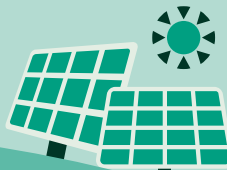






favorably impacted



Our ESG journey so far

# Reflecting on a legacy of purpose and impact

Infosys has always put sustainability at the heart of its business approach. Our ability to fulfill and exceed our responsibilities to stakeholders is a testament to our commitment.

|  |  |  |   |   |  |
|--|--|--|---|---|--|
| <h3>Climate change</h3> <p><b>Carbon neutral across all emissions</b> for the sixth consecutive year in fiscal 2025</p>   | <h3>Green buildings</h3> <p>Infosys Crescent building receives <b>G20 recognition</b> for being one of 100 Iconic Sustainable Buildings across G20 countries</p>  | <h3>Renewable energy</h3> <p><b>77.7%</b> of electricity sourced from renewables for India operations</p> <p><b>First Indian company</b> to join RE100, back in 2015</p>  | <h3>Top employer</h3> <p>Recognized as the <b>Global Top Employer 2025</b> for the fifth consecutive year by the Top Employers Institute</p>  | <h3>Data privacy</h3> <p>First India-headquartered company to receive <b>Binding Corporate Rules (BCR) certification</b> from the EU data protection authorities</p> <p>Among the first few organizations globally to have our framework certified with accreditation to the <b>ISO 27701 privacy information management standard</b></p>  | <h3>Governance</h3> <p><b>Rated AA on MSCI</b></p>   |
| <h3>Water</h3> <p><b>40 lakes / ponds</b> with a holding capacity of 430 million liters for rainwater harvesting, along with 409 injection wells to recharge rainwater across our India campuses</p>  | <h3>Climate advocacy</h3> <p>Launched <b>ASSURE</b>, an initiative with Indian Institute for Human Settlements (IIHS) to demonstrate 100 million sq.ft. of lighthouse projects, to accelerate decarbonization of Indian building sector</p>          | <h3>Lake rejuvenation</h3> <p>4.3 billion litres capacity increased through <b>11 lake rejuvenation projects</b></p>    | <h3>Ethical company</h3> <p>Recognized as <b>one of the World's Most Ethical Companies</b>, fifth year in a row in fiscal 2025, by Ethisphere</p>   | <h3>Local talent</h3> <p><b>156 nationalities</b> in our workforce in fiscal 2025; 94% of our hiring is local</p>    | <h3>Information management</h3> <p>We have <b>4,500+ cybersecurity professionals and eight cyber defense centers</b> across India, the US and Europe to provide actionable threat intelligence and insights.</p>  |



# Our ESG priorities



## Every view matters

Infosys has a presence across multiple geographies, industries, services, and products. The universe of our material matters is complex and multi-layered, deeply intertwined with the decisions we take and the value we seek to create through our business. Within the domains of E, S and G, we are constantly thinking about the most important issues in an ever-changing and dynamic world, and preparing for them.

## Vision 2030 Refresh

As 2025 marks the mid-point of our journey towards our ESG Vision 2030, we decided to reflect on our progress while also reviewing our material topics for their continued relevance to stakeholder expectations.

This detailed exercise resulted in us crafting our roadmap towards a climate-positive future where we envisage being net zero in 2030 while staying true to our commitment to be carbon neutral every year. Our digital skilling efforts are now focused on enabling skilling for jobs while we amplify communities through Tech for Good initiatives, job creation and Corporate Social Responsibility (CSR) efforts, including employee volunteering, healthcare interventions and women's empowerment. We will nurture workplace inclusivity while aiming to be recognized as the employer of choice in the regions we operate in. Our commitment to responsible governance remains steadfast while we shape thinking in data privacy and information management, and pioneer best practices.

## Double materiality assessment

This year, we undertook a Double Materiality assessment in advance of our reporting commitment to the EU Corporate Sustainability Reporting Directive (CSRD). We leveraged our GRI-based material topics to identify material sustainability-related matters using the double materiality framework. The double

materiality assessment was conducted in accordance with the requirements of European Sustainability Reporting Standards (ESRS) 1 and the implementation guidance provided by EFRAG (EFRAG IG 1). This helped us identify where the most significant ESG Impacts, Risks, and Opportunities (IROs) occur in our operations, both upstream and downstream in the value chain.

## Our approach

We adopted a research-backed consultative approach grounded in analytics. Material ESG matters were seeded and ranked based on criteria defined for 'impact materiality' – the positive and negative ESG-related impacts connected to the business, and 'financial materiality' – the ESG-related financial risks and opportunities.



### 1. Value chain identification

Our value chain encompasses the activities, resources, and relationships we use and rely on to deliver our services. Thus, identifying and mapping Infosys' value chain became the foundation of the double materiality assessment process. This helped us identify the most significant ESG IROs across our operations, upstream partners, and downstream partners. Our key upstream partners include IT, services, and manpower suppliers, while the key downstream partners are our customers.

### 2. Determine ESG matters

We considered all ESRS-relevant sustainability topics, sub-topics, and sub-sub-topics. Further, we identified relevant ESG matters across our value chain through a comprehensive review of our existing ESG priorities, our Enterprise Risk Management (ERM) system, key priorities for stakeholders and other evolving priorities in the sector.

### 3. Identify IROs

Built on the list of previously identified ESG matters material to Infosys, we developed a list of IROs to be used as the base for the double materiality assessment. We also reviewed several industry reports and academic research papers.

### 4. Stakeholder engagement

In carrying out the double materiality assessment, the engagement with stakeholders helped us prioritize the IROs. We have identified and prioritized our stakeholders based on those who might be impacted by our activities and those who could influence our functioning. As part of the materiality assessment, we have identified six key stakeholders: Employees, sub-contractors, clients, investors / shareholders, suppliers / partners, government / regulators, and communities.

5. Determine impact and financial materiality

We used an average scoring approach, and assessed the impacts based on their scale, scope, irremediability (in the case of negative impacts) and likelihood; and risks and opportunities on their magnitude and likelihood. The likelihood was calculated only for material impacts, risks and opportunities. The scores were supplemented by qualitative rationales.

The procedure to determine the financial materiality was fundamentally aligned with Infosys' ERM framework.

Outcomes

The double materiality assessment principally endorsed our previously identified ESG priorities.

With the increasing integration of Artificial Intelligence (AI) across the value chain and emerging AI regulations, we incorporated impacts, risks and opportunities arising due to AI as part of the assessment. For e.g., evolving frameworks and regulations for AI leading to compliance challenges, and leveraging generative AI advancements in climate solutions, etc.

