

## Infosys Technologies and Arrow Electronics partner for an Award-winning Shop Floor Control System

**Fremont, CA; April 19, 2005:** The Shop Floor Control System developed by Infosys Technologies (NASDAQ:INFY), a global consulting and IT solutions company and Arrow Electronics, a global provider of electronic components and computer products and services, has won the 2004 InfoWorld 100 award for being one of the top 100 best IT projects of the year. The 2004 award-winners were chosen for their innovative use of multiple technologies to serve well-defined business goals.

As Arrow Electronics grows its value-added services business, it wanted a robust and scalable shop-floor control system to manage work flow seamlessly, decrease cost of system roll-out to new locations, increase reporting and order-fulfillment visibility across multiple global locations, and automatically trigger preventive maintenance of shop floor machines.

Arrow chose Infosys as its partner to re-engineer, develop, deploy and maintain this control system for its services operations globally. Infosys studied the shop-floor processes and the previous desktop applications, and defined the scope and user requirements. The system was developed and deployed to multiple locations in 2003.

The Shop Floor Control System enabled Arrow Electronics to standardize its shop-floor processes across all value-added services globally. According to Mark F. Settle, VP and CIO, "Automated tracking of order status now allows order fulfillment visibility that is increasing our promise-date accuracy and customer satisfaction. Preventive maintenance is triggered as equipment usage counters cross maintenance thresholds."

"Web-based interface and reporting tools have simplified reporting and decision-support, and the overall cost of system roll-out has been cut to one-third", adds Rob Minicozzi, VP of IT Applications.

Arrow Electronics continues its partnership with Infosys on the development and maintenance of multiple systems, including warehouse management, business intelligence reporting and EDI. According to Prasad Thrikutam, Head of High-Tech and Discrete Manufacturing business unit, "We are growing our three year old relationship with Arrow Electronics, enabling the company gain a competitive edge in the industry."

### **About Arrow Electronics, Inc**

Arrow Electronics is a major global provider of products, services, and solutions to industrial and commercial users of electronic components and computer products. Headquartered in Melville, New York, Arrow serves as a supply channel partner for nearly 600 suppliers and 150,000 original equipment manufacturers, contract manufacturers, and commercial customers through a global network of more than 200 locations in 53 countries and territories.

### **About Infosys Technologies Limited**

Infosys, a world leader in consulting and information technology services, partners with Global 2000 companies to provide business consulting, systems integration, application development and product engineering services. Through these services, Infosys enables its clients to fully exploit technology for business transformation. Clients leverage Infosys' Global Delivery Model to achieve higher quality, rapid time-to-market and cost-effective solutions. Infosys has over 36,000 employees in over 30 offices worldwide. For more information, visit [www.infosys.com](http://www.infosys.com)

**Safe Harbor**

Certain statements in this release concerning our future growth prospects are forward-looking statements, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal of governmental fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2004 and on Form 6-K for the quarters ended June 30, 2004, September 30, 2004, December 31, 2004 and March 31, 2005 and Registration Statement on Form F-3 filed on December 20, 2004 and January 18, 2005. These filings are available at [www.sec.gov](http://www.sec.gov). Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the company's filings with the Securities and Exchange Commission and our reports to shareholders. The company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the company.