

Infosys uses CMMI<sup>®</sup> level 5 to strengthen software engineering methodologies and process at client sites

**Bangalore, October 30, 2003** – Infosys Technologies (NASADQ: INFY), a global leader in IT consulting and software services today announced that it has successfully completed a CMMI<sup>®</sup> appraisal of operations across development centers in India and several client locations in USA. Infosys was first assessed at CMMI<sup>®</sup> Level 5 for its onsite and offshore operations in June 2002.

Infosys has been a pioneer in implementing the practices of the CMMI® model at various offsite and onsite centers. The appraisal conducted by Mr. Edward Weller, Lead appraiser Software Technology Transition, USA, is yet another step in a journey of continuous improvement and global benchmark. The appraisal was conducted from Bangalore, New Jersey and Chicago, covering projects from 14 client locations in the US, and seven Infosys development centers. The appraisal, which was mainly conducted at onsite locations, is a one-of-its-kind for the industry.

"Infosys is continuously seeking to improve and maintain world-class quality in its operations across its own centers as well as at client locations. Our passion for quality has led to the successful completion of yet another CMMI<sup>®</sup> appraisal where we have been rated again at Level 5. It is an honour and encourages us to strive harder for constantly excelling in quality standards and processes, which we believe, are critical components for competitive success", said Satyendra Kumar, Head-Quality, Infosys Technologies Ltd.

CMMI<sup>®</sup> is an enhanced version of the Capability Maturity Model that integrates various other frameworks created by the Software Engineering Institute. CMMI<sup>®</sup> enables not only the strengthening of software engineering processes, but also risk management and structured decision-making. It also facilitates the effective integration of people capability maturity aspects with the software engineering discipline.

"It is my pleasure to report that Infosys is highly customer-centered and process-driven, with an uncompromising attitude towards high quality and on-time delivery", said Ed Weller, the lead appraiser for the appraisal.

CMMI<sup>®</sup> is registered in the U.S. Patent and Trademark Office by Carnegie Mellon University

## **About Infosys Technologies Ltd**

Infosys, a world leader in consulting and information technology services, partners with Global 2000 companies to provide business consulting, systems integration, application development and product engineering services. Through these services, Infosys enables its clients to fully exploit technology for business transformation. Clients leverage Infosys' Global Delivery Model to achieve higher quality, rapid time-to-market and cost-effective solutions. Infosys has over 19,000 employees in over 30 offices worldwide. For more information, visit <a href="https://www.infosys.com">www.infosys.com</a>

## Safe Harbor

Certain statements in this release concerning our future growth prospects are forward-looking statements, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration,



restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal of governmental fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2003 and quarter reports on Form 6k for the quarter ended June 30, 2003 and September 30, 2003. These filings are available at www.sec.gov. Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the company's filings with the Securities and Exchange Commission and our reports to shareholders. The company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the company.