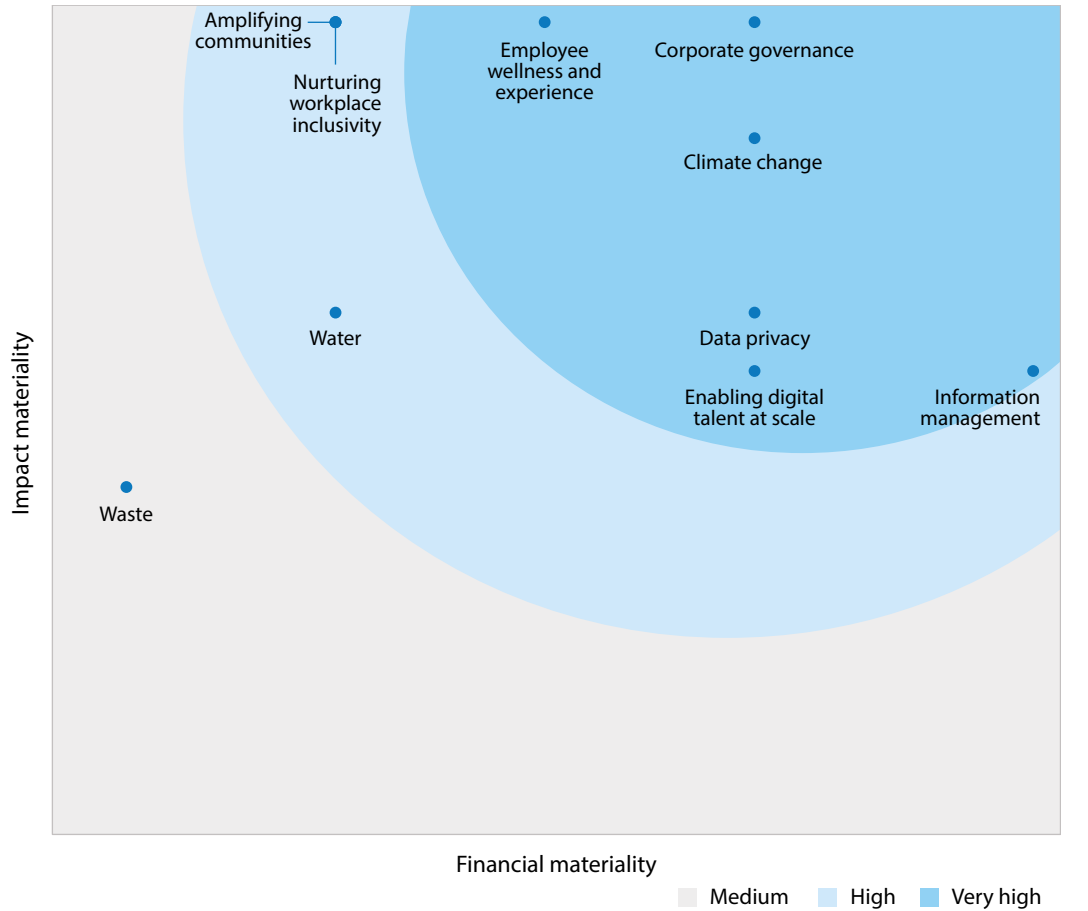
During this assessment, we recognized a substantial overlap between two previously distinct priority topics – Tech for Good and Energizing Local Communities. Since both are interlinked in terms of underlying drivers and relevance to Infosys, we made the strategic decision to merge these into a single theme – Amplifying Communities.

6. Finalize material matters and reporting obligations

The preliminary results of IRO scores were aggregated, deliberated and validated at workshops with ESG ambition leaders at Infosys and by the ESG Council. The workshops were conducted to include a top-down perspective and prevent subjective bias. Material IROs were mapped to the existing GRI disclosures and applicable ESRS data points.

Double materiality matrix

The materiality matrix below visualizes the outcomes of the double materiality assessment. Each topic is positioned based on its relative significance from both materiality perspectives – impact and financial. It serves as a foundation for our ESG strategy, disclosure priorities, and ongoing stakeholder engagement.
















We completed our double materiality assessment guided by the recommendations of the European Financial Reporting Advisory Group (EFRAG), marking a key milestone in the advancement of our readiness towards compliance with the impending Corporate Sustainability Reporting Directive (CSRD).

We will continue to monitor the directive and revisit our double materiality assessment to ensure it reflects evolving regulatory requirements as well as changes to our business.

Infosys ESG roadmap

# Vision and ambitions 2030

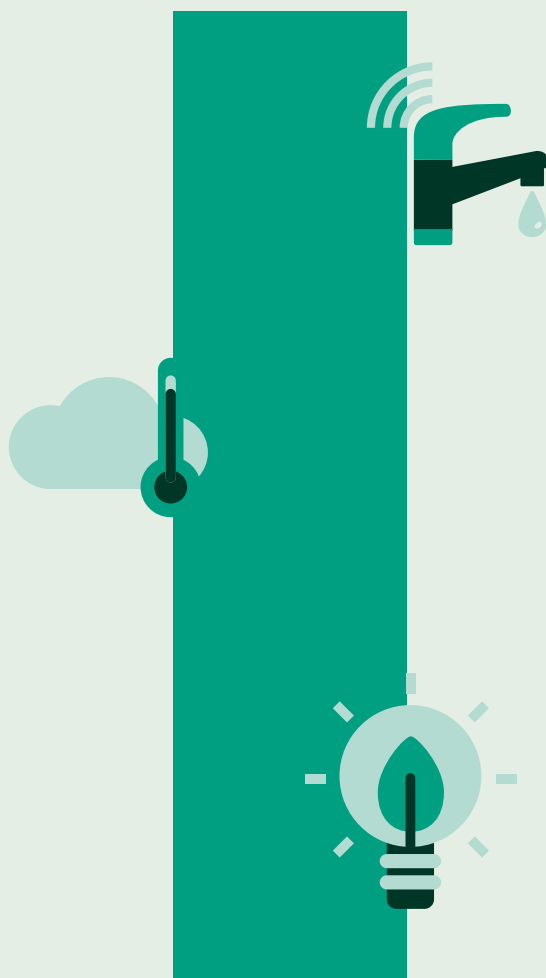
Shape and share solutions that serve the development of businesses and communities

| Core areas  | Vision  | Material topics  |  |   |  |
|---|---|--|--|---|--|
| <div>Environment</div>   | Serve the preservation of our planet by shaping and sharing technology solutions          | <div>  <div> <b>Climate change</b> <p>Become <b>climate positive</b> in 2030</p> <p><b>Ambitions</b></p> <ul style="list-style-type: none"> <li>Implement initiatives across Scope 1, 2 and 3 to reduce own carbon footprint and sequester more carbon from the atmosphere than our emissions, thereby going beyond net zero</li> </ul> </div> </div>   | <ul style="list-style-type: none"> <li>Reduce absolute Scope 1 and 2 GHG emissions by 90%</li> <li>Reduce absolute Scope 3 GHG emissions, across all applicable categories, by 40%</li> <li>Engage clients on climate action through our solutions</li> <li>Continue to be carbon neutral every year until 2030.</li> </ul> <p><i>Baseline year: 2020</i></p>  | <div>  <div> <b>Water</b> <p>Reduce our water footprint and enhance water availability in the communities where we operate</p> <p><b>Ambitions</b></p> <ul style="list-style-type: none"> <li>Maintain 100% wastewater recycling every year</li> <li>Implement initiatives to sequester more water than we consume year-on-year</li> </ul> </div> </div> | <div>  <div> <b>Waste</b> <p>Reduce, reuse and recycle to minimize waste, including e-waste</p> <p><b>Ambition</b></p> <ul style="list-style-type: none"> <li>Ensure zero waste to landfill</li> </ul> </div> </div>  |
| <div>Social</div>        | Serve the development of people by shaping a future with meaningful opportunities for all | <div>  <div> <b>Enabling digital talent at scale</b> <p>Facilitate skilling to ensure progress for all</p> <p><b>Ambition</b></p> <ul style="list-style-type: none"> <li>Extend digital skills to more than 18 million people, including employees, clients' workforce, students, teachers, and communities, and enable employment opportunities for 500,000+ people</li> </ul> </div> </div> | <div>  <div> <b>Amplifying communities</b> <p>Enable opportunities for communities locally</p> <p><b>Ambition</b></p> <ul style="list-style-type: none"> <li>Transform and create sustainable communities through Tech for Good initiatives, job creation and Corporate Social Responsibility (CSR) efforts, including employee volunteering, healthcare interventions and women's empowerment</li> </ul> </div> </div> | <div>  <div> <b>Nurturing workplace inclusivity</b> <p>Foster diversity and nurture inclusion</p> <p><b>Ambition</b></p> <ul style="list-style-type: none"> <li>Create a gender-diverse workforce at Infosys, with 45% women</li> </ul> </div> </div>  | <div>  <div> <b>Employee wellness and experience</b> <p>Ensure fulfilling careers for our employees</p> <p><b>Ambition</b></p> <ul style="list-style-type: none"> <li>Facilitate best-in-class employee experience and be recognized among the best employers in our key operating regions</li> </ul> </div> </div> |
| <div>Governance</div>  | Serve the interests of all our stakeholders by leading through our core values            | <div>  <div> <b>Corporate governance</b> <p>Be a leader and get benchmarked for world-class corporate governance</p> <p><b>Ambitions</b></p> <ul style="list-style-type: none"> <li>Bring the interests of all stakeholders to the fore through our empowered, diverse and inclusive board</li> <li>Build sustainable and responsible supply chains</li> </ul> </div> </div>                | <ul style="list-style-type: none"> <li>Ensure robust compliance and integrity practices</li> <li>Engage with stakeholders through various channels and earn trust through transparent communication</li> </ul>   | <div>  <div> <b>Data privacy</b> <p>Uphold the privacy of our data subjects</p> <p><b>Ambition</b></p> <ul style="list-style-type: none"> <li>Shape and embrace leading data privacy standards across major geographies we operate in</li> </ul> </div> </div>   | <div>  <div> <b>Information management</b> <p>Uphold the digital trust of our stakeholders</p> <p><b>Ambition</b></p> <ul style="list-style-type: none"> <li>Be recognized as an industry leader in our information security practices</li> </ul> </div> </div>   |





