

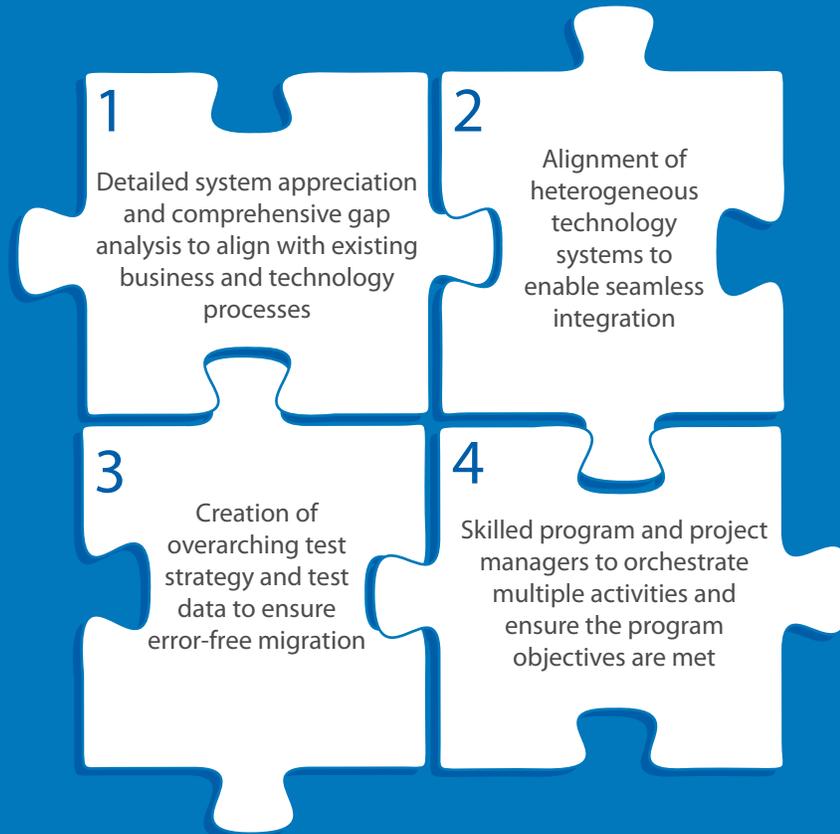


Simplify Claims Migration and Reduce Risk with
**6-Step NASCO
Migration Approach**

Overview

The NASCO platform offers an integrated claims processing solution (NASCO Processing System), a highly configurable membership and billing solution (MembersEdge), and a benefit coding solution (BeneFACT). Delivered in the software-as-a-service (SaaS) model, this platform offers a single claims processing system for all Blue Cross and Blue Shield (BCBS) plans, helping reduce operational costs and transform operations.

However, migrating to the NASCO platform is a complex program that requires:



Infosys NASCO Migration Approach

Supported by end-to-end service offerings, Infosys offers a proven methodology to anchor the complex NASCO migration program for BCBS plans. Having worked with four of the six NASCO plan owners, Infosys has gained extensive expertise across NASCO components. This helps us minimize risks and accomplish a successful transformation using the best practice-driven 6-step NASCO migration approach.

Infosys 6-Step NASCO Migration Approach



Infosys Value Proposition

Infosys delivers significant value across NASCO engagements through:

- The Infosys NASCO Center of Excellence, which provides platform expertise, best practices, process reference models, predefined metrics, and key performance indicators (KPIs)
- Proprietary tools and accelerators – such as 837 File Generation and eFDE Claim Filing – to improve productivity and fast-track implementation
- Extensive knowledge repository in NASCO portal that contains more than 100 tutorials on various NASCO components
- NASCO certified operations trainers for training internal / client teams
- More than 500 consultants with significant experience in the NASCO platform and mainframe emulators, including OpenConnect™, RUMBA, etc.

Outcomes Delivered

Listed alongside are benefits Infosys has delivered in separate engagements with **Blue Cross and Blue Shield plans**

Implemented migration testing in NASCO platform, resulting in reduced cost of quality through automation tools and reuse of accelerators

Developed and customized a Web portal for monitoring NASCO coordination of benefits processes, leading to reduced total cost of ownership

Provided business process outsourcing services by reducing claims skip rate from 24% to 8% – thereby significantly increasing the first time claims resolution (FCR)

About Infosys Public Services

Infosys Public Services is a U.S. based subsidiary of Infosys (NYSE: INFY), a global business consulting & technology services company.

Infosys Public Services helps Healthcare & Public sector clients to transform, innovate and optimize their organizations to build tomorrow's enterprise. We blend 30 years of commercial best practices with innovative industry solutions, best-of-breed partner content and proven execution to deliver measurable business value with predictability.



Building
Tomorrow's Enterprise

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