

Infosys Signs Multi-Year Managed Services Application Management Contract with Toyota Motor Europe

Bangalore — October 3, 2013: Infosys, a global leader in consulting, technology and outsourcing solutions, today announced that it has signed a contract with Toyota Motor Europe for the provision of its Pan-European application support.

The four-year engagement will see Infosys deploy a managed service model, covering applications across a variety of Toyota's operational areas in Europe, including core automotive processes (such as supply chain, manufacturing, sales, after sales and customer service) and corporate functions (including human resources and finance). This will enable Toyota's IT employees to focus on business support and project development, in addition to supporting cost optimization.

Prior to this agreement, Infosys has been a key partner of Toyota Motor Europe for projects and transformation delivery services in various initiatives such as its Pan-European IT landscape transformation and connected car.

Highlights

- Managed services model that provides consistent service level agreements to support more than 150 applications across Europe — aimed at enhancing customer satisfaction and the experience of a Pan-European user base of employees, dealers and vehicle owners
- Implementation of best practices, continuous improvements in application management and standardized service delivery processes across Toyota applications in Europe
- Cost optimization benefits that will help Toyota Motor Europe invest further in their application portfolio rationalization and other strategic initiatives

Quotes

Pierre Masai, Chief Information Officer, Toyota Motor Europe:

“Moving to a managed service model for our application support will help us track and improve service levels across the portfolio. Additionally, standardization, global delivery model coupled with scale, productivity benefits and continuous improvements will help optimize application management costs. We selected Infosys as it brings to us a long history of professional project delivery as well as a culture of flexibility and client focus.”

Nitesh Bansal, Head, Vice President and Regional Head — Manufacturing, Europe, Infosys:

“Toyota Motor Europe has a wide range of applications across its operations in Europe, so effective support of these is a crucial part of the IT operations. Bringing consistency and predictability to the management of these will help Toyota reduce costs as well as improve service levels for its customers and employees. This program will further strengthen our partnership with Toyota Motor Europe as well as our focus on the automotive sector — a sector which is a key engine of our growth in Europe.”

Additional Resources

- Infosys in the automotive sector – [click here](#)
- Infosys Applications Management Services – [click here](#)

About Infosys

Infosys is a global leader in consulting, technology and outsourcing solutions. We enable clients, in more than 30 countries, to stay a step ahead of emerging business trends and outperform the competition. We help them transform and thrive in a changing world by co-creating breakthrough solutions that combine strategic insights and execution excellence.

Visit www.infosys.com to see how Infosys (NYSE: INFY), with US\$7.4B in annual revenues and 155,000+ employees, is Building Tomorrow's Enterprise[®] today.

Safe Harbor

Certain statements in this release concerning our future growth prospects are forward-looking statements, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, fluctuations in foreign exchange rates, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal or expiration of governmental fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2013 and on Form 6-K for the quarters ended September 30, 2012, December 31, 2012 and June 30, 2013. These filings are available at www.sec.gov. Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the company's filings with the Securities and Exchange Commission and our reports to shareholders. The company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the company unless it is required by law.

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