## ENVIRONMENT



### Serve the preservation of our planet by shaping and sharing technology solutions

Adopt, invent, and spread smarter ways to mitigate greenhouse gas emissions, reduce energy consumption, and manage water and waste. To make our planet stronger by consistently embracing clean tech in our own operations and client solutions, thereby minimizing the impact on nature.

#### Climate positivity: The next frontier

As we progress towards environmental stewardship, we are evolving from climate neutrality to climate positivity – a paradigm in which our actions go beyond neutralizing emissions to actively creating a net environmental benefit. Climate positivity includes investing in regenerative practices and green innovations that restore ecosystems, sequestering more carbon than we emit, and strengthening the planet's resilience.

At Infosys, we see this as a natural extension of our long-standing sustainability ethos. By embedding climate-positive thinking into our operations, products, and community programs, we aim to redefine what corporate climate leadership will look like in the coming decades. It's not just about doing less harm, but about doing more good.

Our journey is one of continuous learning, innovation, and collaboration with the planet, communities, and our stakeholders. As we look to the future, we remain committed to being a catalyst for positive change and proving that sustainable development is not just possible – it is essential.

---

*We have been committed to caring for our planet always and we will continue to make every effort count.*

---





## ENVIRONMENT

### Climate change

Climate change is one of the most pressing and pervasive challenges of our time. At Infosys, we recognize that climate change is not just an environmental challenge – it is a fundamental issue that affects economies, communities, and the way we live and work. As climate-related threats intensify, from extreme weather disrupting operations to the growing global push for mandatory emissions disclosures, the external environment is evolving rapidly. Infosys is well-prepared for this shift, because we anticipated it. More than a decade ago, we committed to be a part of the solution, deeply embedding sustainability into our operations, infrastructure, and the services we deliver to our clients.

#### Actions

##### Climate-positive impact

As our business grows across regions, we remain committed to responsible expansion. We acknowledge that growth can lead to increased emissions, greater resource consumption, and environmental impact. To counter this, we have embedded sustainability in our operations. Our actions go beyond regulatory compliance, from intelligent design and clean energy adoption to carbon offsets and biodiversity restoration. Along with reducing harm, our ambition is to create climate-positive outcomes by restoring more than we consume and nurturing ecosystems and communities. In fiscal 2025, we achieved carbon neutrality for the sixth consecutive year, reinforcing our vision of regenerative growth.

##### Energy-efficient buildings

All new developments on our campuses are designed to meet the highest standards of green building certification, with 29.7 million sq.ft. of certified office space already operational. From design to daily operations, we follow a lifecycle approach to emissions, maximizing efficiency at every stage. Infosys continually adopts advanced technologies that lower environmental impact while enhancing operational performance. Our new campuses now feature cooling systems that use zero or low global warming potential refrigerants, which is a significant step towards in climate-conscious infrastructure.

##### Advancing advocacy

We recognize that global leadership brings with it the responsibility to drive advocacy and amplify impact. Infosys launched ASSURE (Accelerating Sustainable Super-Efficient Real Estate), a multi-stakeholder platform in partnership with the Indian Institute for Human Settlements (IIHS). This initiative aims to demonstrate 100 million sq.ft. lighthouse projects in India by 2030.

Since 2021, Infosys has proudly supported Solar Decathlon India (SDI). Hosted at our Mysuru campus, the event gives students the opportunity to collaborate with industry experts to co-create net-zero building solutions. By backing SDI, Infosys is championing grassroots innovation and helping nurture the next generation of climate-conscious professionals.

##### Climate change solutions

Leveraging the latest advancements in technology, we offer tailored consulting and comprehensive solutions to help our clients understand and mitigate their environmental impact. Stay abreast of developments through our annual ESG publications.

##### Building responsible supply chains

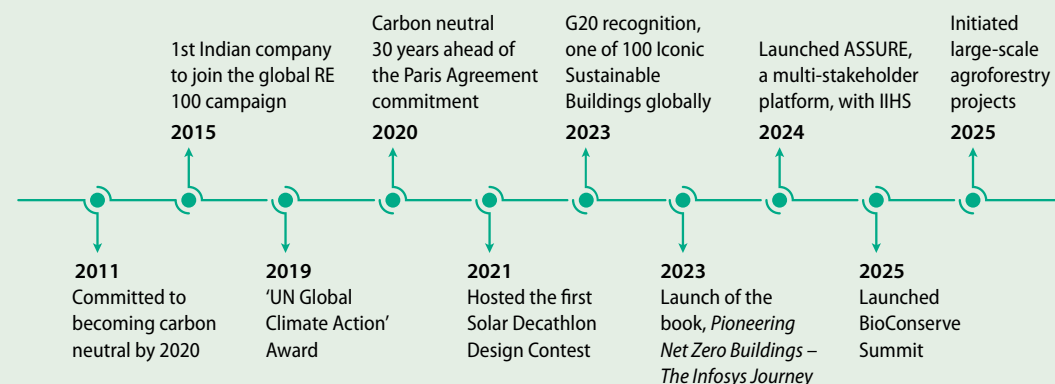
While our internal decarbonization efforts remain essential, we recognize that addressing the scale of climate change demands systemic intervention. Our focus extends to decarbonizing our value chain and enabling clients through sustainability-led solutions that drive broader environmental impact.

##### Biodiversity

In collaboration with Infosys, the IIHS convened the BioConserve Summit 2025 to address the accelerating global biodiversity loss driven by urbanization. The summit brought together stakeholders from academic and research institutions, ecological restoration experts, representatives of successful and emerging biodiversity-focused campuses to strengthen urban sustainability initiatives and shape conservation strategies to protect and promote India's biodiversity.

