

Title: The graphs indicate how different sectors are progressing in terms of their digital accessibility journeys.

Description (Finance and Consulting sector)

This graph represents actions that the Finance and Consulting sector is implementing to enable better digital access:

- 62% indicated that they are creating accessible job ads
- 62% also suggested they test digital assets with the end user
- 64% suggested that they are making customer facing websites more accessible
- 61% said they are improving employee facing systems and software

Description (Public Service)

This graph represents actions that the Public Sector is implementing to enable better digital access:

- 65% indicated that they are making customer facing websites more accessible
- 56% also suggested they test digital assets with the end user
- 50% suggested that they have enabled accessible onboarding for employees with disability
- 50% said they are improving employee facing systems and software

Health and Welfare

This graph represents actions that the Health and Welfare sector is implementing to enable better digital access:

- 52% indicated that they have enabled accessible onboarding for employees with disability
- 51% suggested they are making customer facing websites more accessible
- 49% indicated they are improving employee facing systems and software
- 44% said they are creating accessible job ads

IT and Telecom

This graph represents actions that the IT & Telecom sector is implementing to enable better digital access:

- 63% indicated that they are making customer facing websites accessible
- 60% also suggested they are making customer facing apps accessible
- 60% suggested that they are testing digital assets with end users
- 60% said they have enabled accessible onboarding for employees with disability

Retail

This graph represents actions that the Retail sector is implementing to enable better digital access:

- 63% indicated that they are making customer facing websites accessible
- 58% suggested they are improving employee facing systems and software
- 55% said that they are conducting an accessibility audit of digital assets

- 53% said they are building bespoke training tools for people with disability

Education and Training

This graph represents actions that the Education and Training sector is implementing to enable better digital access:

- 52% indicated that they are making customer facing websites accessible
- 54% suggested they are improving employee facing systems and software
- 51% said they are creating accessible job ads
- 48% indicated they are providing keyboard or mouse alternatives

Hospitality and Tourism

This graph represents actions that the Hospitality and Tourism sector is implementing to enable better digital access:

- 64% indicated that they are creating accessible job ads
- 57% suggested they are making customer-facing websites accessible
- 43% said they are providing keyboard or mouse alternatives
- 47% said they are implementing a digital accessibility action plan