Infosys Connector Solution for Lotus Quickr and Documentum
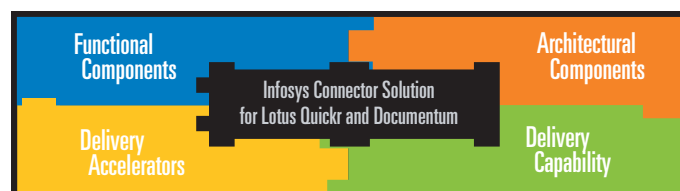
Enterprises can exploit information available in collaborative environments for strategic and operational efficiency. As a result, they are now looking at integrating affordable front-end solutions equipped with collaboration capabilities, with their existing Enterprise Content Management (ECM) platform and deploying them to the entire user population.

Remaining competitive in today's dynamic market, therefore, requires enterprises to extend and integrate the capabilities of their existing software assets. The integration of collaboration platforms such as IBM® Lotus® Quickr™ with any ECM solution needs to address numerous challenges like leveraging the existing centralized ECM system and driving the collaboration via Lotus Quickr, presenting a unified user interface for Lotus Quickr and the ECM system, and having seamless content management processes across both systems and managing documents across the two.

Infosys' Connector Solution for Lotus Quickr and Documentum can help address these challenges. Built on leading industry collaboration and content management platforms, Lotus Quickr and Documentum respectively, the Infosys solution provides a single point of information access to users. It offers complete document lifecycle management and maximizes ROI through the optimum utilization of existing ECM investments.

Solution Overview

Infosys' Connector Solution for Lotus Quickr and Documentum contains pre-integrated components which manage the functional, architectural and delivery aspects of a typical content management and collaboration tool.

This includes -

AREA	COMPONENTS
Functional	• Triggers document lifecycle processes in Documentum • Addresses standard business requirements and contains high level use cases for integrating Lotus Quickr with any content management solution • Out of the box capabilities and accelerators for content authoring and publishing, search, auditing, archiving and administration, and templates • Batch replication and document movement from Lotus Quickr to Documentum with recursive mode and vice-versa
Architectural	• Extensible architecture supporting any ECM product • Multiple deployment modes • External configuration capabilities • Service Oriented Architecture (SOA)
Delivery Accelerators	• Ease of migration • Configuration-based customization to simplify change • Simplified attribute mapping • Out of the box processes for document lifecycle management
Delivery Capabilities	• Self contained core teams • Knowledge base and frameworks to aid project execution • Strategic alliances with IBM and EMC (Documentum) • Concept center for quick proofs of concept, customization and technical experiments

The Infosys Advantage

Infosys' Connector Solution for Lotus Quickr and Documentum delivers the following benefits:

Integration	Out of the box integration with Lotus Quickr and Documentum for faster time to market
Data Management	Supports data synchronization and archiving between disparate sources while ensuring optimal performance during bulk transfers. Also, maintains document integrity across platforms.
Reduced Cost of Ownership	Ensures optimum utilization of current investments made by customers, by leveraging existing infrastructure. Easy installation and implementation result in reduction in costs.
Flexibility and Extensibility	Supports different versions of Lotus Quickr and is compatible with multiple ECM solutions. The solution offers customers a flexible platform which can be tailored to fit specific requirements.
Simple Application Programming Interface (API)	Offers a feature-rich set of APIs which can be used to meet specific client requirements and handle complex scenarios.
Security	Provides enhanced security at various levels including the library, file cabinet and document security by restricting access to authorized users only.
Administration	The solution provides a comprehensive audit trail of activities including authorization, authentication, and data transfer. It also maintains logs across both Lotus Quickr and ECM solutions.

Allied Services

Business Intelligence

As data volumes grow, the ability to extract knowledge from the data will be a challenge. Our business intelligence solution is designed to deliver that power to you and enhance your customer's experiences, by designing real-time data warehouses.

Enterprise Information Portals

There is a need for a personalized environment to deliver contextual digital content and services to organizational stakeholders through multiple web-enabled devices. Our portal solution helps you build a gateway to enable users of all types to find the services, applications, tools, information, and data they need.

Enterprise Search

Our enterprise search services help organizations access unstructured information, gain insight into their business and leverage them to gain a competitive edge. They provide a platform for augmented business intelligence and an engine for contextual and semantic information integration.

Identity Management

Organizations experience efficiency, productivity and security issues due to the lack of unified identity management. Our solution implements SSO, provides policy based user provisioning, lifecycle management and de-provisioning, with auditing and reporting capabilities.

Infosys®

Building **Tomorrow's** Enterprise

About Infosys

Many of the world's most successful organizations rely on Infosys to deliver measurable business value. Infosys provides business consulting, technology, engineering and outsourcing services to help clients in over 30 countries build tomorrow's enterprise.

For more information about Infosys (NASDAQ:INFY), visit www.infosys.com.

For more information, contact askus@infosys.com