

INFOSYS SECURITY OPERATIONS AND RISK SOLUTION

Manage IT Security and Enterprise Risk efficiently to prevent security breaches

In this age of rapidly advancing technology, it has become imperative for organizations to protect sensitive information pertaining to their clients, employees, partners, internal operations and more. However, with cybercriminals on the rise and software susceptible to being hacked, protecting such data has become an increasingly challenging task.

Moreover, despite a significant investment in different tools and systems to manage IT security and risks, organizations are still struggling to deal with security breaches.

Multiple alerts with lack of visibility into business priority and context

which is overwhelming for the security team

Lack of collaboration between IT, Security and Business units

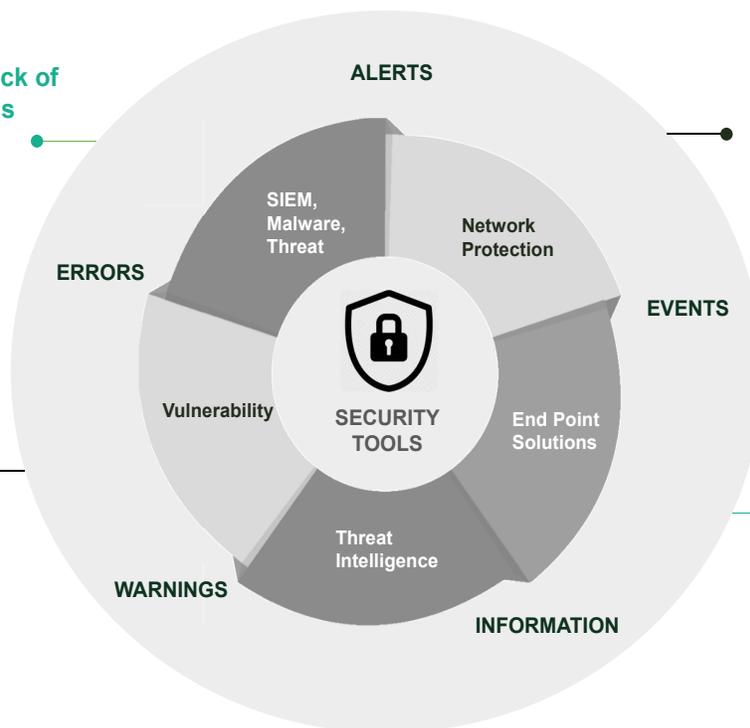
resulting in a delay in responding to breaches

No single system of record

to relate to similar incidents or to fetch a quick resolution from previous instances of a similar type

Limited or lack of automation

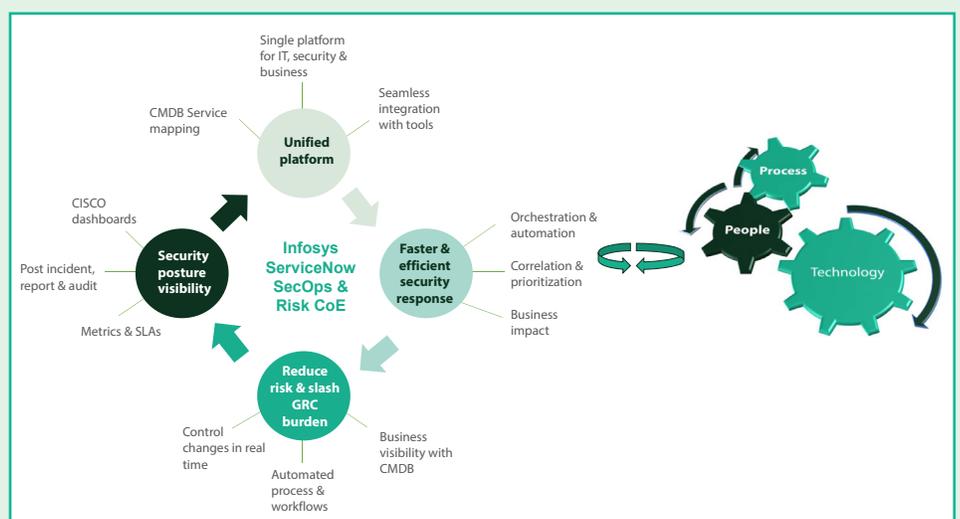
for faster remediation and outdated response tool leading to a slow down



