



Infosys
cobalt

BEING
RESILIENT

TRANSFORMING
GOVERNMENT
SERVICES INTO
RESILIENT LIVE
ENTERPRISES

Infosys®
Navigate your next

BEING RESILIENT. THAT'S LIVE ENTERPRISE.

Transforming from core to edge

Creating value at scale by strengthening the core and augmenting digital capabilities for connected experiences.

With digital disruption sways changes and influencing the ways of normalcy, governments are leveraging technology advancements and to enhance delivery of end to end public services holistically. Beyond digitization of siloed work pockets, harnessing technology systematically and extensively helps build smart nations. Citizens increasingly look to seamless engagement experiences in the way they connect with federal services and expect instant gratification. However, with their ever-changing desires and evolving needs, operational effectiveness and efficiency alone may not be just adequate.



Infosys can help build resilience in services delivery

As a strategic transformation partner, we can help you connect the dots to increase engagement with digital initiatives and continuously innovate. By re-inventing technology investments, Infosys can help governments to re-orient citizen services with a partnership that promises:

Diversified focus to drive experiences across customer segments - By building smart applications that enrich citizen experiences with preempted and automated services.

Process Simplification – Progressive process automation that modernise dated legacy systems and energize core IT capabilities.

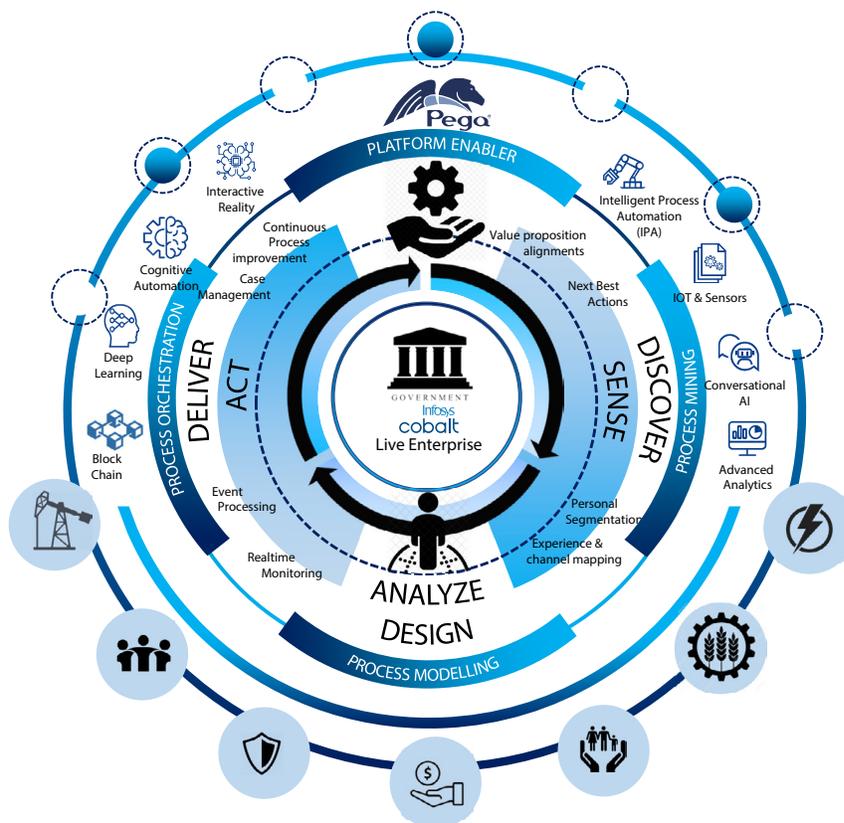
Digital Ecosystem – Enabling universal credits and transaction consolidation built by smart,

fast, integrated and automated technology platforms and solutions.

Build Transparency and Trust – Personalized experiences on digital and traditional channels. Making task cascades possible though technology; with rightful and purposeful citizen connect.

