EMPOWERING A MANAGED CARE ORGANIZATION TO IMPLEMENT PLAYBOOK-BASED CYBERSECURITY STRATEGY

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Our client is a managed care organization, providing a range of health coverage options that offer medical, dental, vision, and prescription drug plans. They aimed to enhance individuals' well-being by delivering comprehensive and accessible healthcare services.

Key Challenge

Creating Centralized Network Monitoring

Our client wanted to monitor their network 24/7 and maintain centralized visibility while reducing cybersecurity costs. However, their legacy SIEM solution, siloed tools, manual processes, and manual communications through email, were hindering their ability to achieve complete visibility on all events and full log source integration.

The Solution

### Changing the Cybersecurity Game

To address these challenges, the client partnered with Infosys, who replaced the old cybersecurity system with Exabeam NextGen and created playbooks to counteract attacks including malware, password resetting and user disablement to help automate incident handling.

The Features of An Enhanced Security Toolbox

Get User Info
Collected extensive user data to aid in security risk assessment
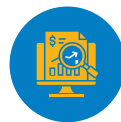
Add User/Asset to Watchlist
Monitored users and devices for suspicious activities proactively

Threat Intelligence Reputation Lookup
Assessed IP/URL reputations to assist in cyberthreat mitigation

Benefits

Empowering Efficiency and Security

By engaging Infosys to overhaul their cybersecurity, our client was able to achieve:

- **Cost-Efficient Implementation**
  Reduced implementation costs by 50% through playbook adoption

- **Security Evolution**
  Saved 30% in security costs by migrating to NextGen SIEM in 6 months

- **Workflow Enhancement**
  Saved 20% operating costs through complete workflows and automation of L1 and L2 activities

By partnering with Infosys, our client transformed their cybersecurity posture and operational efficiency, transitioning from siloed, manual processes to a streamlined, automated system, resulting in significant cost savings and enhanced security.
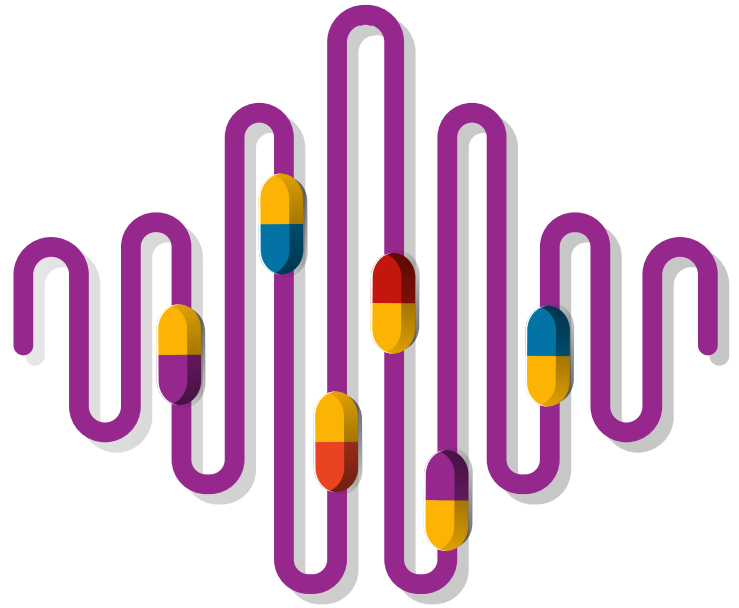
Infosys Healthcare Practice

Infosys empowers healthcare organizations to streamline intricate ecosystems, uniting processes, data and core systems. By forging seamless connections across the value chain, we pave the way for harmonized healthcare journeys that enhance connectivity between members and patients, fine-tune operational costs and orchestrate speed-to-market.

Learn more about how we enable organizations to amplify their possibilities and drive transformative growth.

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