

# AI-FIRST POSSIBILITIES TAKE FLIGHT

Soar High With Enterprise Al

### FLY SMARTER, FASTER, BETTER WITH ENTERPRISE AI

The aviation industry faces striking challenges: soaring fuel costs, operational inefficiencies, evolving passenger expectations, and more. Airlines must balance costs with exceptional service in a landscape shaped by "bleisure" and "workation" travel. Traditional methods struggle to keep up with these evolving demands.

It's crucial to have advanced solutions to address these challenges in a rapidly evolving market. Infosys addresses these industry challenges with Infosys Topaz, an Al-first suite of services, solutions, and platforms powered by generative Al, turning challenges into opportunities for success.

### UNCOVER NEW Sights

with reimagined passenger experiences

Make every journey unforgettable with Al-driven innovations. Enhance travel through smart chatbots and curated in-flight entertainment for truly unique experiences.

Multilingual Contact Center Agent

Plan My Travel - Personalized Generative Trip Builder

"While You Wait" - GenAl Airport Recommendations

### **GO THE EXTRA MILE**

with reimagined revenue management

Unlock the power of seamless deals. Transform your approach with real-time dynamic pricing and offers, and targeted recommendations for the best value and revenue.

- Personalized Offer Bundling and Dynamic Pricing
- Al Twin for Targeted Campaign Generation

Real-time Personalized Ancillary Recommendation

# **STAY ON COURSE**

with reimagined operational performance

Navigate challenges with precision. Boost operational performance with predictive maintenance and proactive management to prevent issues and optimize resources.



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Personalized IROPS Communication

Al-Enabled Predictive Maintenance Scheduler

Real-time Passenger Notification & Re-accommodation system

### CHART A CLEAN Path

with reimagined sustainable practices

Lift off to a greener tomorrow. Drive sustainable innovation with Al-powered solutions that help reduce carbon footprint, optimize fuel usage, and comply with sustainability regulations.



Personalized Eco-conscious Messaging

Fuel Efficiency and SAF Optimization

2050 Net Zero Targets Compliance

### GOING BEYOND THE Horizon

#AIFirstPossibilitiesTakeFlight

The future now promises hyper-personalized interactions, fully automated operations, and predictive analytics driving unmatched efficiency for every flight.

Infosys is at the forefront of this change. Leveraging Infosys Topaz, an AI-first set of services, solutions and platforms using generative AI technologies. We are motivated to help clients navigate the future of flying with AI-powered insights into trends and advancements shapingthe industry.

Let Infosys be your co-pilot as you soar high with enterprise AI.



## **CONNECT WITH US**

From personalized passenger experiences to streamlined operations and increased revenue growth, Infosys is elevating aviation to new heights.

Are you ready to embark on this journey with us?

Get in touch with us to learn more about our innovative solutions and how we can help your airline thrive.



For more information, contact askus@infosys.com

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