

Infosys Awarded Pegasystems Partner Excellence Award

Innovative insurance customer process management platform allowed major health insurer to improve customer service productivity by more than 80 percent

BANGALORE, May 30, 2012 – Infosys, a global leader in consulting, outsourcing and technology, has been awarded the Pegasystems “Excellence in Solution Development” award for a best-in-class insurance customer service delivery platform that dramatically improved call center productivity at a Fortune 500 life insurer by more than 80 percent.

The Infosys insurance practice jointly developed the solution with Pegasystems, a leader in business process management and software for customer centricity. By consolidating multiple data screens into a single dashboard, the customer service delivery platform allows call center professionals at the Fortune 500 life insurer to reduce wait times from 24 minutes to four minutes. Infosys achieved the results in less than 11 weeks after launch by leveraging Pegasystems’ Customer Process Manager for Insurance solution.

“Infosys is an innovator in smart uses of technology in the insurance industry, and is, along with our other alliance partners, a critical part of Pega’s global team,” said John Barone, vice president of global strategic alliances at Pegasystems. “We congratulate Infosys for its highly strategic approach in configuring Pega technologies that result in transformative solutions.”

The Infosys insurance practice has deep domain expertise in life and annuities, disability, long-term care, property and casualty, investments, and other areas, as well as specialties in financial services as a whole. Infosys helps clients transform into the “next generation insurance carrier” through its innovative products, platforms and services that streamline policy administration, improve distribution, and facilitate data-driven underwriting.

“This award is a direct reflection of our strong insurance and technology credentials, as well as our ability to effectively implement Pegasystems solutions,” said Yezdi Mehta, vice president and head of the Americas insurance practice at Infosys. “It is a testament to our ability to help build tomorrow’s enterprise in the insurance industry, achieved with improving customer experience and transforming core business functions.”

About Pegasystems

Pegasystems Inc. (NASDAQ: PEGA), the leader in business process management and software for customer centricity, helps organizations enhance customer loyalty, generate new business, and improve productivity. Our patented Build for Change® technology speeds the delivery of critical business solutions by directly capturing business objectives and eliminating manual programming. Pegasystems flexible on-premise and cloud-based solutions enable clients to quickly adapt to changing business conditions in order to outperform the competition. For more information, please visit us at www.pega.com.

About Infosys

Many of the world’s most successful organizations rely on the 150,000 people of Infosys to deliver measurable business value. Infosys provides business consulting, technology, engineering and outsourcing services to help clients in over 30 countries build tomorrow’s enterprise.

For more information about Infosys (NASDAQ: INFY), visit www.infosys.com

Safe Harbor

Certain statements in this release concerning our future growth prospects are forward-looking statements, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks

and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, fluctuations in foreign exchange rates, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal or expiration of governmental fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2012 and on Form 6-K for the quarter ended June 30, 2011 September 30, 2011 and December 31, 2011. These filings are available at www.sec.gov. Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the company's filings with the Securities and Exchange Commission and our reports to shareholders. The company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the company.

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