

## Disease and Wellness Management Solution

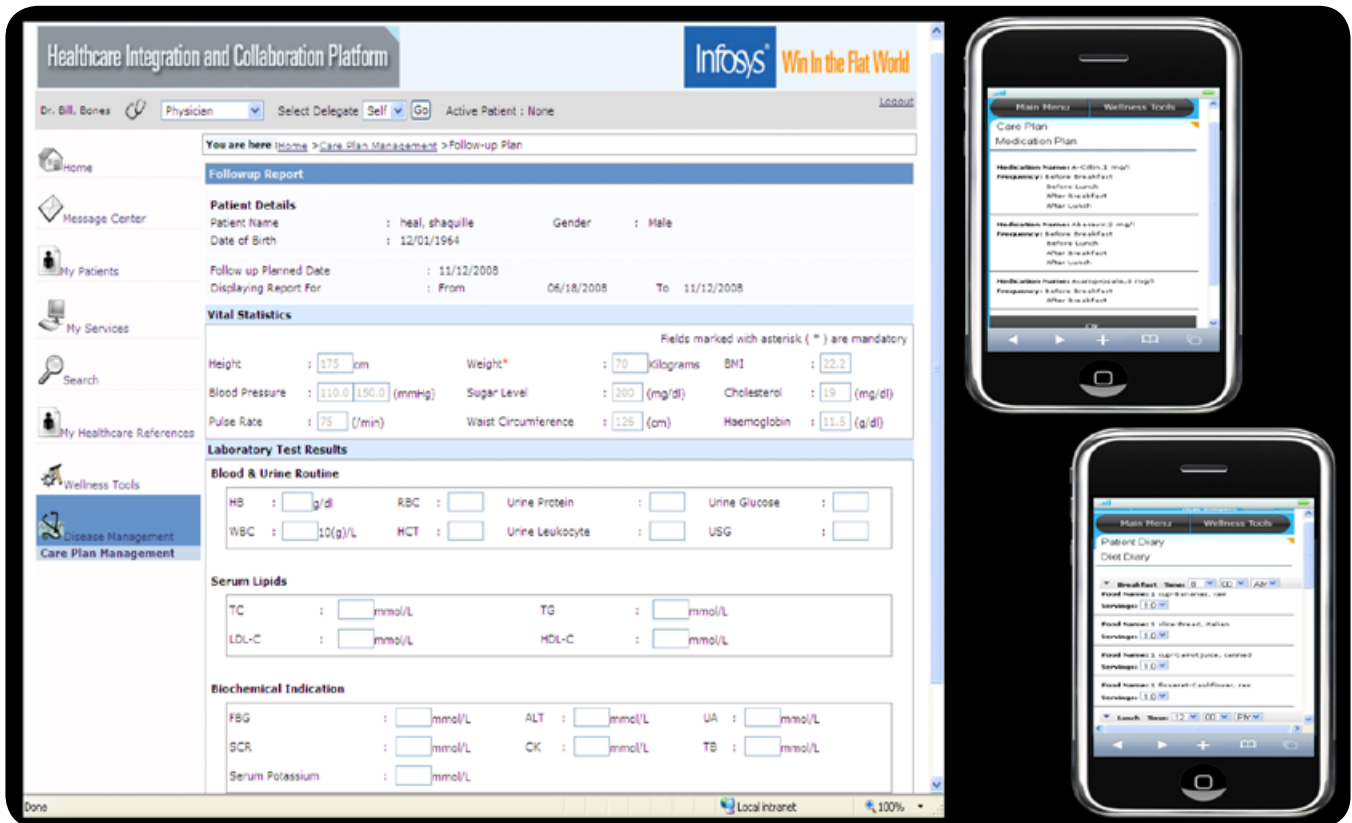
There is an increasing focus on Disease Management and Wellness Management as an approach to control increasing healthcare costs. Infosys understands that the business objectives of different organizations that offer disease and wellness management are different, and hence offer a highly customizable disease management solution.

Infosys' Disease and Wellness Management portal solution is a Service-Oriented Architecture based, highly customizable solution that supports various types of disease management programs such as

those focused on medication compliance, diet and nutrition management and life-style improvement. The solution supports the core functions of target setting, care plan creation, patient diary and follow-up reports.

The solution has a strong focus on patient safety, compliance management, patient education and enablement, motivational counseling, high-touch personalized care, ease of use of IT application, privacy and security. The solution also comprises self-service functions like appointment scheduling, prescription refill requests.

Patients stay tuned on their progress through wellness calculators and risk assessment surveys. Our solution effectively leverages healthcare social platform features like eConsultation, microcommunities, discussion forums, blogs, health wikis, healthcare widgets, social bookmarking, tag clouds, web analytics as well as sentiment analysis. We also offer disease and wellness management solution in hosted SaaS (Software as a Service) mode.



## Service Offerings

- Strategy definition-based on business objectives and aligned with core competencies
- Business case definition involving disease choices, market segmentation, alliance needs and sourcing strategy, product design, cost-benefit analysis, business roadmap, IT roadmap
- Disease Management program features
  - and services design along with cost sensitivity analysis
  - Infosys' Disease and Wellness Management solution customization and implementation
  - Customized Disease Management application development and maintenance
  - Disease and Wellness Management solution in Software as a Service model
- Integration of Disease Management solution with legacy applications
- Business Process Outsourcing services for administrative Disease Management operations
- Business Intelligence and analytics on Disease Management database
- Disease and Wellness Management portal, patient education content creation

## Value Proposition

- One-stop-shop for end-to-end Disease and Wellness Management IT and Services needs
- Highly customizable solution to meet your organization's needs
- SaaS delivery model enables you to leverage our solution in pay-as-you-go mode and derive the benefits without large upfront investments
- Infosys' ready-to-use healthcare social platform facilitates rich functionality development that addresses behavioral and emotional aspects of patients in Disease Management
- Mobile-enabled Disease Management solution supports anytime anywhere access
- Infosys has a large team of domain specialists comprising ex-CXOs of healthcare organizations, physicians, MDs and healthcare administrators who collaborate with you and help you tailor a Disease Management solution that is just right for your needs

## Allied services

### Business Consulting

Provides you with strategic differentiation and operational superiority, assessments, proprietary industry analyses & projects structured around beating the competition.

### Enterprise Solutions

Our Enterprise Solutions help you automate your value chain using off-the-shelf packages. Our solutions span ERP, CRM, SCM and EAI. They help you to mitigate your risks, achieve faster returns and lower TCO.

### Hospital Performance Management

Helps you balance quality of care and profitability by managing business process efficiency. Infosys' Hospital Performance Analysis Framework supports real-time monitoring of KPIs and workflows, real-time alerts and role-based dashboards.

### Enterprise Application Integration

Make the whole of your IT applications much greater than the sum of its parts. Infosys can leverage the Global Delivery Model (GDM) to deliver immediate and dramatic productivity growth like no one else can.

For more information, contact [askus@infosys.com](mailto:askus@infosys.com)



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