

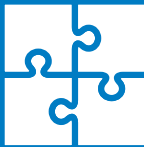
CIO Advisory Services – MS Dynamics Products

For any organization, it is always a challenge to maintain the IT landscape, increase the application availability to reduce the TCO, increase productivity, enable easier integration with other applications, and have strategic roadmaps for future planning. An effective and futuristic strategy to choose and implement the best-fit from any MS Dynamics suite

of products is challenging. Infosys, with its vast experience in Dynamics products advisory and implementation eases this challenge with its offerings. Our Dynamics consulting team helps enterprises in strategy planning, blueprinting, and standardizing business processes and global templates for the Dynamics suite of product application implementation.

We conduct an as-is IT environment assessment and strategy consulting to help enterprises plan and move from their existing application landscape to MS Dynamics products, either on-premise or on cloud, based on the enterprise's appetite and feasibility.

Infosys CIO advisory offerings



Assessment and recommendation for the best-fit Dynamics product

With a variety of products already in the market, selecting the best-fit for your business can be an overwhelming task. Our consultants assist you in:

- Defining and prioritizing product requirements
- Evaluating the Dynamics product applications for the fit-gap
- Recommending the best-fit product



Implementation and optimization services in the Dynamics suite of applications

We help implement and optimize the Microsoft Dynamics suite of products to automate and streamline processes across multiple business units and geographies of an enterprise with its configurable and easy to customize features. We help implement the Dynamics suite of products by utilizing most of the in-built features, keeping it upgrade-ready, and easy to maintain.

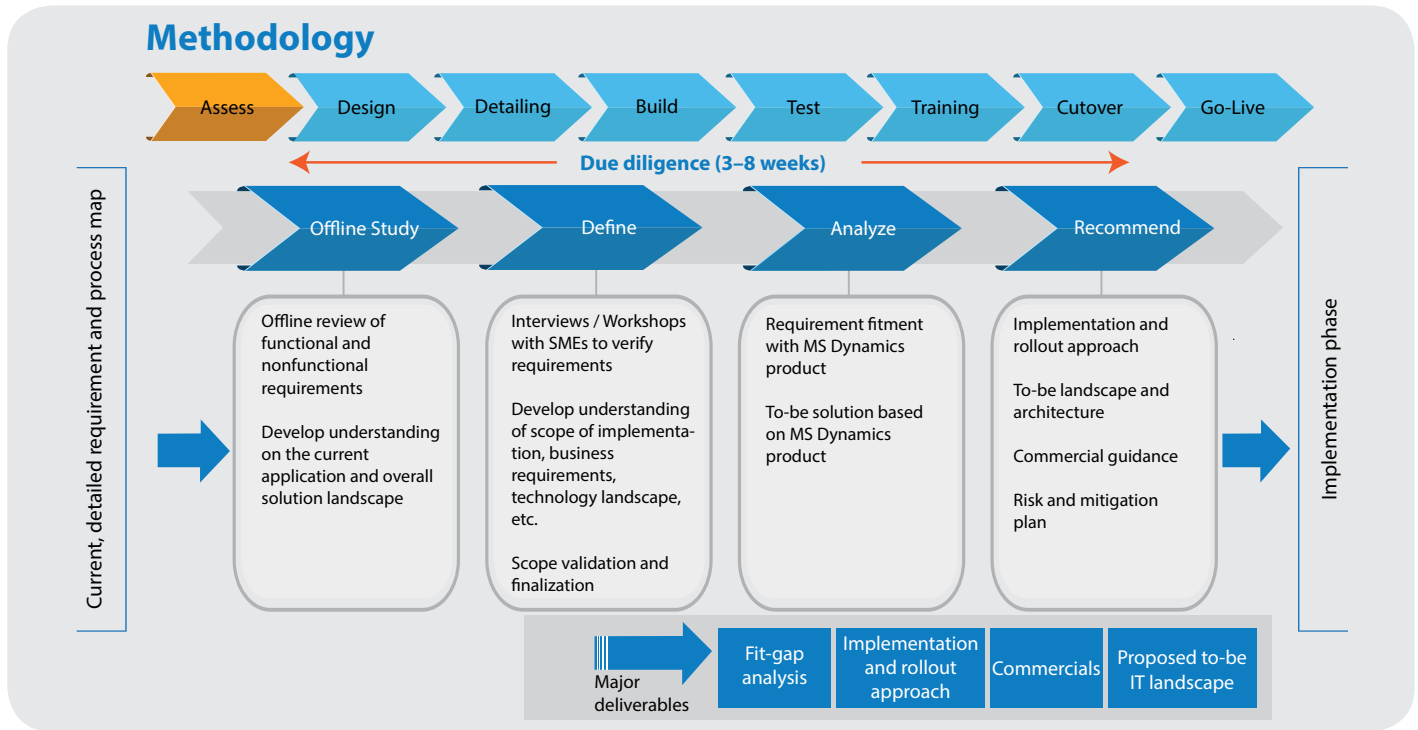


Existing Dynamics product application upgrade

With every new release of Dynamics products, Microsoft comes out with innovative features to embrace the application capabilities technically and functionally. We analyze the existing product environment and give the best advisory in defining a strategy to upgrade the Dynamics products with minimum change in management impact.

How do we do it?

We conduct due diligence to understand your current applications and business needs. This is followed by an offline study of your IT landscape to prepare the future roadmap and execution plan over a period of 6–10 weeks.



Major deliverables

- Assessment reports
- Strategy roadmap
- Recommendations

Client success story

Infosys CIO advisory team helped an automobile giant in Europe to redefine its Dynamics application strategy:

- Studied the existing application processes thoroughly to recommend process changes to improve application usability and performance
- Recommended performance tuning setting at the application and database level
- Validated existing infrastructure to recommend future roadmap

- Forecasted data volume and users count to suggest infrastructure changes
- Analyzed existing bottlenecks in data migration process and suggested Infosys reusable data migration tool to resolve the same
- Proposed a governance model to improve collaboration and effective communication to avoid post-live issues
- Automated deployment process to minimize manual errors and deployment duration
- Provided the strategy for rollouts solution versioning and build merge for future rollouts
- Provided the plan to publish the compatible browser settings and other best practices for dealers to access PLCC application
- Implemented reusable tools for error logging, data migration, and solution deployment to other environments
- Recommended the future rollout plan in detail in terms of environment setup, parallel development approach, maintain versioning, and support
- Assessed the Dynamics product readiness to upgrade to the latest versions

For more information, contact askus@infosys.com

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