##### Agroforestry

We are undertaking large-scale agroforestry projects, which are poised to generate substantial social and environmental positive impacts across the regions we serve.



#### Achievements

##### CDP leadership

We have been global leaders in corporate climate action, recognized by CDP (Carbon Disclosure Project) for nine years in a row

##### G20 iconic building

The Infosys Crescent building in Bengaluru was recognized by India's G20 Presidency as one of the 100 Iconic Sustainable Buildings across G20 countries, and one of just 10 in India

##### 2,72,000+ families

continue to benefit from carbon offset projects across rural India, fulfilling the twin objectives of climate action and creating a positive impact on rural communities

##### 4.3 bn liters

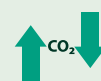
increase in water holding capacity through 11 lake rejuvenation projects across India over fiscal 2024 and fiscal 2025

##### 29.7 mn sq.ft. green building space

certified with the highest level of green-building certification (LEED Platinum/GRIHA 5-star)

#### AMBITIONS 2030

Infosys will become climate positive in 2030, and will:



Implement initiatives across Scope 1, 2, and 3 to reduce own carbon footprint and sequester more carbon from the atmosphere than our emissions, thereby going beyond net zero.

Continue to be carbon neutral every year until 2030.

Baseline year: 2020



Reduce absolute Scope 1 and 2 GHG emissions by 90%



Reduce absolute Scope 3 GHG emissions, across all applicable categories, by 40%

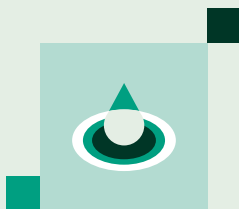


Engage clients on climate actions through our solutions



## ENVIRONMENT

### Water



Globally, 2 billion people (26% of the population) do not have safe drinking water and 3.6 billion (46%) lack access to safely managed sanitation, according to a report published by UNESCO. Between 2 and 3 billion people experience water shortages for at least one month every year, posing severe risks to livelihoods. The global urban population facing water scarcity is projected to double from 930 million in 2016 to 1.7-2.4 billion people in 2050. The growing incidence of extreme and prolonged droughts is also stressing ecosystems, with dire consequences for both plant and animal species.<sup>(1)</sup>

#### Actions

##### Alignment with climate-positive goals

Water is rapidly emerging as one of the most pressing sustainability challenges, influencing the global discourse on climate resilience, biodiversity, and human well-being. Many of our campuses are situated in regions already experiencing water stress. Recognizing this early, Infosys acknowledged that its responsibility must go beyond operational efficiency. In line with our climate-positive goals, we are committed to reducing our water footprint and improving water availability in the communities we serve. Through these efforts, we aim to sequester more water than we consume each year, advancing long-term water sustainability.

##### Resource conservation

By embedding the principles of conservation and reuse into every aspect of our operations, we aim to minimize water consumption and reduce dependence on freshwater sources. Our strategy is grounded in continuous improvement, operational excellence, and long-term resilience. All Infosys buildings follow a low-water design approach. Embracing water circularity allows us to develop closed-loop systems that emphasize reuse and recycling across operations. Our initiatives will focus on water-stressed regions, with the goal of improving water access for communities most vulnerable to scarcity.

##### Improving access to water for communities

We actively collaborate with communities in the areas of our operations to improve water availability. Our efforts include spring and lake rejuvenation, gravity-fed water supply systems, and year-round irrigation support for farmers. We remain committed to advancing water stewardship and continue to invest in initiatives that provide long-term water security for local communities.

#### Achievements

- 100% wastewater recycled in our campuses
- 40 lakes across our campuses with a capacity to store 430 million liters of water
- 409 deep injection wells to recharge rainwater with a combined capacity of over 20 million liters per day
- 4.3 billion liters capacity increased through 11 lake rejuvenation projects
- Our Bengaluru campus is certified water positive by CII based on NITI Aayog's water neutrality guidelines.

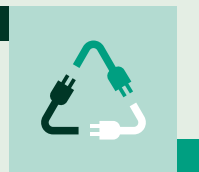
#### AMBITIONS 2030



- Maintain 100% wastewater recycling every year
- Implement initiatives to sequester more water than we consume year-on-year

<sup>(1)</sup> Source: UNESCO press release, March 22, 2023

### Waste



According to World Bank estimates, an average of 0.79 kilograms of waste is generated per person per day worldwide. Though they only account for 16% of the world's population, high-income countries generate about 34%, or 683 million tonnes of the world's waste. Global waste is expected to grow to 3.88 billion tonnes by 2050, more than double the population growth over the same period.<sup>(2)</sup> While waste prevention and management measures can help limit net annual costs, projections show that there is a need for the adoption of a circular economy model, where waste generation and economic growth are decoupled by adopting waste avoidance, sustainable business practices including scientific waste management.

#### Actions

Our approach to waste management is rooted in the principles of circularity, aimed at minimizing environmental impact and transforming waste into valuable resources. Through a combination of technology, behavioral change and robust governance, we are working toward a zero-waste-to-landfill goal.

##### 5R strategy to strengthen circularity

We address the issue of waste management with a structured 5R strategy – Refuse, Reduce, Reuse, Repurpose, and Recycle – designed to integrate circularity across the lifecycle of our operations. This strategy guides responsible waste management and enables effective resource recovery. Our climate-positive approach extends the life of materials, reduces dependence on virgin resources, and enhances climate resilience. We remain steadfast in our efforts to reduce, reuse, recycle, and ensure responsible e-waste disposal. For materials that cannot be refurbished, we partner with authorized recycling vendors to ensure safe and compliant disposal. Our approach aligns with the circular economy principles and reinforces our commitment to sustainable, closed-loop systems.

##### Leveraging technology

Automated biogas plants across our campuses convert food and garden waste into usable energy. The resultant biogas replaces LPG in our food courts. We continue to advance the adoption of technologies for scientific waste segregation and treatment.

##### Nurturing ecosystems

We use a vendor evaluation framework to engage authorized waste management partners who align with our sustainability goals. Periodic third-party audits and continuous performance monitoring ensure accountability and improvement.

#### Achievements

- 100% of organic waste is treated and used within our campuses
- 98% waste diverted from landfill in fiscal 2025
- TRUE Waste certification for three campuses in India

#### AMBITION 2030

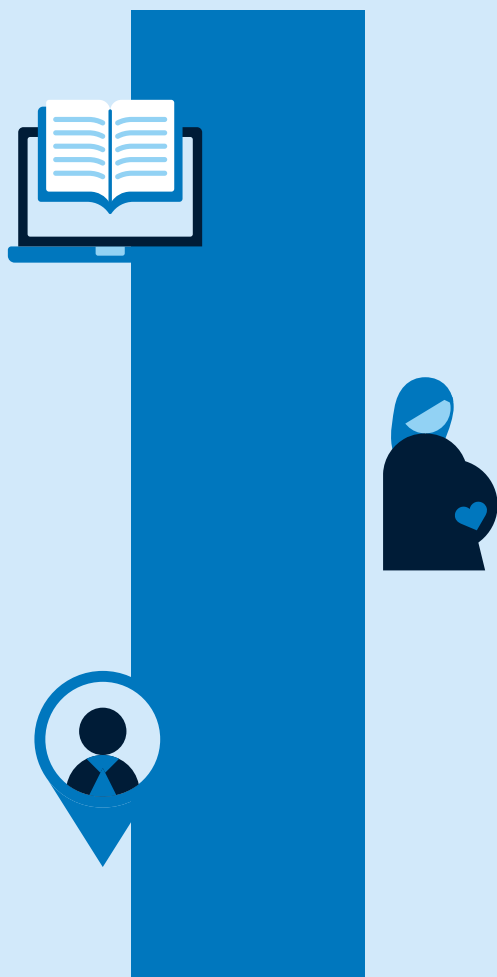


Ensure zero waste to landfill

<sup>(2)</sup> World Bank Group, Solid Waste Management, February 11, 2022



## SOCIAL



## Serve the development of people by shaping a future with meaningful opportunities for all

*"We believe in removing obstacles and working towards creating opportunities for everyone to have a better future. Our reward is the happiness we see on the faces of people."*

– **Sudha Murty**, former Chairperson, Infosys Foundation

We provide solutions and enable those we hire, those we work with, and those around us to not only live better, but also participate in progress for all. Technology is our way of doing good around us.

