



INFOSYS BUSINESS PROCESS MANAGEMENT OFFERINGS

Infosys[®]

Infosys helps clients leverage BPM to unlock the value in Digital opportunities

With a dedicated Business Process Management (BPM) Center of Excellence (CoE) consisting of experienced resources, including certified professionals across all major BPM products, Infosys has helped financial institutions across the world overcome business challenges through successful business process management. Working in close partnership with BPM product vendors, we have executed large end-to-end implementation and maintenance projects for several banking and financial services organizations, helping them improve productivity, reduce costs, and significantly reduce time-to-market. Our BPM surround services also include Integration, SOA and the API Economy.

Challenges

Fluctuating economic conditions, shifting market dynamics and increasingly tough regulatory mandates mean that banks can no longer afford to ignore business processes in favor of revenue-generating initiatives. Moreover, technology solutions for business processes are typically implemented in fragmented siloes, resulting in poor visibility, service inconsistency, adverse impact on productivity, rising costs and customer dissatisfaction.

What can we offer?

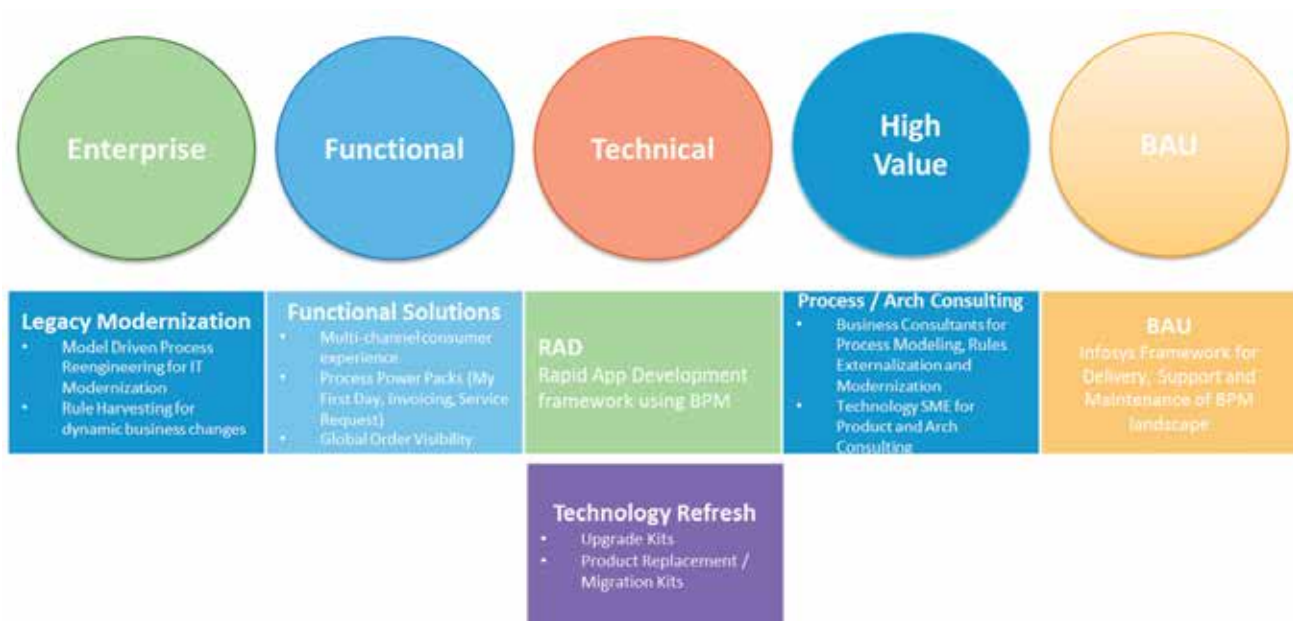
Infosys has strong partnerships at the highest levels with all leading BPM vendors. We have worked closely with leading BPM product vendors to build industry-specific solutions to help address your every business process management need. We have years of experience in developing and implementing BPM solutions designed to help financial institutions ensure that their business processes are integrated, transparent,

automated, efficient and, most of all, deliver measurable business value.

