Delivering value
Social and Relationship Capital

Material topics
- Client value
- Inclusive development
- Digital skilling

UN SDG mapping

Performance highlights

Infosys Prize winners since 2008

98

Lives empowered via Tech for Good programs

125 mn+

Learners enabled in digital skills

13.3 mn

Global CSR spends

₹628 cr

Beneficiaries of CSR projects in India

10 mn

Our Social and Relationship Capital guides us to bring the interests of our stakeholders to the fore. As enterprises focus on reshaping their businesses in the digital era, we are helping our clients drive transformation. Our social ambition focuses on serving the development of people by shaping a future with meaningful opportunities for all. We deliver on expectations of nurturing social innovations and enabling employability through skill training of communities.

Our global CSR efforts address challenges across education, skilling and livelihood training, healthcare, women empowerment, science and research, environmental sustainability and more.

Creating value for our customers

Digital transformation

We help our customers navigate their digital transformation journeys through our suite of services and solutions. Our digital architecture drives outcomes for enterprises across five areas – Experience, Insight, Innovate, Accelerate and Assure. Our experience of helping many clients through their digital transformation journeys has shown us that a Live Enterprise is one that is continuously investing in reinventing its operating model while reimagining customer transformations. Our clients count on our operating models to help navigate their next.

Details of our key customer services and solutions are available at https://www.infosys.com/industries/.

Client satisfaction

At Infosys, delivering value to our clients, is at the centre of everything we do. We conduct structured Annual Client Value and Quarterly Engagement surveys. These surveys are designed to enhance our understanding of our relationships with client organizations, prioritize areas for improvement, and remain attuned to their evolving needs. According to our latest annual client survey, the overall client experience remains robust and has improved over the last year. An impressive 90% of our clients expressed satisfaction with Infosys.

Our strong client relationships, extensive technical expertise, scalability and strong execution capabilities continue to serve us well. Clients now have heightened expectations for Infosys engagements to positively impact their business outcomes. AI-led solutions, particularly those focusing on automation and operational efficiency, are emerging as significant opportunities.

Client satisfaction: Trend of key outcomes

■ Loyalty ■ Satisfaction ■ Advocacy ■ Business value
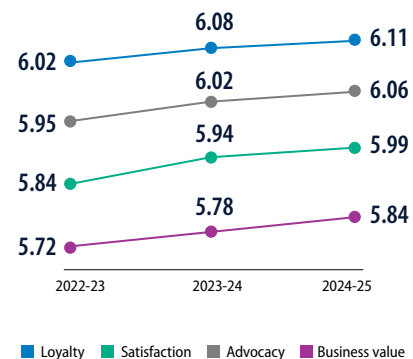
Community

Springboard

Our ambition to serve the development of people by shaping a future with meaningful opportunities for all sums up our work with the community. Technology serves as a catalyst in this. Infosys Springboard is Infosys' flagship digital learning platform that empowers people with skills to be successful in the 21st century. Till date, we have reached 9.2 million people including employees, client's workforce, students, teachers and communities with digital skilling initiatives.

Tech for Good

The SightConnect mobile app, built in partnership with the Infosys Foundation and LV Prasad Eye Institute, leverages AI to revolutionize eye care accessibility and accuracy. AI-powered features include intelligent triaging through multi-lingual eye-test questionnaire and visual acuity testing. As of fiscal 2025, SightConnect has onboarded 1,75,000 patients, promoting proactive eye health management and timely treatment.

Infosys Foundation

In fiscal 2025, Infosys Foundation initiated the Education For Employment program. Working with 20+ partners, we have enhanced employability skills of thousands of youth, many of them being placed in jobs matching their skills. Our interventions through Avanti Fellows that preps students for entrance tests, and STEM Stars Scholarship for girl students, have helped them pursue STEM careers. The Foundation's sports tie-ups with Prakash Padukone Badminton Academy and GoSports Foundation brought many international and national medals.

Our health interventions with Kasturba Gandhi Hospital in Chennai and Sri Satya Sai Sarla Memorial Hospital near Bengaluru continued to cater to underserved mothers and children with top-class equipment and care. We also helped Ramakrishna Mission hospitals across India with advanced medical equipment.

We are committed to helping rural artisans and artists hold on to their traditions and crafts for sustainable livelihoods. We collaborated with Bharatiya Vidya Bhavan for Kala Dhwani, a unique arts extravaganza where 800+ artists showcased 60+ art forms from five states.

As part of our responsibility towards the planet, we have rejuvenated lakes, restored stepwells and over 2,00,000 seed balls made by Infosys volunteers have germinated into 40,000+ saplings.

Read more in the Foundation's annual reports at https://www.infosys.com/infosys-foundation/about/reports.html.

Infosys Foundation USA

Infosys Foundation USA is committed to expanding access to computer science and maker education for K-12 students and educators across the USA, while equally working to digitally upskill all learners for 21st century technology-enabled opportunities. Through its programming, signature initiatives and the two digital learning platforms of Infosys Springboard USA, the Foundation reached 1.1 million students and over 10,000 educators in fiscal 2025, taking the total number of students reached to over 26 million and educators to over 1.5 million since its inception. Read more at https://www.infosys.org/infosys-foundation-usa/impact.html.

CSR in EMEA region

At the World Economic Forum (WEF) on January 21st, 2025, Infosys and Street Child hosted a panel to address Education in Emergencies. The discussion emphasized the critical role of education in providing stability and hope during crises, essential for children's well-being.

CSR in APAC region

Infosys Springboard reached over 40,000 active learners and recorded 14,000+ learning hours.

Infosys Science Foundation

The Infosys Science Foundation awards the Infosys Prize that endeavors to elevate the prestige of science and research in India. Since 2024, the prize is being awarded to researchers who are 40 years or below across six categories: Economics, Engineering & Computer Science, Humanities & Social Sciences, Life Sciences, Mathematical Sciences, and Physical Sciences. Each Prize carries a gold medal, a citation, and a purse of US$100,000. The work of the winners of the Infosys Prize 2024 included cutting edge research such as the discovery of time crystals, the proof of a 75-year-old math problem, and augmentation of human auditory sensing with artificial intelligence. Read more at https://www.infosysprize.org/about-isf.html.

Suppliers

Infosys' strategic initiative to accelerate decarbonization in its supply chain – focuses on key IT hardware manufacturing suppliers, prioritized by spend. This initiative is focused on securing detailed, forward-looking decarbonization roadmaps from these partners and enhancing supplier engagement on ESG.

Read more about our CSR efforts and suppliers in our ESG Report 2025.