### Developing the strengths of people and society

Over the past four decades, Infosys has been empowering diverse talent to solve some of the world's most pressing problems. We are focused on equipping and strengthening people, within our workforce, clients, students, and communities, with the digital capabilities that are the need of the hour.

McKinsey's latest analysis indicates that demand for highly-skilled workers will rise, particularly in healthcare and STEM-related professions. Automation, supported by generative AI tools, is also likely to play a greater role. Gen AI and other technologies have the potential to automate work activities that currently take up to 70% of employees' time.<sup>(3)</sup> The average person entering the workforce in 2030 will reboot their skills eight to 10 times throughout their working life.

Infosys is committed to creating frameworks that strengthen and upgrade people's capabilities to match the evolving needs of the economy and society. Our frameworks will not only help more people directly, but

will also set standards to inspire innovation and opportunity for all. Through Infosys Foundation, Infosys Foundation USA, and Corporate Social Responsibility (CSR) efforts across regions including EMEA and APAC, we continue to work for the community through projects in education, skilling, livelihood training, healthcare, women empowerment, rural development, destitute care, and art and culture.

### Building a culture of inclusivity

Diversity and inclusion are important for market access, better economic results, and most importantly, to meet society's expectations. We will continue to focus on making Infosys a model workplace for diverse talent and inclusivity, and share our learnings and frameworks with others.

*We will leverage technology for good for core societal needs and to create far-reaching impacts in healthcare, education and governance.*



<sup>(3)</sup>McKinsey – Jobs Lost, Jobs Gained, July 2024



## Enabling digital talent at scale

Digital is unequivocally the new way forward and almost everyone will have to adapt to a new way of living and working in the not-too-distant digital future. A wave of new technologies and solutions is helping amplify human potential, reinvent the workplace, and enable performance beyond previous capabilities. As a technology service provider, we are committed to developing talent from within, reskilling our employees along with our clients' workforce. Our reskilling and upskilling efforts over the last four decades have helped us build a thriving workforce and be instrumental in creating a better world.

### Actions

Infosys' vision to enable digital talent at scale is rooted in the understanding that we are now in the age of Artificial Intelligence (AI), a transformative era where the convergence of data, automation, and cognitive technologies is reshaping how we live and work. In this evolving landscape, digital literacy is no longer a differentiator but a foundational requirement.

#### Skilling and reskilling the workforce

Infosys empowers its workforce through a dynamic, AI-driven learning ecosystem that fosters continuous upskilling. Our in-house learning platform, Lex, offers personalized learning paths, virtual assistants and gamified experiences to make learning both effective and engaging. We have deepened academic and industry partnerships and conducted workshops with hyperscalers such as AWS, Azure, and GCP to provide hands-on experience in cloud and generative AI technologies. Additionally, we've broadened digital content access – offering all employees subscriptions to the Financial Times, Wall Street Journal, and Nikkei Asia through the Lex platform.

#### Learning solutions for our clients

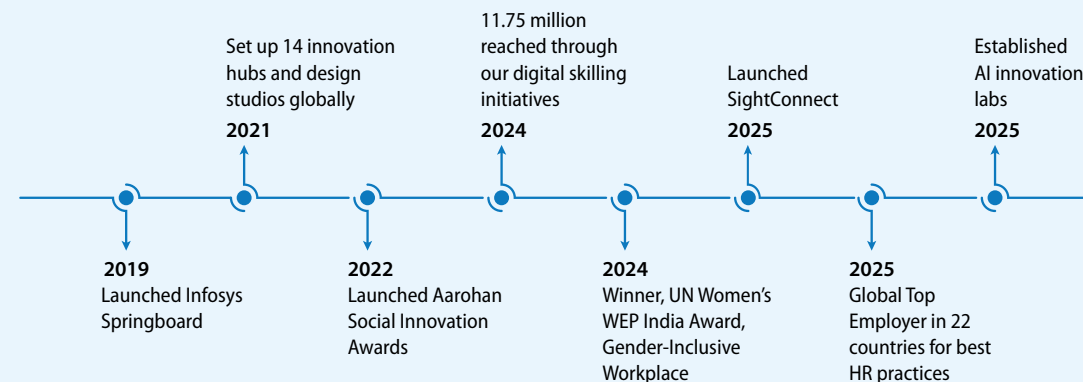
Through Infosys Wingspan, we extend our digital skilling expertise to our clients. This cloud- and mobile-first platform supports enterprise workforce transformation with a learner-centric approach that facilitates goal setting, skill development in virtual labs, assessments, and personalized content. Wingspan empowers organizations to drive continuous learning and upskilling at scale.

#### Enabling digital skilling in the community

Infosys is committed to democratizing digital education through Infosys Springboard, our flagship digital learning platform. Springboard provides free access to high-quality online learning to students, educators, and communities across India. With innovations like Lab on Wheels and the Springboard Makers Lab, Infosys delivers hands-on learning experiences to remote areas, overcoming barriers of geography and connectivity. For areas with limited connectivity, our Springboard Raspberry Pi solution enables offline access to content, allowing students to upload progress once reconnected. These community-centric programs are advancing digital inclusion while nurturing a broader, future-ready talent pool for the digital economy.

Springboard is more than a learning platform, it is a launchpad for opportunity. Through career guidance, internships, and initiatives such as Her Journey to Success, the platform prepares learners for meaningful careers, with a strong emphasis on empowering girls to shape their futures with confidence. By integrating technologies such as AI, virtual reality, and augmented reality, Springboard offers an engaging and personalized learning experience.

Strategic partnerships with government agencies, universities, NGOs, and industry leaders amplify our reach, while our steadfast commitment to communities ensures that no one is left behind.



### Achievements

**13.3 mn people extended digital skilling,**

including employees, clients' workforce, students, teachers and communities

**6.99 lakh+ lifetime learners**

on LEX, our internal learning platform



### AMBITION 2030



Extend digital skills to more than 18 million people, including employees, clients' workforce, students, teachers, and communities, and enable employment opportunities for 500,000+ people





# Nurturing workplace inclusivity

Respecting each other is a fundamental tenet of the Infosys Code of Conduct and Ethics and permeates our inclusion efforts. It ensures an equal opportunity workplace that is free of discrimination or harassment. Celebrating diversity and fostering inclusion helps build a balanced and inspired workforce.

## Actions

### Strong governance

Our inclusion goals are embedded in the corporate scorecard and cascade into leadership and managerial objectives, ensuring accountability at every level. Globally established Inclusion Councils, spanning geographies, business units, and locations, form a strong matrix of collaboration and ownership. These councils, comprising leaders from across the business and enabling functions, address strategic inclusion priorities while remaining responsive to local diversity needs. Regular reviews reinforce the impact and agility of our efforts.

