CASE STUDY

BREAKING BARRIERS TO PATIENT WELLNESS THROUGH HYPER PERSONALIZATION AND COLLABORATION

Infosys
Navigate your next
The Solution

Empowering Through Hyper-Personalized Experiences

With the objective of alleviating patient challenges, our client partnered with Infosys to build an intuitive application that personalized healthcare experiences and helped develop a long-term relationship with patients.

Revolutionizing Patient Engagement

User-Centric Upgrades
Listened to user feedback to improve usability

Agile Transformation
Adopted agile methodology for development and testing

Flutter Cross-Platform
Developed app on Flutter for iOS and Android platforms ensuring a common code base
Benefits

The Shift to Continuous Care

Thanks to the partnership with Infosys, the client was able to make the transition from episodic to continuous care, recording improved performance with:

- **Improved Service Efficiency**
  Call avoidance through self service

- **Speedy Experiences**
  Reduced wait times at the hospital

- **Increased App Usage**
  Increased adoption among customers

Empowered by their partnership with Infosys, our client was able to align themselves with their broader transformational strategy that prioritizes patients and enhances their overall experience.
Infosys Healthcare Practice

Infosys empowers healthcare organizations to streamline intricate ecosystems, uniting processes, data and core systems. By forging seamless connections across the value chain, we pave the way for harmonized healthcare journeys that enhance connectivity between members and patients, fine-tune operational costs and orchestrate speed-to-market.

Learn more about how we enable organizations to amplify their possibilities and drive transformative growth.

www.infosys.com/healthcare