

INFOSYS LIVE ENTERPRISE SUITE

Enabling incumbents to become digital innovators

Sensing, processing and responding to information in real time comes naturally to living organisms. Similarly, agile startups respond to market changes and find opportunities to innovate. But for large, incumbent organizations with complex systems, is it as simple? As several of them embark on their digital transformation

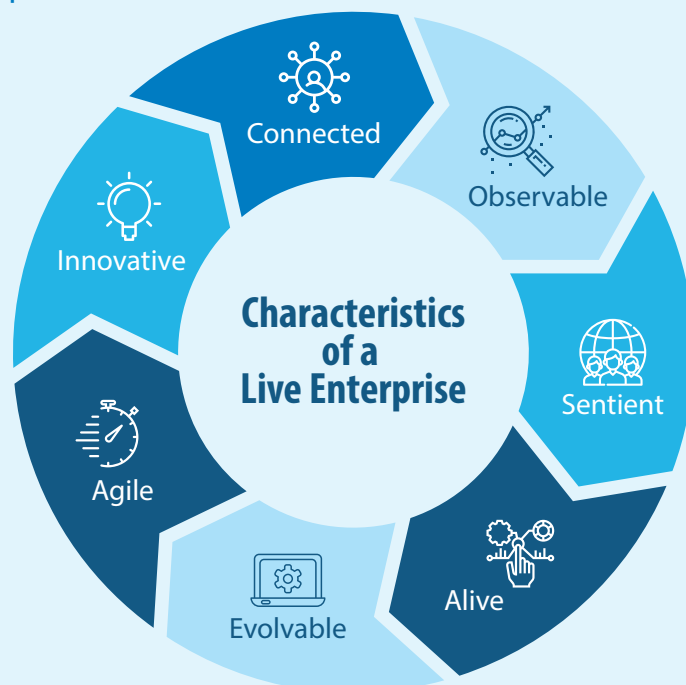
journeys, the opportunity to transform into agile, responsive entities, at enterprise scale is a compelling opportunity. In other words, the need to become a Live Enterprise - that continuously evolves, learns and innovates, becomes an imperative. Infosys makes this possible through the Live Enterprise Suite.

The Live Enterprise Suite is a comprehensive set of platforms, solutions and digital services enable incumbent enterprises to drive process agility, deliver customer delight and enhance ecosystem value – all in real time, thereby, accelerating their digital innovation journey.



The Infosys Live Enterprise Suite helps enterprises:

- **Reimagine experiences** for employees, customers and partners through digital native mobility solutions and computational design principles
- **Reimagine business processes** by applying sentient principles to simplify processes, user journeys and remove latency, resulting in seamless and superior user experience across channels. This is complemented by micro change management to drive change across the enterprise
- **Reimagine the ecosystem** by embedding artificial intelligence into the enterprise core, including systems and processes to continuously learn and evolve, as well as enable fluid operating models to facilitate seamless agile working between customers, suppliers and the organizations



Infosys Live Enterprise Suite: Key Capabilities

- Simplify employee on-boarding through a one-stop **onboarding app** that enables a smooth, paperless onboarding experience and guides new hires from the pre-joining stage until after they onboard.
- Enhance personal productivity with the **employee productivity platform**. This ensures all key interactions and services within the organization are easily accessible, providing access to relevant information depending on an employee's role and nature of work, on-the-go.
- Accelerate enterprise talent transformation journey with **Infosys Wingspan**, a next-gen learning solution that supports continuous learning in a digital environment, enabling them to prepare existing talent for future needs.
- Provide hyper personalized and cognitive user experience with the **Experience Configurator** that captures human behavior and the individual's state of mind, at the workplace.
- Drive better visibility and insights by seamlessly mapping information across organizational silos - from all transactions, including complex interactions between employees, customers, partners, networks and devices in near-real time and create an enterprise **Knowledge Graph** to contextualize and prioritize information to users.
- Continuously curate organizational knowledge and intelligence for the enterprise through the **Infosys Digital Brain Solution**. This is done by capturing and analyzing enterprise ecosystem data using machine, deep learning and automated reasoning, orchestrating intelligent responses to emerging events. The solution also helps in proactively triggering action through nudging and feedback while continuously learning and behaving in a sentient manner.
- Embrace the best innovations from across cloud providers and build a cloud agnostic application stack through the **Infosys Polycloud Platform**. The platform provides a backplane that abstracts the public and private clouds, enabling a common interface and catalog to select, provision, move and manage platform and application services workloads across the enterprise. Through this, enterprises can make empowered choices for services while being governed through enterprise policies and standards.

Architected to scale on cloud native technologies and open source software, all modular components of the Infosys Live Enterprise Suite reside in the Service Store - a one stop shop for platforms, solutions and services. All applications that organizations need are provisioned through the Service Store seamlessly. Infosys Live Enterprise Suite can be used across all industries for corporate functions like human resources, finance, sales, marketing, legal, and industry specific solutions.

Success Story

Infosys' goal is to become a completely knowledge and data driven organization, with agility in its DNA so that it can quickly sense changing business needs and continuously evolve in response – in other words, become a Live Enterprise. But with over 200,000 employees, complex systems, and processes, this was a mammoth task.

We have been using the Live Enterprise Suite internally since April 2019. Over 30,000 employees have been onboarded through launchpad, more than 150,000 employees are realizing personal productivity benefits and over 200,000 employees are on the learning platform. It has reduced project setup time by 12X, reimaged employee experience by optimizing 100+ employee applications to three mobile apps, driven over 12 million transactions and achieved 80% reduction in ticket numbers. Infosys has curated these best practices and services and it is now available for clients and can be integrated into any enterprise's IT landscape.

Read more [here](#).



[Click here](#) to learn more about the Infosys Live Enterprise Suite and how can it enable your enterprise to become a digital innovator too.

For more information, contact askus@infosys.com

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