### Employee Resource Groups (ERGs)

We believe inclusion must go beyond policies and leadership commitment to daily workplace interactions. To strengthen these micro-ecosystems, our nine ERGs play a critical role in fostering a sense of belonging and engagement across the organization.

### Being an employer of choice for women

Empowering women is a cornerstone of our commitment to inclusion. As a proud signatory of the UN Women's Empowerment Principles (WEP), Infosys is dedicated to cultivating an environment where women thrive in technology, management, and leadership roles. Through progressive workplace policies, targeted learning and development programs, and tailored interventions, we support women in achieving their personal and professional aspirations.

### Inclusive workplaces for employees with disabilities

We foster a culture of inclusion through our Accessible By Design (ABD) campaign that promotes awareness and helps build essential skills to create inclusive

software and solutions. To deepen empathy and understanding, we established the Infosys Accessibility Lab, a unique learning space where employees can experience digital accessibility challenges through simulated interactions and real-world scenarios. To support continuous learning, we launched a dedicated Accessibility Learning Channel on our internal learning platform, Lex, offering over 60 resources and three certifications, arranging from foundational to advanced levels.

### Signatory to the UN Free & Equal Campaign

As a proud signatory to the UN Free & Equal campaign, Infosys reaffirms its commitment to fostering a workplace where members of the LGBTQIA+ community are visible, respected, and empowered to thrive.

## Our global memberships

Infosys is signatory to:

**UN Women's Empowerment Principles (WEP)**

**WEF's Partnering for Racial Justice in Business**

## Achievements

- 39% women in the workforce
- Infosys won the 2024 UN Women's WEP India Award in the Gender-inclusive Workplace category
- Infosys recognized as India's Best Workplaces™ for Women 2024 : Top 50 (Large) for the fourth consecutive year
- Infosys recognized as the Champion of Inclusion in the Most Inclusive Companies Index 2024 by Avtar and Seramount for the fifth year
- 1,095 employees have voluntarily declared disabilities as on March 31, 2025
- 9 active Employee Resource Groups
- Certified as a Disability Confident Recruiter by the Australian Network on Disability (AND) for 5 years in a row.



## AMBITION 2030



Create a gender-diverse workforce at Infosys, with 45% women

Diversity, Equity, and Inclusion (DEI) is subject to different interpretations in various jurisdictions. Infosys follows the law in every jurisdiction in which we operate. Respect for others and nurturing an environment where everyone can succeed are our core values.





## SOCIAL

### Amplifying communities



Our intention to positively impact society is articulated in our purpose: To amplify human potential and create opportunities for people, businesses and communities. AI, blockchain, genomics and other emerging technologies present innumerable opportunities to resolve some of the world's most defining issues. Being an IT company, we are committed to fostering technology for good in our communities. We are committed to partnering with larger societal stakeholders and helping them harness the power of technology in their daily lives.

#### Actions

##### Infosys Foundation

Infosys Foundation has positively impacted the lives of millions of people across diverse domains – education, skilling and livelihood training, healthcare, women empowerment, and environmental sustainability. Over the years, the Foundation has focused on harnessing the power of digital technologies to empower communities, drive digital transformation and accelerate social impact. The Foundation's Aarohan Social Innovation Awards recognize innovators, social entrepreneurs, institutions, and early-stage enterprises that offer impactful solutions to societal challenges.

##### Women's empowerment

The Foundation's STEM Stars Scholarship program has enabled over 2,000 girl students to pursue higher education in STEM fields. In partnership with the GoSports Foundation, the Girls for Gold program provides aspiring female athletes with access to fully-equipped training environments to help them excel in national and international competitions. The Foundation's menstrual health initiative with Aakar Social Ventures has supported 1.74 lakh schoolgirls in Maharashtra and Karnataka. Additionally, maternal and child health interventions have benefited lakhs of women and newborns across India.

##### Infosys Innovation Fund

The Infosys Innovation Fund identifies and provides early-stage capital to startups developing solutions in AI/ML, big data and analytics, cyber and cloud infrastructure, and the convergence of digital and physical technologies.

##### Collaborating with academic institutions

Infosys partners with academic institutions globally to upskill employees and expand collaborations with universities and community colleges for internships, training, recruitment, and joint research initiatives.

##### Extending opportunity

At Infosys, we believe that expanding opportunities beyond India's tier-1 cities is vital for inclusive growth. We are making focused efforts to realize this vision – ease urban congestion, reduce the strain on limited resources, and improve the quality of life across regions. As part of this strategy, we have opened offices in Ahmedabad, Guwahati, Kolkata, Visakhapatnam, Noida, Hubballi, Indore, Navi Mumbai, Nagpur, and Coimbatore over the past few years.

##### Investing in research

The Infosys Prize, instituted by the Infosys Science Foundation, aims to elevate the stature of science and research in India and inspire young minds to pursue careers in research. This prestigious annual award recognizes exceptional achievements by contemporary researchers across six categories: Economics, Engineering & Computer Science, Humanities & Social Sciences, Life Sciences, Mathematical Sciences, and Physical Sciences.

##### Infosys Foundation USA

Infosys Foundation USA is committed to expanding access to computer science and engineering education for underrepresented communities. Through professional development programs for educators, partnerships with non-profits, and inspiring media campaigns, the Foundation empowers individuals to become creators of technology.

##### CSR efforts in EMEA and APAC regions

In the APAC region, Infosys Springboard has engaged over 40,000 active learners and delivered more than 14,000 learning hours. In the EMEA region, Infosys has partnered with Street Child to support the Education in Emergencies program.

##### Employee volunteering

Employee-led volunteering through CSR initiatives and eco clubs at our global development centers reflects our strong commitment to fostering responsible citizenship among our workforce. We continue to actively engage our employees in creating meaningful impact within their local communities

through volunteering in areas such as education, healthcare, rural development, and environmental sustainability.

##### Technology for Good

Infosys is expanding access to eye care through SightConnect, a mobile app developed under the Tech for Good initiative in collaboration with the Infosys Foundation and L.V. Prasad Eye Institute. Designed to be free, intuitive, and accessible anytime, the app enables individuals and community health workers to conduct basic eye screenings. By facilitating early detection and timely referrals, SightConnect helps prevent avoidable vision loss and strengthens primary eye care.

#### Achievements

##### 1.4 mn K12 educators and 25 mn learners

enabled with digital skills by Infosys Foundation USA since its inception

##### 98 scientists

honored with the Infosys Prize since its inception in 2009, with some going on to win other prestigious awards, including the Nobel Prize

##### 30 innovators

recognized through the Infosys Aarohan Social Innovation Awards since 2018

##### 1,30,000+ hours

of volunteering by Infoscions annually



#### AMBITION 2030



Transform and create sustainable communities through Tech for Good initiatives, job creation and CSR efforts, including employee volunteering, healthcare interventions and women's empowerment



## Facilitating employee wellness and experience

At Infosys, our culture is the heartbeat of our organization. It is not just about what we do, but it is also why we exist. Over the past four decades, our values, excellence, collaboration and, most importantly, our people have molded our unique culture. Our people are also crucial to our purpose of amplifying human potential and creating the next opportunity for people, businesses and communities. To meet the challenges that our industry, clients and society face, we need people who function at their best, creating and developing opportunities that move us all forward.

