

ORACLE E-BUSINESS SUITE RAPID UPGRADE SOLUTION

To keep in pace with the changing market dynamics, you need to make sure that your Oracle E-Business Suite (EBS) applications are capable of supporting your business objectives. Oracle EBS upgrade is a periodic activity in the context of package support and maintenance lifecycle.

Before embarking on an Oracle EBS upgrade journey, it is important to ascertain the below:

- What business drivers necessitate an upgrade?
- Have you assessed your organizational

change management requirements that may arise due to the upgrade?

- Can existing Oracle customizations and enhancements be reduced using new features offered by the newer version?
- Will your upgrade approach lead to improved business processes, while lowering the TCO?



More often than not, an Oracle EBS upgrade is not just about applying

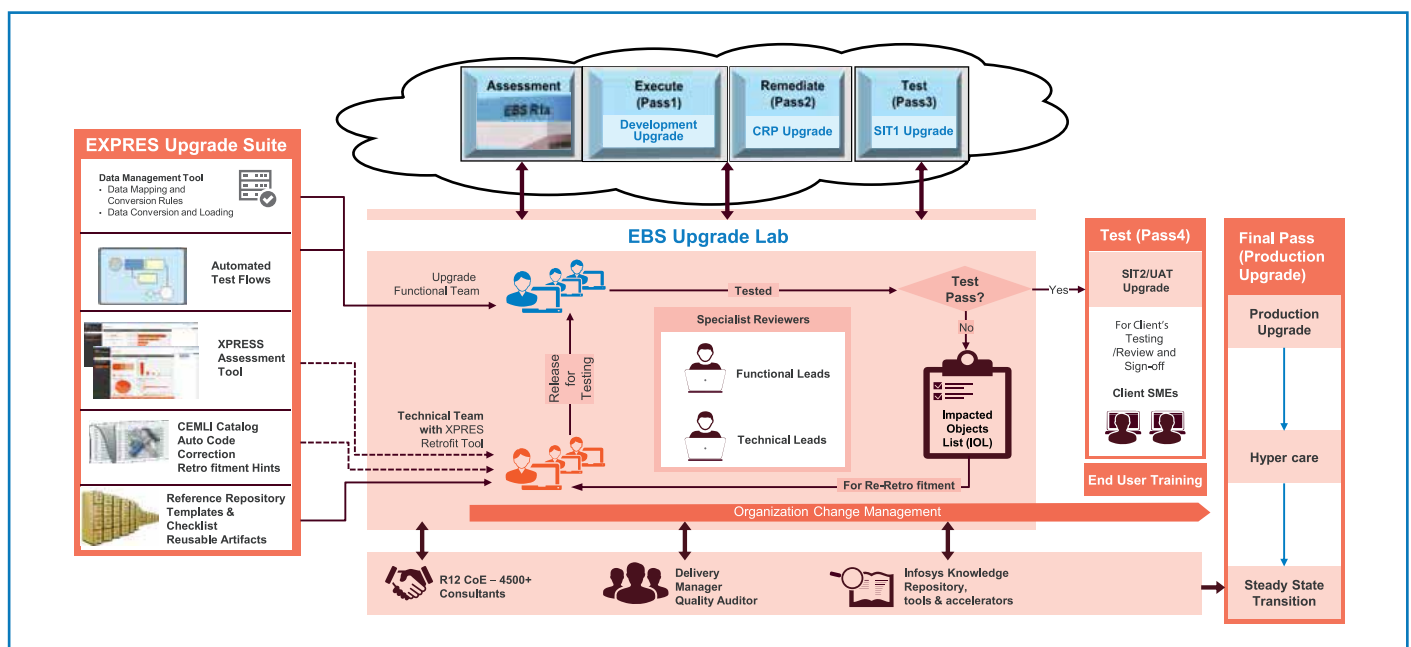
application and / or database-level patches. The customization implemented needs to be addressed separately and would require

careful planning, retrofitment, functional testing, change management, training, and migration.

