

Clinical Quality and Compliance Management Solution

- Are you struggling to deliver better quality of care and improve adherence to processes and guidelines in your hospital?
- Are you having trouble integrating the clinical and administrative data needed for CMS reporting?
- Do you have problems maximizing payouts from CMS for reporting and healthcare P4P participation?

Achieving better quality of care and ensuring compliance with quality processes are no longer a challenge. Infosys' **Clinical Quality and Compliance Management** solution provides you with advanced levels of clinical and business process efficiency in real-time. Infosys can help you realize superior quality performance and exceedingly high levels of payouts from your CMS reporting and healthcare pay for performance (P4P) programs by deploying a solution that will provide:

- Real-time alerts along your clinical pathways
- Real-time process monitoring and compliance reporting
- Clinical Work flow management and Real-time process monitoring
- Trend analysis and benchmarking tools
- Role-based performance reporting dashboards
- Scenario analysis and executive decision support tools

Solution Overview

Infosys' **Clinical Quality and Compliance Management** solution brings the power of advanced clinical workflows and data management technologies to your quality programs. You can now ensure that critical information is no longer trapped within clinical and financial data silos of your hospital systems. You can achieve the highest levels of compliance with your quality program using the solution's compliance tools as well as the powerful reporting options.

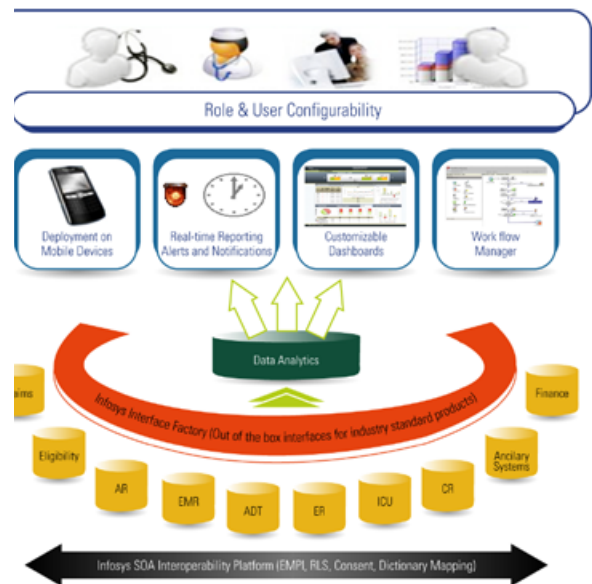
Solution Features

1. Work flow Management, Real-time Reporting, and Alerts

- Robust workflow manager proactively ensures compliance with program guidelines. For instance, the system will trigger an alert whenever the physician is supposed to prescribe a dose of aspirin at the time of an AMI patient arrival, instead of merely reporting the same retrospectively.

2. Role-based Dashboards

- Role-based performance management dashboards deliver an automated overview of quality and outcomes performance to various participants - right from nurses to CEOs.



3. Scenario Analysis and Executive Decision Support

- With the scenario and trend analysis functionality, you can examine the clinical, operational and financial impact of differing levels of performance, enabling you to set your quality and performance targets across each reporting period.
- Executive decision support tool provides annual payout trends, deviations from target, and performance against state, national and competition scores.

4. Interoperability

- The solution also provides for interoperability with Provider systems to enable corrective action by logging into the source system of KPI data.
- Instantaneous, incremental data refresh process updates your scores and metrics with new data as soon as it is available, integrating information from claims, billing, lab, pharmacy or EMR.

5. Mobile Device Interface

- Solution accommodates mobile device interfaces, to ensure that the stakeholders have access anytime, anywhere.



Solution Benefits

Adaptive to Changing Reporting Needs	Predictable and Quick ROI	Proactive Intervention	Flexible, Scalable and Secure
<p>The solution is well equipped to accommodate the ever changing needs of CMS P4P Programs.</p>	<p>Pre-built frameworks for CMS reporting, enabling faster implementation, integration and optimization. This, combined with low maintenance costs and real-time reporting enables your organization to realize quick and predictable ROI.</p>	<p>Enables each participant to proactively monitor and aid decision making with timely interventions, ensuring compliance with quality goals. Cultivates proactive behavior among caregivers.</p>	<p>Highly flexible, supports high transaction and data volumes and maximizes the security of confidential health information.</p>

For more information, contact askus@infosys.com



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