### Actions

#### A digital-first approach

We have reimagined both our internal processes and employee experience through mobile-first solutions. New joiners are welcomed through a fully digital, paperless onboarding journey. Homegrown mobile apps such as InfyMe and Lex enable our employees to transact, learn, and stay connected, anytime, anywhere.

#### Nurturing purposeful careers

While technology has enabled us to build new platforms and optimize processes, initiatives like Be the Navigator and HackwithInfy inspire our people to drive purposeful innovation for clients. Our integrated learning and career portal delivers personalized experiences, anchored by Career Canvas, a unified interface that consolidates internal job postings, projects, and bridge programs. It helps employees explore next-role opportunities, identify skill gaps, and access tailored learning pathways. Our performance management framework further strengthens this ecosystem by fostering deep talent engagement through a contemporary, feedback-driven approach to performance development.

#### Focus on employee well-being

At Infosys, well-being is a core commitment, cultivating a holistic and psychologically safe workplace where

employees can thrive. Our Infosys Way of Life (IWOL) culture places care at the center, fostering positive perceptions and supportive conditions that empower individuals to realize their full potential. Our award-winning Health Assessment and Lifestyle Enrichment (HALE) program, a highly engaging non-monetary benefit, anchors our wellness efforts. Built on four well-being pillars – physical, emotional, social, and safety – these initiatives are co-created with employees, business units, and external partners to address diverse needs.

Infosys remains steadfast in its commitment to nurturing an open, inclusive, and safe environment for all. Resolution hubs operate with fairness, confidentiality, and a strong stance against retaliation to address concerns effectively and respectfully.

#### Leadership development

The Infosys Leadership Institute (ILI) is dedicated to shaping the next generation of leaders through its flagship programs and partnerships with leading global institutions. ILI has expanded its succession planning initiative to include critical roles across business and enabling functions, while offering highly personalized development journeys for future leaders and key position holders.

### Achievements

#### Global Top Employer 2025

Recognized as a Top Employer in 22 countries across Europe, Middle East, Asia Pacific, and North America for best-in-class HR practices and processes

#### Great Place to Work 2024

Recognized for value-driven culture and trust, across India, US, Canada, Mexico

#### World records

Two world records in the Wonder Book of Records in fiscal 2025 for largest employee and family-driven corporate volunteering initiatives



### AMBITIONS 2030



Facilitate best-in-class employee experience and be recognized among the best employers in our key operating regions



## GOVERNANCE



## Serve the interests of all our stakeholders by leading through our core values

*"Good corporate governance is about maximizing shareholder value on a sustainable basis while ensuring fairness to all stakeholders: customers, vendor partners, investors, employees, government and society."*

– **N.R. Narayana Murthy**, founder, Infosys Limited

### Our corporate governance philosophy

We set new standards on how to act right and do more. We lead the way with respect and vigor, in our solutions, our corporate policies, throughout our value chain and across the whole industry.

### Being ethical and managing business with values

As a pioneer in setting benchmark governance practices, Infosys believes the foundation of an ethical business must be laid right from the top. It must have a diverse and skilled board of directors, providing strategic oversight, and outlining and exemplifying the values with full accountability. This accountability has to be then upheld across the value chain by all, employees, partners and vendors.

Building and fostering sustainable supply chains ensure the development of the larger business ecosystem. Governance is also about striving to achieve high standards of data privacy and information security – an increasingly important priority for Infosys. We consistently respond to our stakeholders' expectations to ensure security for all and advance the standards.

---

***Governance is not a 'by the way', it is the way and it has been ever since we began.***

---





## GOVERNANCE

### Corporate governance

We are committed to defining, following and practicing the highest level of corporate governance across all our business functions. Our corporate governance is a reflection of our value system encompassing our culture, policies, and relationships with our stakeholders. This values-driven culture of governance is fueled by integrity and transparency in all company affairs, which also ensures we gain and retain the trust of our stakeholders at all times. In 2001, Infosys was among the early signatories to the United Nations Global Compact (UNGC).

#### Actions

##### Independent, diverse Board

A strong, independent, and diverse Board oversees the effective implementation of corporate governance across Infosys. Our independent Board Committees actively work with the Management throughout the year to drive best-in-class governance practices.

##### Glorious firsts

Infosys has consistently set benchmarks in corporate governance and innovation. It was the first Indian company to be listed on the NASDAQ stock exchange and included in the NASDAQ-100 Index. Infosys pioneered the adoption of several industry-leading practices, including being the first company in India to introduce the Employee Stock Option Plan (ESOPs). We also launched a first-of-its-kind, expanded stock ownership program aligned with Total Shareholder Returns (TSR), reinforcing our commitment to value creation.

##### Advocacy for strong governance standards

We maintain a resilient governance framework through regular policy reviews and robust performance evaluation, including independent third-party assessments of our Board. Infosys also actively collaborates with industry forums such as CII, FICCI, ASSOCHAM, NASSCOM, SEBI, and various international regulatory bodies, contributing to the advancement of corporate governance standards globally by sharing best practices and policy recommendations.

##### Ensuring transparency and stakeholder engagement

At Infosys, we are committed to upholding the highest standards of disclosure, aligned with global

guidelines and corporate governance codes. Our financial reporting strictly adheres to the Indian Accounting Standards (Ind AS) and International Financial Reporting Standards (IFRS). Key practices include benchmarking corporate governance with Standard & Poor's, ICRA, and CRISIL. We also publish independently assured sustainability disclosures in line with the Global Reporting Initiative (GRI), reinforcing our commitment to openness and accountability.

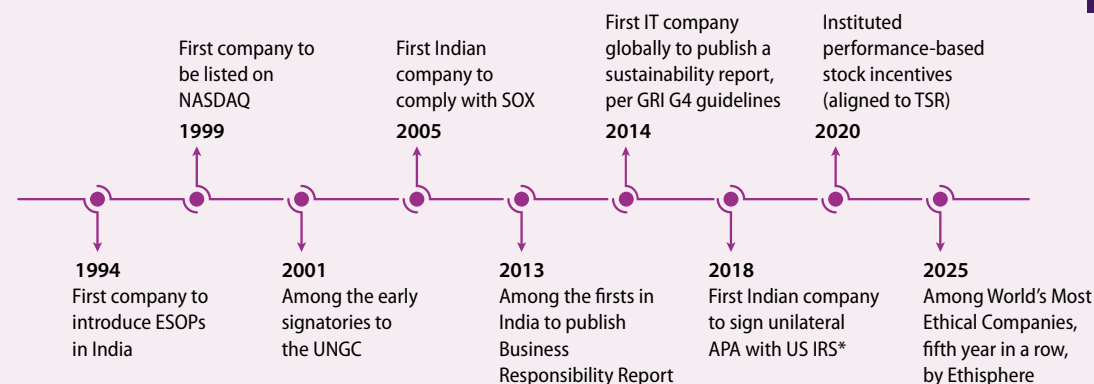
##### Strengthening ethics and compliance

Strong corporate governance, rooted in our core values, forms the foundation of Infosys' sustained performance and stakeholder trust. Our Corporate Governance Guidelines and Code of Conduct and Ethics foster a culture of integrity across the organization. A robust whistleblower policy, supported by strict non-retaliation safeguards, further reinforces ethical accountability and employee confidence.

##### Responsible Artificial Intelligence (AI)

As a global technology leader, Infosys recognizes the transformative potential of AI. Our responsible AI framework is grounded in ethical principles: fairness, transparency, privacy, and accountability. We are dedicated to developing safe, unbiased, and human-aligned AI systems, governed by strong oversight mechanisms. Through ongoing stakeholder engagement and collaboration with global standards bodies, we aim to foster innovation that upholds public trust and protects societal well-being.