Oracle EBS Rapid Upgrade solution offerings through Infosys Upgrade Lab

The nature of upgrade may vary – a **Technical Upgrade (CEMLI 'Lift & Shift')** is an upgrade to the target application version with adaptation to the mandatory functional and process changes only. A **Transformational Upgrade** involves the implementation of features introduced in the target version that will add value to the business. There is also the **Hybrid Upgrade**, where some core changes, such as change to chart of accounts (CoA) or organizational structure (re-org) change is taken up along with the upgrade. It is possible to do these changes within the Oracle framework without re-implementation using the Infosys Hybrid approach.

The **Infosys Oracle EBS Rapid Technical Upgrade solution** offered by Infosys Upgrade Lab, would enable your organization to extract maximum value from your new and existing Oracle investments. With its unique de-risking approach, the Infosys upgrade solution is capable of qualifying and mitigating strategic, financial, operational, and technical impact on your existing enterprise application landscape.



EBS Upgrade as a Service for Technical Upgrade with its in-house upgrade lab on cloud follows the proven **InTune™** upgrade methodology from Infosys. This cuts down on the client's IT and business efforts and costs, and also provides hassle-free SIT2-ready R12 upgraded EBS instances along with the required documentation, test scripts, and change enablers.

EBS Upgrade as a Service through Infosys Upgrade Lab on cloud

Upgrade as a Service coverage	Benefits
EBS upgrade iterations on cloud hardware	Infrastructure procurement time and capex saving
Rapid Upgrade assessment through XPRES Assessment Tool	Zero footprint cloud-based offering
CEMLI retro fitment and testing in Infosys Upgrade Lab through XPRES Upgrade suite	CEMLIs reduction with usage of R12 functionalities
Iterative upgrade execution (proven InTune™ upgrade methodology)	Optimal SAAS pricing – lower TCO
Implementation and automated / manual testing of R12 Delta features	Minimal to no involvement from business users until UAT
Change management and pre-build UPK training content	Rapid and risk-free upgrade with minimum downtime and business disruption
COA re-structuring using partner tools like eprentise	Reducing pain of re-implementation and save time and cost up to 70%
Integrated application maintenance and support services	Minimal to no transition cost for AMS. Reduced opex

InTune™ upgrade methodology powered by XPRES Upgrade Suite, a phased iterative approach, helps de-risk various challenges prior to upgrade and ensures minimal business disruption.

Infosys XPRES Upgrade Suite helps in reducing the cycle time in upgrade activities by automating critical upgrade life cycle activities such as impact assessment and code conversion compatible to the new product version. It is enriched with experience knowledge based on past upgrade projects executed by Infosys.

Success highlights

Fastest

- Delivered the fastest upgrade to R12 in about 90 days for MoneyGram International, Inc. It helped MoneyGram automate, cut costs, and prepare for growth.

"With the help of Oracle partner, Infosys, we were able to upgrade to select modules of Oracle E-Business Suite Release 12 in record time. With the new solution, we have been able to reduce the potential for accounting errors and close our books more efficiently, ultimately saving us time and money."

- **Michael McCullough,**
Vice President, Enterprise Business systems, MoneyGram International, Inc.

"I want to express an immense amount of thanks to the entire Infosys upgrade team for their hard work and dedication. Not only did this team complete a successful implementation, but also accomplished one of the fastest known upgrades to Oracle Release 12 worldwide."

- **Pam Londfellow,**
Director, Financial Systems, MoneyGram International, Inc.

Detailed case study: <http://www.infosys.com/Oracle/case-studies/Documents/oracle-EBS-R12-upgrade.pdf>

Earliest

- Delivered one of the very first R12 upgrades to an investor-owned utility in the US

Complex

- R12 upgrades to a leading provider of data management solutions based out of US, dealing with public and private sector resellers in 170 countries
- R12 application and technology upgrade for a global automotive supplier serving customers in 190 countries through a network of company-owned and independent distributors
- Upgrade and application consolidation for a global power leader and electric alternator manufacturer. where XPRES Upgrade suite helped save 66 percent effort in upgrade assessment

For more information, contact askus@infosys.com



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