

SAP warranty management



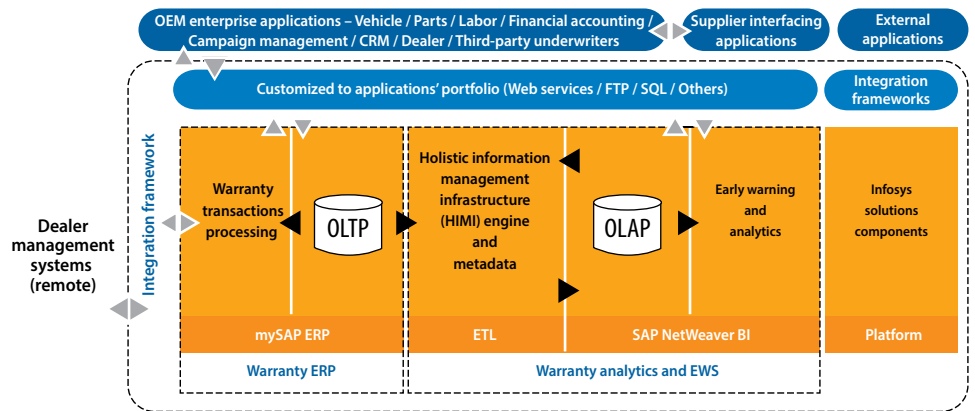
Challenge

- Part warranty across regions differs in rules, processing, and account determination making system maintenance difficult and resulting in errors.
- Changes to warranty part prices are difficult in a non-enterprise system and correlations of data used in spend analysis, quality management, supplier data, and others are difficult, inaccurate, or not multidimensional.
- It may even require manual cut-and-paste of data into Excel for C-level reports.
- Accounts payable is batched monthly leading to challenging, complex, and

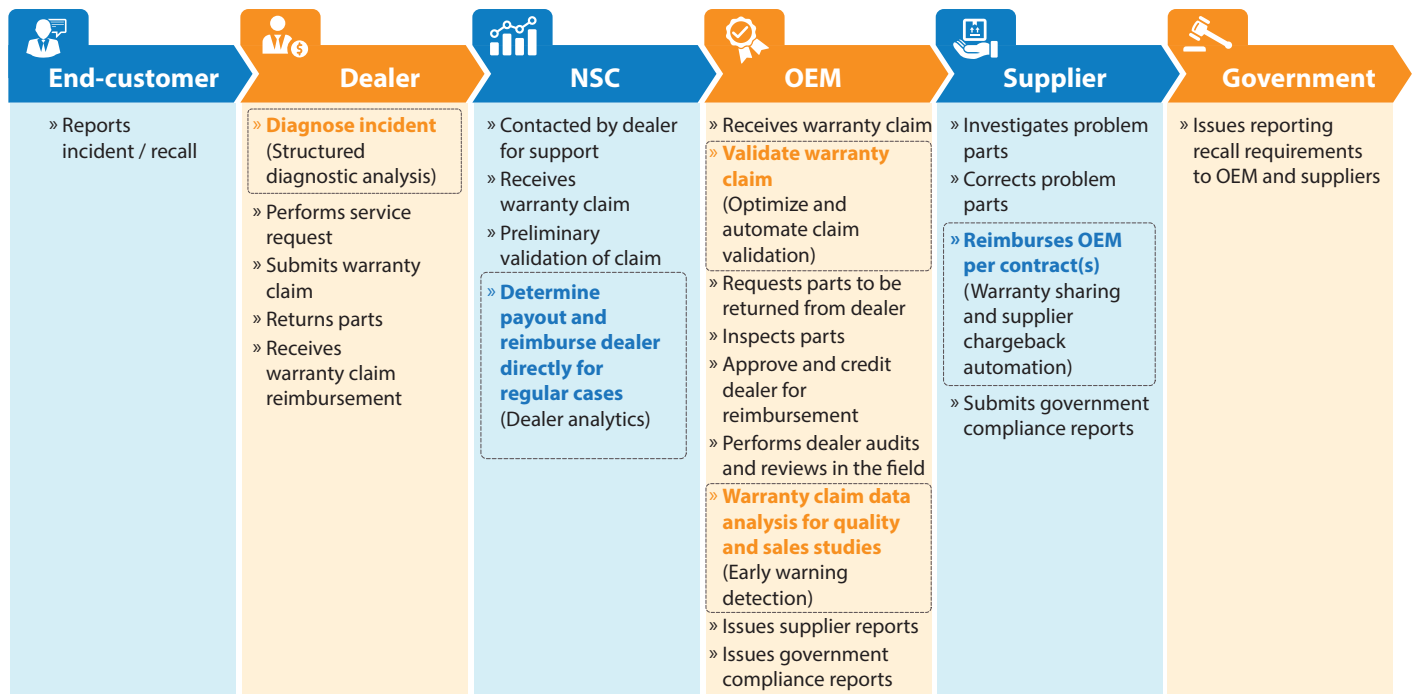
timely month-end closures which could result in large amounts of money to be grouped into a general offset account to close the month.

- Staff turnover can lead to knowledge gaps and manual processing errors. Original system subject matter experts are exiting and the trend will accelerate in the future.