Our Core Mini Catalogues are:

1. **Process Competency Center (Factory)** – Processes, Rules, Case and Workflow Automation as a Service
2. **aBPM** – Affordable BPM Implementations with Appian, bizagi and Open source

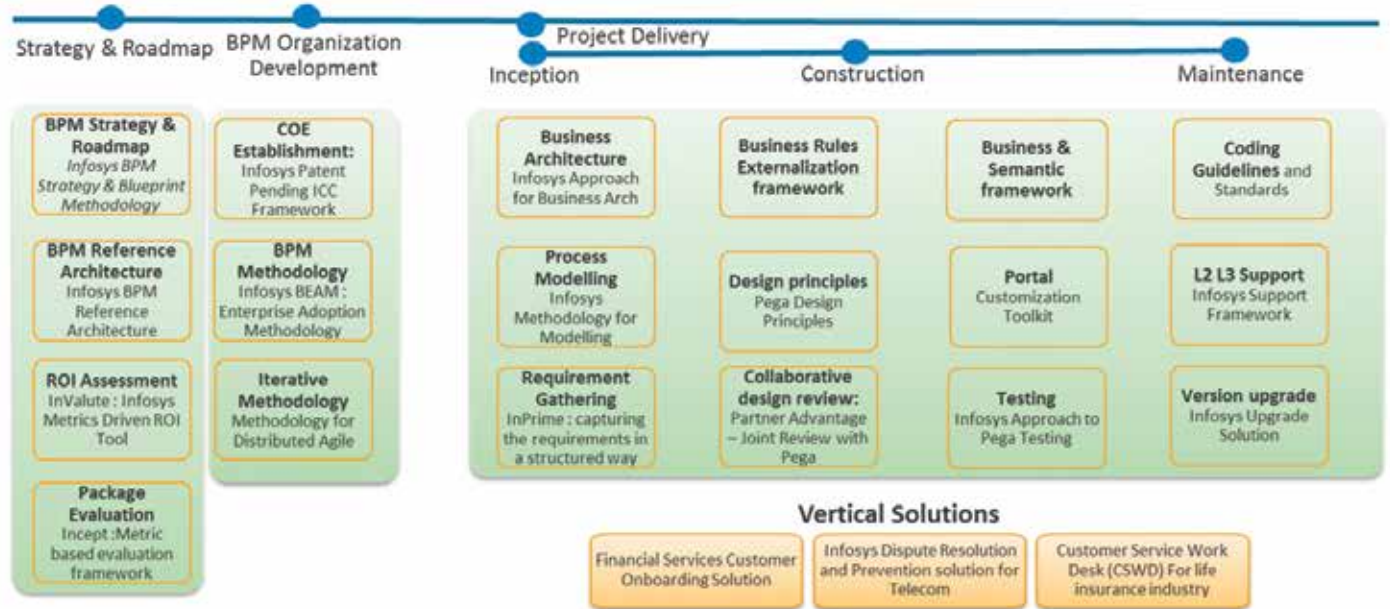
The other offerings from our BPM practice focus on delivering value across multiple service lines:



Our strong BPM expertise includes working in multiple scenarios including Dynamic Case Management, Rules Engine and Decision Management. We leverage this experience to help you with:

- Requirements strategy using **InPrime**, our BPM requirements gathering methodology
- Package evaluation with **INCEPT**, our BPM/BRMS package evaluation framework
- Process modeling using **MOLD**, our process modeling methodology
- Implementation using **BEAM**, our BPM and BRMS implementation methodologies

Our enablers and accelerators span the entire BPM lifecycle:





Our differentiators



Consulting Oriented BPM Implementations

- Focus on Business value of BPM, Alignment of Business Vision, Critical Success Factors and Goals to the Organization's BPM Strategy & BPM Technology
- Analyse Processes and identify opportunities to improve effectiveness and efficiency



Delivery Excellence with Lowest Cost of Ownership

- End-to-End Ownership and Capability ensures minimal External Dependencies
- Effectiveness in Global Agile Models and Proven track record to reduce costs, increase flexibility and allows greater scalability than Agile
- Proven Methodologies and Experience to deliver solution in a consistent manner at the lower total cost



Institutionalized Processes, Best of Breed Tools

- CoE based BPM adoption to promote faster adoption, higher degree of reuse and overall lower TCO
- Proven methodologies, Tools and Accelerators to manage BPM adoption and implementation within the organization in a streamlined and standardized manner

SUCCESS STORIES

Infosys helped a leading German investment bank integrate diverse processes on to a unified platform using a reusable Pega Rules Process Commander (PPRC) application, delivering:

- 30% cost savings
- 20% manpower reduction

We enabled a major investment bank in Zurich transform their client servicing tools and processes by using PPRC to integrate key services and processes, thereby helping them achieve:

- Automation of 250+ business rules
- 70-80% shorter turnaround times
- Compliance with BASEL II norms

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For more information, contact askus@infosys.com



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