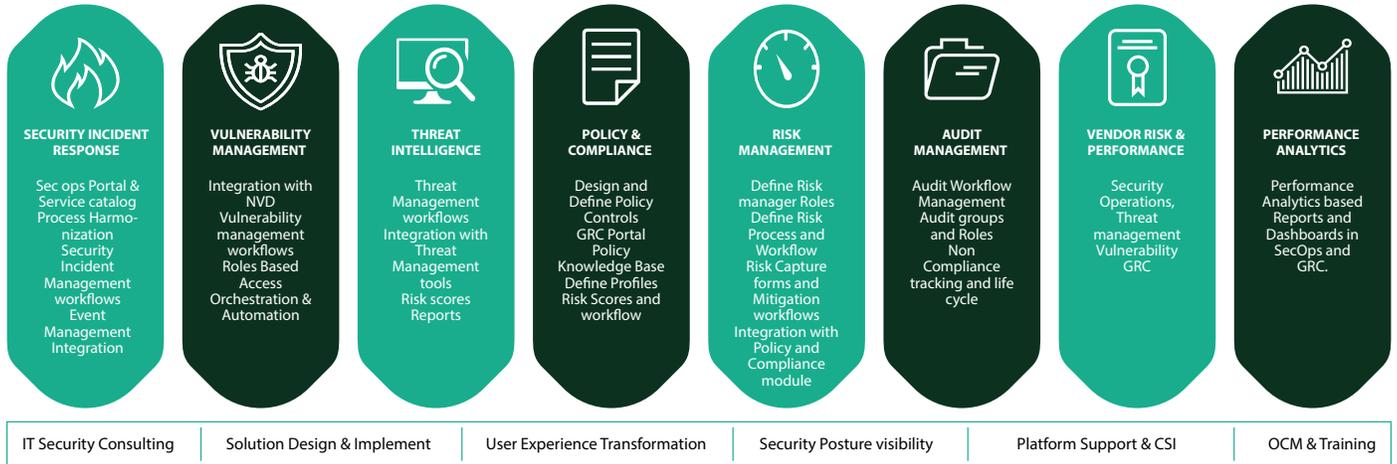
A Unified Platform to manage IT Security and Enterprise Risk

Infosys leverages the ServiceNow platform to integrate security tools to enable an enterprise's IT, Security and Business units to seamlessly collaborate with each other. With the platform, organizations can act quickly on security breaches and vulnerability thereby reducing associated risks. It helps to deliver efficient security response and streamline remediation with clear visibility into the security portfolio.

Infosys ServiceNow Security Operations and Risk solution bridges the gap between IT operations and security by replacing manual, informal processes with a unified, integrated and orchestrated platform.



Leverage the ServiceNow base platform and its capabilities for end-to-end services in the Security operations and GRC space



- **45%** faster security incident
- **50%** workload reduction for compliance operator and attributors
- **25%** faster vulnerability response
- Significant savings via automated workflows
- **6X** faster alert processing with integration and automation
- **67%** faster vendor risk assessment

Infosys Enterprise Service Management Café Value Adds

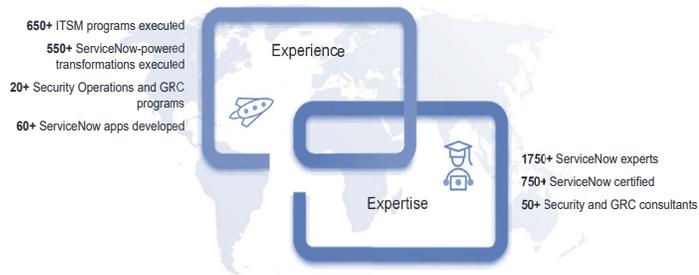
30-40%
implementation
timeline reduction

Plug and Play portals
with **50**
Catalog solutions

100+ User stories and
standard reusable
artifacts & toolkits

Domain
Expertise

Our Experience and Expertise



Success Stories

Infosys implemented ServiceNow GRC for a global bank in Netherlands for security compliance check process using ISO 27002:2005 and CobiT for 5000+ assets and involving 400+ product owners. The client accelerated risk assessment from 3-4 months to ~4 weeks and automated vendor risk management for 150+ vendors to ensure partner compliance.

Infosys automated security operations and vulnerability management for a large telecom company in New Zealand leading to 45% faster incident response and 90% security incident mapping to CIs to achieve 60% improvement in prioritizing incidents and vulnerability based on business impact. The solution served as a single digital platform leading to ~30% increase in agent productivity.

For more information, contact askus@infosys.com



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