

Healthplan eConnect Solution

The Healthplan eConnect solution is an innovative holistic portal solution from Infosys that meets the multiple challenges that the healthcare industry faces today. With the rise of consumerism, ubiquitous

web access and the demand for lower healthcare costs, portals have become central to health plans' competitive strategy. This solution enables health plans, PBMs and TPAs to implement

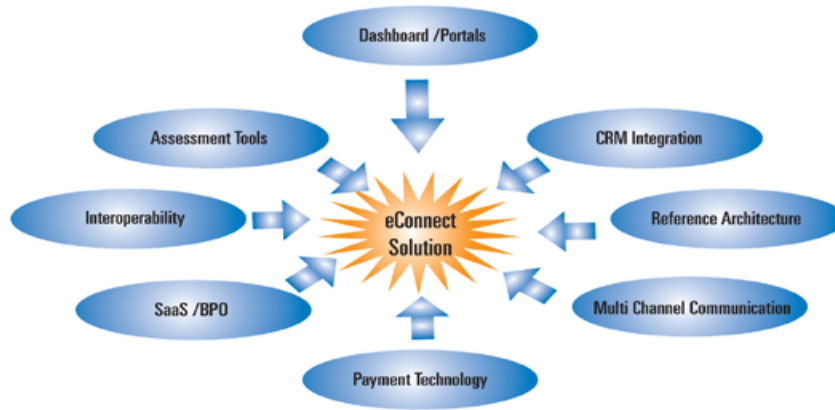
strategic approaches towards enabled-consumerism, providing members a decisive say on their healthcare, promoting self-service and supporting cost savings.

Solution Offerings

Infosys Healthplan eConnect solution allows health plans TPAs and PBMs to meet

the challenges of emerging B2C needs while enhancing B2B service through a

framework that is rationalized, extensible, flexible and multi channel in nature



Portal & Dashboard Service Offerings

- Pre-defined templates for road map definition
- Out-of-the-box support for healthcare standards and vocabularies such as HL7
- 360° view of clinical and financial data linked through various stakeholders and operational stages
- Customizable interfaces to support various stakeholders
- SOA architecture to allow seamless integration with existing IT assets

Enterprise Data Model

- Hierarchical layout of all payer processes
- Virtualized modeling of all stakeholders, business functionality and associated attributes for payer organization
- Powerful UI to support versioning and customization of baseline model
- Tools to convert logical model into physical model for industry standard repositories

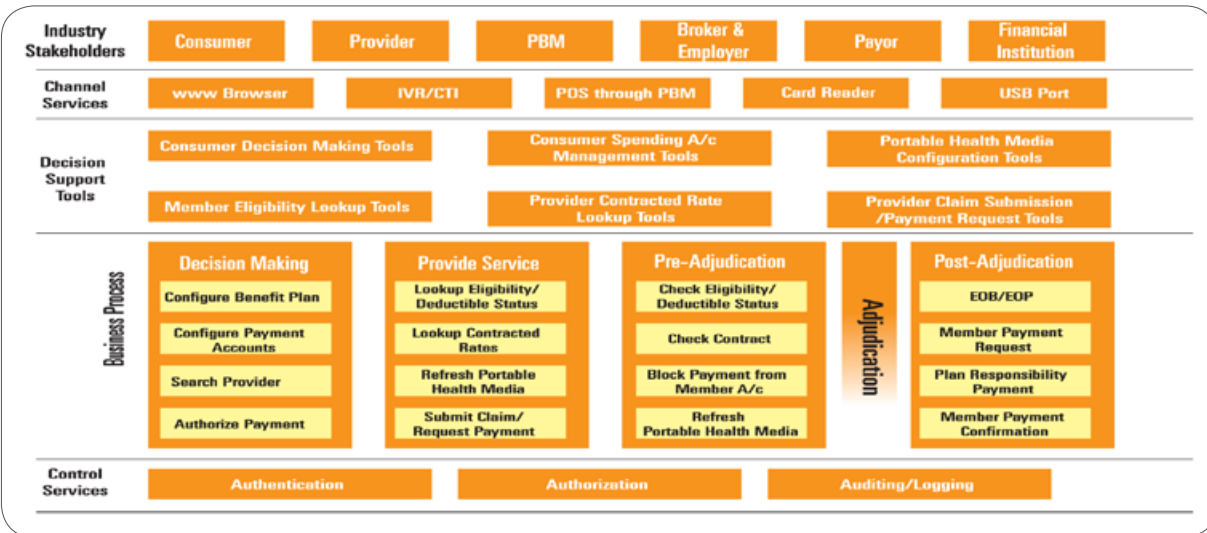
Infosys Interoperability Platform

- Out-of-the box support for healthcare standards
- Readymade interfaces with many industry leading applications
- In-built services for master patient indexing, record location, consent
- Analytical components to support high end value assessments such as pay-out calculator



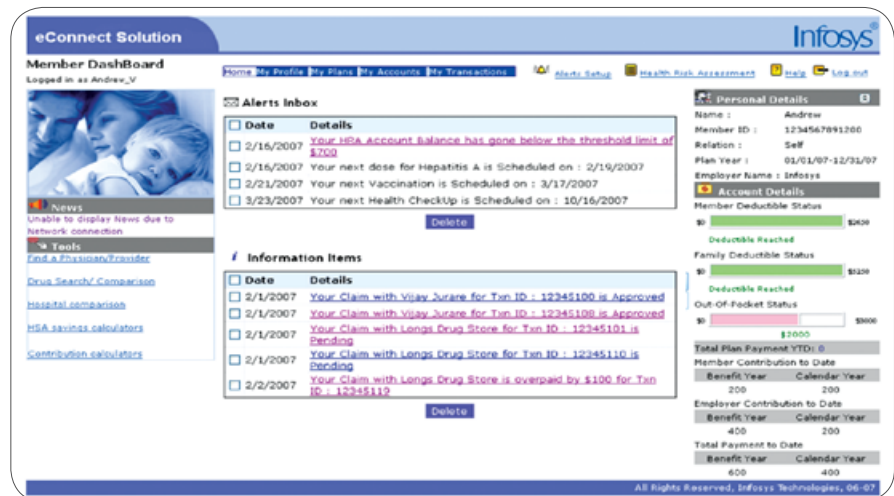
Healthplan eConnect Solution – Business Framework

The Healthplan eConnect Solution is based on Infosys Consumer Connection Framework. The framework has been designed with the aim of meeting the needs of customers, while also meeting the needs of four other major stakeholders – Sponsors, Payers, Providers and Banks – in realizing cost savings and providing better service.



Consumer Dashboard

A dynamic portal that creates a simple logic for supporting your product strategy by coordinating myriad functionalities and data necessary to inform new consumers. It is also scalable to accommodate future requirements.



(Sample screenshot of a Consumer dashboard)

For more information, contact askus@infosys.com



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