

Microsoft Dynamics Practice at Infosys



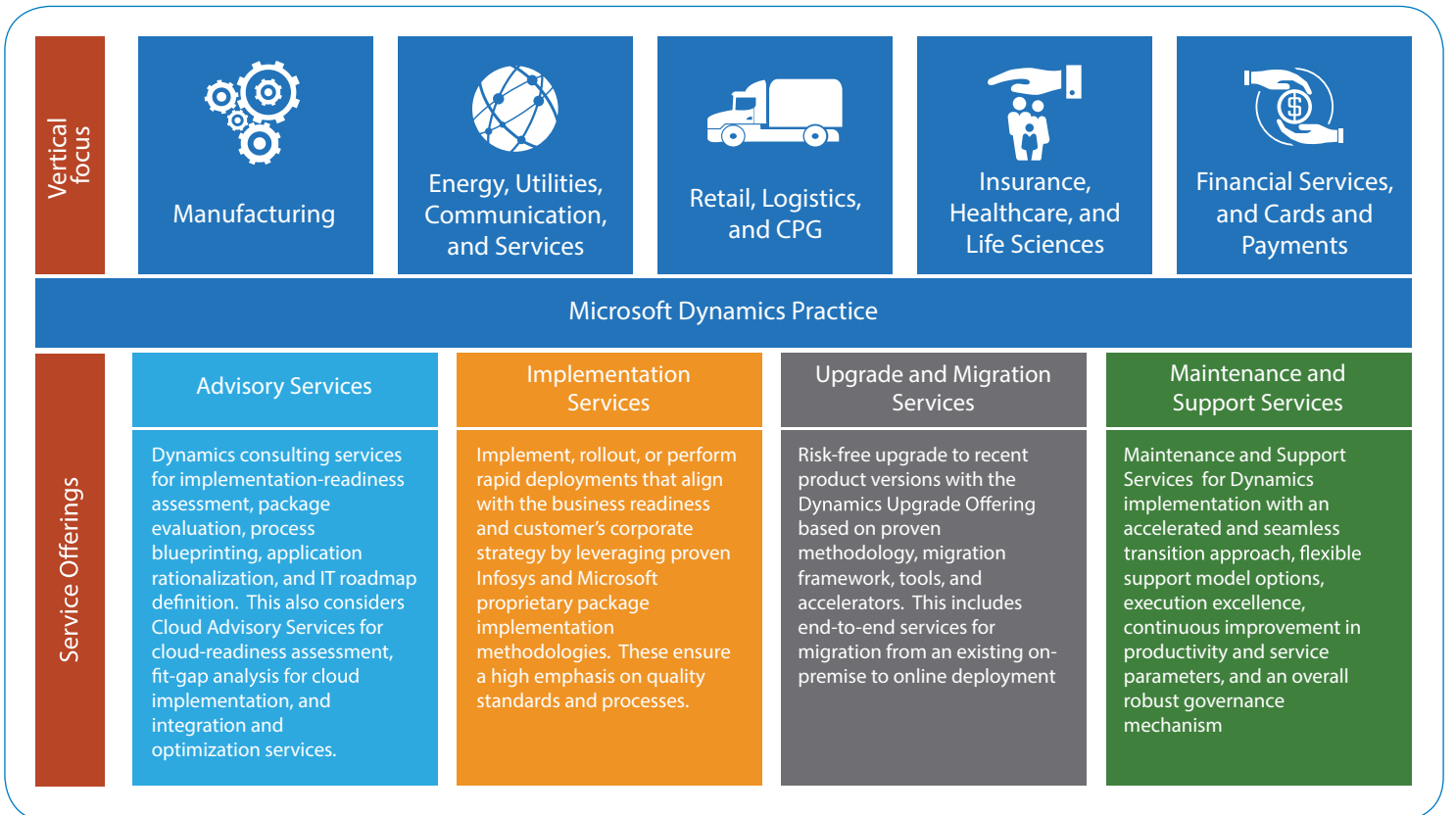
Today's digital-led, rapidly evolving business scenarios pose unique challenges for both large enterprises and emerging companies. While we hear a lot about social, mobile, cloud, analytics, and Internet of Things, the reality is that these require robust foundation systems to operate successfully. Large enterprises need ERP and CRM solutions that address unique and localized requirements of their subsidiary offices and to enable integration with

the corporate office. On the other hand, emerging companies require vertical-focused, cost-effective, and nimble ERP and CRM solutions.

Microsoft Dynamics Practice at Infosys caters to the business needs of both large enterprises and emerging companies by providing end-to-end services on Microsoft Dynamics™ AX, Microsoft Dynamics™ NAV, and Microsoft Dynamics™ CRM. These solutions lower the total cost of ownership

(TCO) and ensure higher and quicker return on investment (ROI), thus enabling customers to use Microsoft Dynamics™ to maximize their business value and improve their competitiveness.

Our Microsoft Dynamics Practice is a horizontal competency, providing solutions aligned to the following Infosys verticals and an end-to-end spectrum of service offerings for both large enterprises and emerging companies across all verticals.



Our value proposition



Take advantage of quick access for product support, new technologies, and consulting services, as Infosys is amongst the top Global System Integrators (GSI) of Microsoft in addition to being a Gold partner for Microsoft Dynamics competency.



Leverage our cross-technology expertise in Microsoft Technologies such as SharePoint, Azure, Office365, Yammer, PowerBI, AzureML, and Skype for Business, to implement integrated and cost-effective solutions.



Benefit from our extensive experience in implementing and supporting Microsoft Dynamics across verticals, geographies, and business processes with a pool of domain experts and Microsoft-certified consultants.



Increase ROI and derisk implementation with the cost-effective Infosys Global Delivery Model and rapid implementation approaches based on the extensive library of reusable tools and accelerators.

Focus on solutions in Microsoft Dynamics

Solution footprint across verticals	Microsoft Dynamics ERP	Microsoft Dynamics CRM
Manufacturing, retail, logistics, and CPG	Asset maintenance solution	Loyalty management solution (LMS)
Energy, utilities, communication, and services	Oil field services (OFS) solution	Next-generation telco lab solution
Insurance, healthcare, and life sciences	Clinical trial supply management (CTSM) solution	Agency relationship management solution (ARMS)
		Tele-medicine solution
Financial services, and cards and payments	—	Relationship-based solution (RBS)
Horizontal solution offerings	India-in-a-box solution Contract and project life cycle preconfigured solution Essence – Support ticket-tracking solution	Vendor management solution (VMS)

For more information, contact askus@infosys.com



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