

Infosys and BT Win UK's National Outsourcing Association Award for Field Engineer Mobility Solution

London, UK – November 21, 2013: The National Outsourcing Association (NOA) has presented Infosys and BT with the 2013 award for excellence in telecommunication, utilities and hi-tech outsourcing. The project has made it easier for BT's 20,000-strong field engineers to work on the move and has led to significant productivity improvements.

Highlights

- The solution addressed the inefficiencies and costs associated with traditional ways of coordinating, managing and tracking the workload of a mammoth field force
- Infosys and BT collaborated to improve the field engineer's experience and accelerated response rates by taking a transformational approach to field management
- The system leverages advances in mobility and uses a new device agnostic system to enable the field force to dynamically react to change requests
- An easy-to-use, intuitive user interface also helped accelerate learning cycles
- The solution is well on its way to delivering productivity improvements of more than 30 percent

Quotes

Kerry Hallard, Director of the National Outsourcing Association:

"This winning submission demonstrated that Infosys has a clear understanding of BT's challenges and business objectives. Together with a well-defined strategy to achieve those objectives and a genuinely innovative approach to the project, Infosys and BT established a joint innovation pod. This strategic and innovative approach has resulted in a solution which has contributed to significant cost savings and return on investment."

Anand Nataraj, Senior Vice President and Head of Telecom, Infosys:

"The success of the project shows how a transparent, open and collaborative partnership can lead to transformational results. This project is one of the most innovative field force management programmes in the telecom industry and demonstrates the innovation and significant value that Infosys can bring to its clients."

The National Outsourcing Association is a non-profit organisation that represents the interests of outsourcing end users, suppliers and support services. Its focus is on delivering education, excellence and collaboration opportunities in all areas of outsourcing including ITO, BPO and KPO.

About Infosys

Infosys is a global leader in consulting, technology and outsourcing solutions. We enable clients, in more than 30 countries, to stay a step ahead of emerging business trends and outperform the competition. We help them transform and thrive in a changing world by co-creating breakthrough solutions that combine strategic insights and execution excellence.

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Safe Harbor

Certain statements in this release concerning our future growth prospects are forward-looking statements, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, fluctuations in foreign exchange rates, our ability to manage growth,

intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal or expiration of governmental fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2013 and on Form 6-K for the quarter ended September 30, 2013. These filings are available at www.sec.gov. Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the company's filings with the Securities and Exchange Commission and our reports to shareholders. The company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the company unless it is required by law.

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