Read more: [Infosys Responsible AI: Vision and Purpose](#)



\* APA: Advance Pricing Agreement, IRS: Internal Revenue Service

#### Achievements

##### 800+ suppliers

representing ~85% of spend assessed on ESG dimensions

##### ASSET Platinum Award

for Best Investor Relations team, Best Initiative in Environment Sustainability, and Best Initiative in Diversity and Inclusion

##### Ethisphere recognized Infosys

among the World's Most Ethical Companies for the fifth consecutive year

##### Recognized 8<sup>th</sup> year in a row

in the leadership category of Indian Corporate Governance Assessment by Institutional Investor Advisory Services (IIAS)

#### AMBITIONS 2030



Bring interests of all stakeholders to the fore through our empowered, diverse and inclusive board



Build sustainable and responsible supply chains



Ensure robust compliance and integrity practices



Engage with stakeholders through various channels and earn trust through transparent communication



## GOVERNANCE

### Data privacy



In today's digital era, data privacy has become a vital aspect of human rights, gaining significant momentum over the past few decades. Around the world, privacy regulations are evolving to better reflect and respect individual choices. At Infosys, "privacy by design" has long been a guiding principle. We ensure privacy considerations are embedded right from the outset in every system and process that handles personal data.

#### Actions

##### Future-ready roadmap

Our enduring commitment to data privacy and information security is guided by a clear purpose: To uphold digital trust and set industry-leading standards in data protection. We are embedding privacy into every layer of our operations, client engagements, and technology platforms. Our privacy program is driven by a comprehensive global strategy, designed to adapt to evolving regulations and respond proactively to emerging technologies.

##### Strengthening Personal Information Management System (PIMS)

Our PIMS is designed to safeguard the personal data entrusted to us, integrating global best practices, client-specific needs, and regulatory expectations. Infosys is among the first organizations worldwide to earn ISO 27701 certification for privacy information management, demonstrating our commitment to excellence in privacy governance.

##### Privacy by Design (PbD) and integrated governance

We mandate PbD and conduct Privacy Impact Assessments (PIAs) for all high-risk projects, ensuring privacy is proactively embedded into our systems and solutions. Our Data Privacy Office oversees an enterprise-wide governance framework, supported by dedicated privacy councils across the organization – ensuring consistent oversight, accountability, and continuous enhancement of our privacy practices.

#### AMBITION 2030



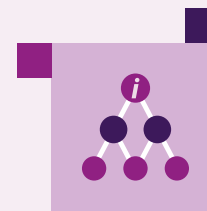
Shape and embrace leading data privacy standards across major geographies we operate in

##### Thought leadership and advocacy

Infosys plays a leading role in shaping the future of data privacy through active engagement in policy-making, standards development, and regulatory discourse. Our Head – Privacy & Data Protection serves as co-editor of key ISO and IEEE standards, contributing to pioneering work in privacy engineering, AI governance, metaverse ethics, and zero-knowledge proofs. We represent industry interests on expert panels such as ISO SC27 and India's BIS privacy committees. Infosys also actively contributes to regulatory developments, by reviewing and advising on India's Data Protection Bill, participating in EU-India dialogues on cross-border data flows, and supporting national initiatives through the Data Security Council of India (DSCI). These efforts align Infosys' privacy practices with evolving national and global frameworks, ensuring our approach remains forward-looking, resilient, and impact-driven.

#### Achievements

- Among the first few companies globally to have its PIMS accredited to the ISO 27701 privacy information management standard.
- Member of the IAPP's Privacy Engineering Advisory Board, working with global peers to refine engineering-led approaches to privacy assurance and risk mitigation.
- Our Head – Privacy & Data Protection is a co-editor of ISO and IEEE privacy standards, contributing to emerging areas such as privacy engineering, artificial intelligence, metaverse governance, and zero-knowledge proofs. Infosys is also represented on expert panels of ISO SC27, ISO SC42, and India's BIS privacy committees
- Infosys became the first India-headquartered company to get the Binding Corporate Rules (BCR) certification from the EU data protection authorities



### Information management

Cybersecurity has become a strategic priority, driven by a fast-evolving threat landscape, rapid technological advancements, increasing client expectations, regulatory demands across geographies, and the need for seamless and secure access to information by employees and business teams. At Infosys, our approach to cybersecurity goes beyond compliance; it is foundational to building trust, ensuring business continuity, and enabling sustainable digital transformation.

#### Actions

##### Secure by Design approach

In a data-driven world, robust information management is critical to creating long-term value, enhancing operational resilience, and maintaining stakeholder trust. At Infosys, we view information security as a core enabler of our ESG strategy. Our cybersecurity practices are deeply aligned with business priorities, driven by a Secure by Design philosophy that fosters a proactive security culture. By embedding security considerations into every stage of the business lifecycle, we minimize risk, improve visibility of potential threats, and accelerate resolution. This approach strengthens our defense position, supports scalability, reduces costs, and enables innovation in next-generation threat protection solutions across emerging technologies.

##### Cyber defense centers

We operate a global network of cyber defense centers, supported by innovation hubs, strategic collaborations, modular platforms, and a strong partner ecosystem. These assets enable us to respond to both current and emerging threats with agility, precision, and speed.

##### SEED Cybersecurity Framework

Our SEED Cybersecurity Framework that is at the heart of our digital defense strategy seamlessly integrates governance, resilience, and innovation into a unified model. This framework enables real-time threat detection and ongoing risk mitigation, ensuring rapid response and sustained vigilance. A key component of SEED is our structured approach to managing third-party risks. Through our Supplier Security Risk service type, we enforce consistent security requirements across contracts and conduct continuous due diligence for both new and existing partners. This safeguards us from data exposure and strengthens the overall integrity of our extended digital ecosystem.

##### Thought leadership in cybersecurity

Infosys actively promotes cybersecurity awareness and knowledge-sharing through a range of thought leadership initiatives. Across our social media platforms, we share perspectives, white papers, service offerings, leader articles, and podcasts covering various topics. In collaboration with analyst groups like PAC and industry bodies such as the Data Security Council of India and the Information Security Forum, we co-develop relevant, practitioner-focused thought leadership. We also participate in cybersecurity awareness campaigns led by non-profits such as NASSCOM. We publish a technology-focused report highlighting emerging trends and offering insights to support informed business decisions. Additionally, Infosys regularly hosts global chapters of the CISO Advisory Council — a forum that catalyzes innovation and transformation in cybersecurity by facilitating dialogue among global security leaders.

#### Achievements

- Cyber Next platform-powered services help customers stay ahead of threat actors and proactively protect them from security risks
- Positioned as a Leader in the ISG Provider Lens™ Cybersecurity Services and Solutions four years in a row

#### AMBITION 2030



Be recognized as an industry leader in our information security practices

For more information, contact [askus@infosys.com](mailto:askus@infosys.com)



© 2025 Infosys Limited, Bengaluru, India. All Rights Reserved. Infosys believes the information in this document is accurate as of its publication date; such information is subject to change without notice. Infosys acknowledges the proprietary rights of other companies to the trademarks, product names and such other intellectual property rights mentioned in this document. Except as expressly permitted, neither this documentation nor any part of it may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, printing, photocopying, recording or otherwise, without the prior permission of Infosys Limited and/ or any named intellectual property rights holders under this document.

[Infosys.com](https://www.infosys.com) | NYSE: INFY

Stay Connected   