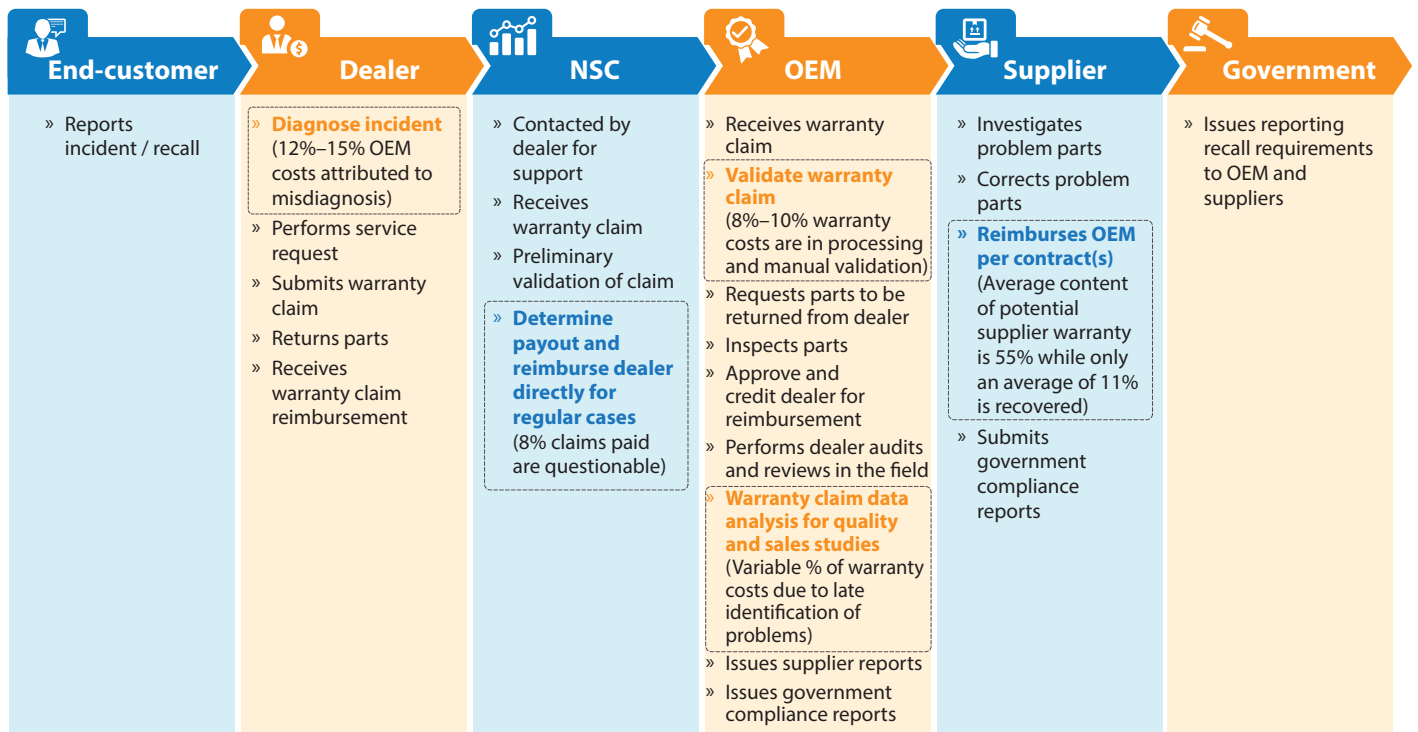
Infosys warranty management solution



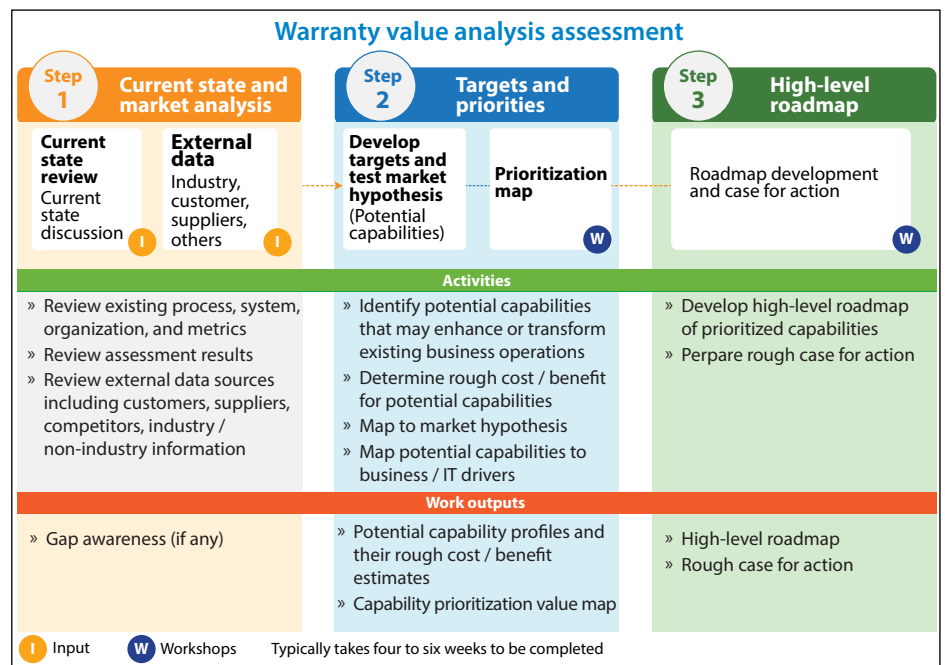
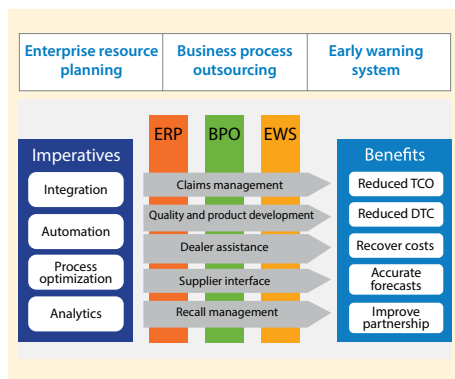
Solution



The Value



Our offer to you
 Infosys provides end-to-end Warranty management solution capabilities



Together let us leverage your existing SAP and implement warranty management into a central system.

For more information, contact askus@infosys.com



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