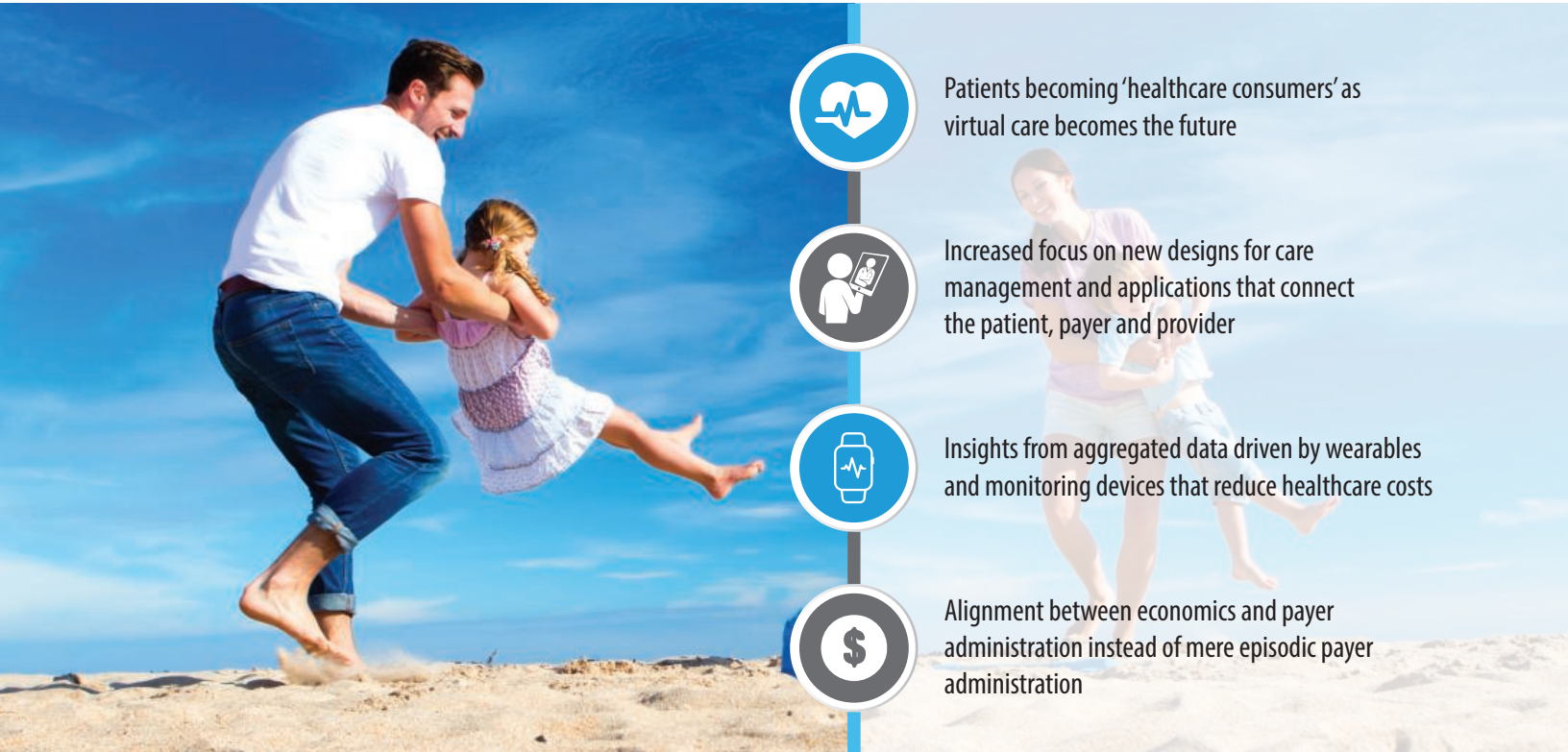


## Infosys CarePlus™ ...Re-imagining Care-as-a-Service

Today, the healthcare industry is undergoing strategic transformation into integrated digital health ecosystems. Digital technologies have a profound impact on reshaping healthcare experiences. The rising interest in digital health is being fuelled by key market forces such as:



Patients becoming 'healthcare consumers' as virtual care becomes the future



Increased focus on new designs for care management and applications that connect the patient, payer and provider



Insights from aggregated data driven by wearables and monitoring devices that reduce healthcare costs



Alignment between economics and payer administration instead of mere episodic payer administration

These volatile market forces make it challenging for healthcare providers to realize cost savings, improve value-based care and minimize the risk of care. There is a need for efficient and thoughtfully-integrated applications that connect the three Ps of healthcare – patient, provider and payer – and enable payers to transition from traditional episodic care to value-based care.



### Next-gen Care management

Infosys CarePlus™ is a next-gen care platform built as-a-service on Salesforce®. It enables payers to connect better with healthcare consumers by providing a 360-degree view of the consumer through personal and health-tracking tools and monitoring devices. Through the platform, payers can connect with their members and providers for a value-based model – a strategic shift from the existing episodic care.



## Get ready for next-gen paradigms with Infosys CarePlus™

**PREVENTIVE DISEASE MANAGEMENT** Payers operate on the 80-20 rule where 20% of the patients account for 80% of the healthcare costs. Hence, it is imperative to ensure that these 20% of the patients who may be suffering from chronic illnesses such as cancer, diabetes or heart problems access preventive care in a timely manner and stay out of the emergency room (ER)

**HUMAN-CENTRIC DESIGN** Care managers can leverage intent-driven design to get key actions and components for effective patient connect and care

**CONNECTED ECOSYSTEM** The platform comprises a complete ecosystem that supports vertical integration (focus on care for multiple disease conditions) and horizontal integration (connecting multiple stakeholders across payers, patients and providers)

**PREDICTIVE ANALYTICS** Infosys CarePlus™ provides a predictive analytics with self-learning algorithms for hospitalization through an Artificial Neural Network

**Smart Care**  
Partner portal based community for providers (doctors)

**Care Ux Kit**  
• Widgets • iOS and Android Native Apps • Intent driven UI

**Care Coach**  
Wellness hybrid App on Sf1 Virtual Care Plug-in

**CarePlus Core**

Care management	Disease management	Wellness & population
Utilization management	Virtual care	C+ Data model

**CarePlus Connect**

Clinical

Claims

EMR

Demographic

Biometrics

Wearables

**CarePlus Wave**

- Operational Reports
- Analytical Dashboards
- Clinical Data Summary

**Care Pro**

- Predictive model for hospitalization through ANN
- Self learning algorithm

#InfosysDigital

[www.infosys.com/digital](http://www.infosys.com/digital)

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