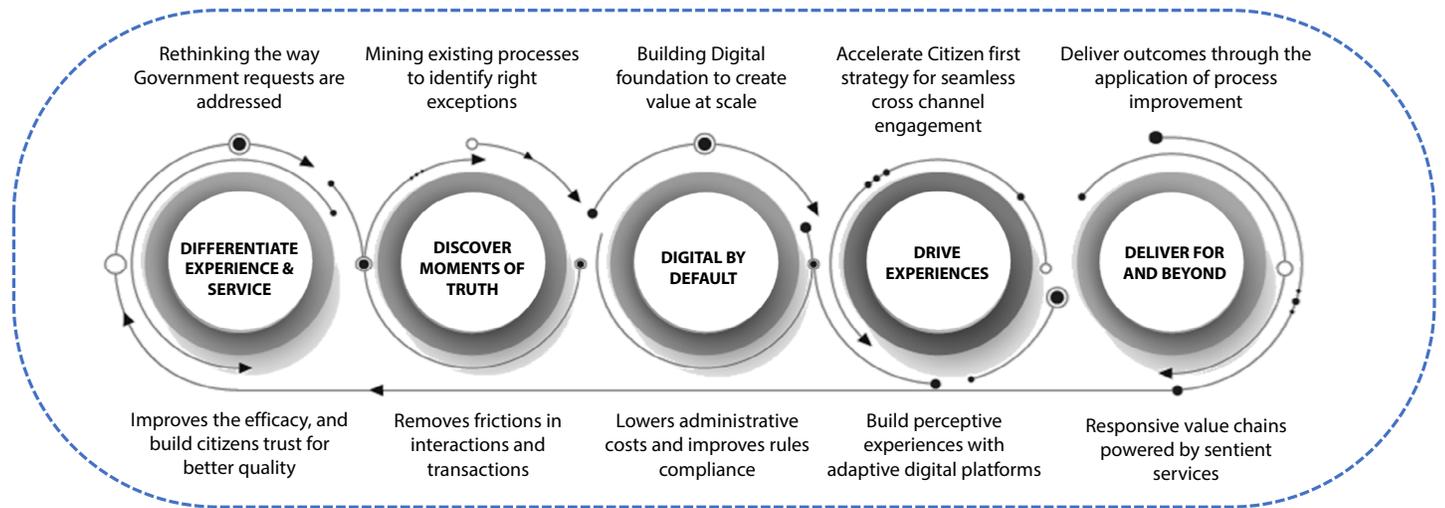
Unlocking Digital in Services Delivery

Infosys envisions governments as a digital native enterprise by transforming existing processes, people and technology to build an agile digital future with the below components:



Our Digital Competencies – The drivers to exceed expectations

We bring with us the proven industry experience in building great digital platforms with personalized services, seamless cohesive experiences, differentiated value propositions and outcomes.



For the ambitious and adaptive government

Our Digital Vision to Transform and Reform

Federal and Public sectors need to solve these challenges and have the opportunity to digitize from core to edge; gearing towards transforming experience, operational efficiency, delivery effectiveness.



Scaling experiences with Infosys

We have delivered some of the biggest and most complex government transformation programs, empowered by our advanced emerging technology COE's that supports a plethora of digital enablers.

Infosys Pega Center of Excellence, part of Infosys Cobalt, has proven capabilities on dynamic case management, CRM, digital process automation, rules engine and AI, and has empowered the world's leading organizations to achieve breakthrough results.

Our digital consulting competence in analyzing and visualizing some of the most complex government processes exposing complexities to help derive innovative insights into fraud, compliance, assets and sensitive government data.

Our digital vision and resilient objectives make the federal and public service transformation journey a virtuous cycle, sustaining and growing the value of the transformation as a change adaptive culture.

We believe in fostering collaboration and co innovations by nurturing interactive department engagement to drive holistic and sustainable changes.



Reach out to us

If you would like to discuss further and join hands to collaborate, do reach out to eais_marketing@infosys.com

For more information, contact askus@infosys.com

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