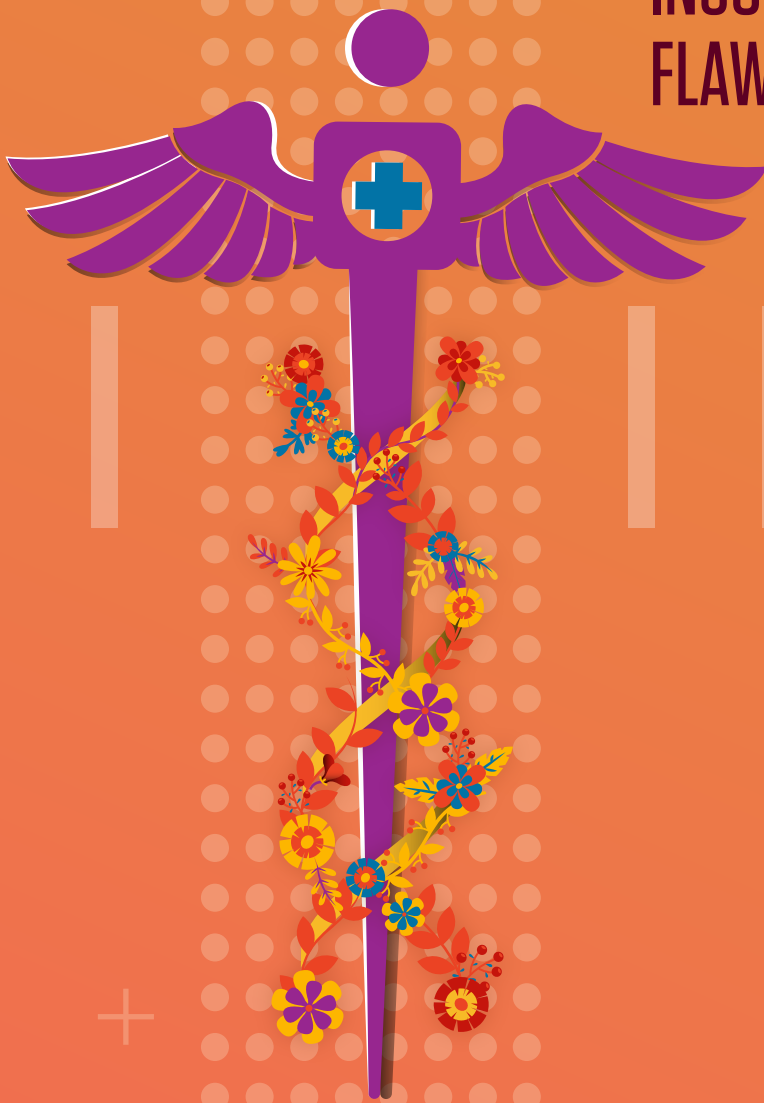


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EMPOWERING ACTIONABLE
INSIGHTS FOR A LEADING HEALTH
INSURER BY FACILITATING
FLAWLESS DATA MIGRATION



Our client, a multi-state Blue, offers Commercial, Medicare, Medicaid and Marketplace plans to more than 15 million members.

Key Challenge

Dissolving Disjointed Data Silos

Intense competition from national and high tech plans compelled our client to find new ways to contain the premium hikes, collaborate even more closely with healthcare providers, and engage customers actively. However, their efforts to enhance service delivery through data-driven insights were hampered by data fragmentation across systems, resulting in operational inefficiencies and decision-making delays.



The Solution

Unifying Data for Service Excellence

Partnering with Infosys, the client embarked on a modernization journey, retiring the on-premise data warehouse and data lake assets. Following a multi-wave approach, Infosys migrated the data to the Microsoft Azure Data and Analytics platform in just 10 months.

Establishing a Single Source of Truth



Data Migration

Migrated over 60TB of data to Synapse and more than 100 DataStage jobs to Talend



Optimized Performance

Refactored more than a thousand Scala Spark pipelines utilizing Microsoft Azure



Retired Legacy Applications

Embraced a migration strategy rooted in extreme automation and pattern-based techniques

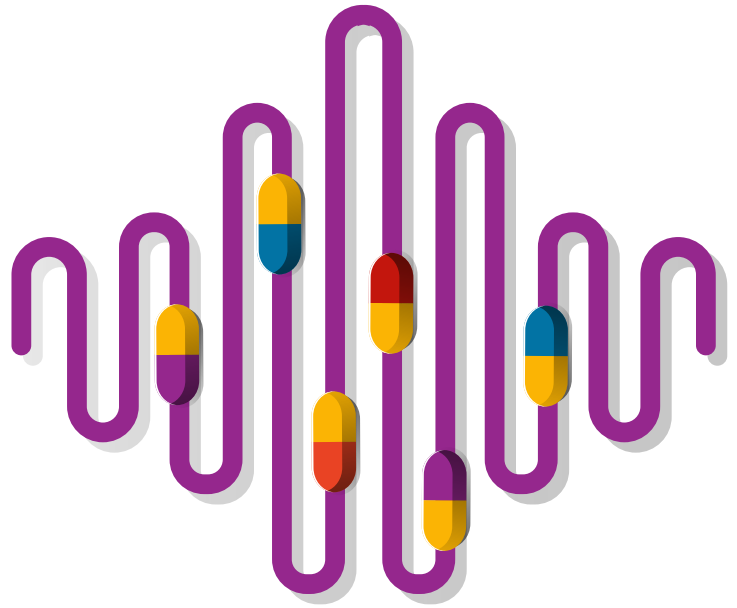
Benefits

From Insights to Impact

By collaborating with Infosys, the client was able to gain actionable insights, and in the process, achieve substantial benefits including:

- **Cost Savings**
Achieved annual costs reduction exceeding **US\$22 million**
- **Single Source of Truth**
Leveraged advanced analytics for actionable insights and enhanced customer experience for Group, Government and Retail LoBs
- **Effortless Migration**
Up to **90% reduction** in migration efforts thanks to tools like Infosys Data Wizard and BladeBridge converter

By migrating data to a unified platform with the help of Infosys, the client outperformed their competition, controlling costs, collaborating with the health ecosystem, and engaging consumers better in the process.



Infosys Healthcare Practice

Infosys empowers healthcare organizations to streamline intricate ecosystems, uniting processes, data and core systems. By forging seamless connections across the value chain, we pave the way for harmonized healthcare journeys that enhance connectivity between members and patients, fine-tune operational costs and orchestrate speed-to-market.

Learn more about how we enable organizations to amplify their possibilities and drive transformative growth.

www.infosys.com/healthcare



For more information, contact askus@infosys.com



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