



FACETS INTEGRATION SERVICES OFFERINGS

With our eight-point critical success factor approach and a proven implementation methodology, our Facets Integration Services Offerings are aimed at reducing implementation timeline and operational costs for health plans.

Infosys[®]

Overview

Health plans and payers are often fraught with the need for managing and working with disparate IT systems in their day-to-day operations. Most users are dealing with siloed environments, with half-baked and non-uniform integration models. Maintenance of these systems often duplicates effort, ballooning costs. With

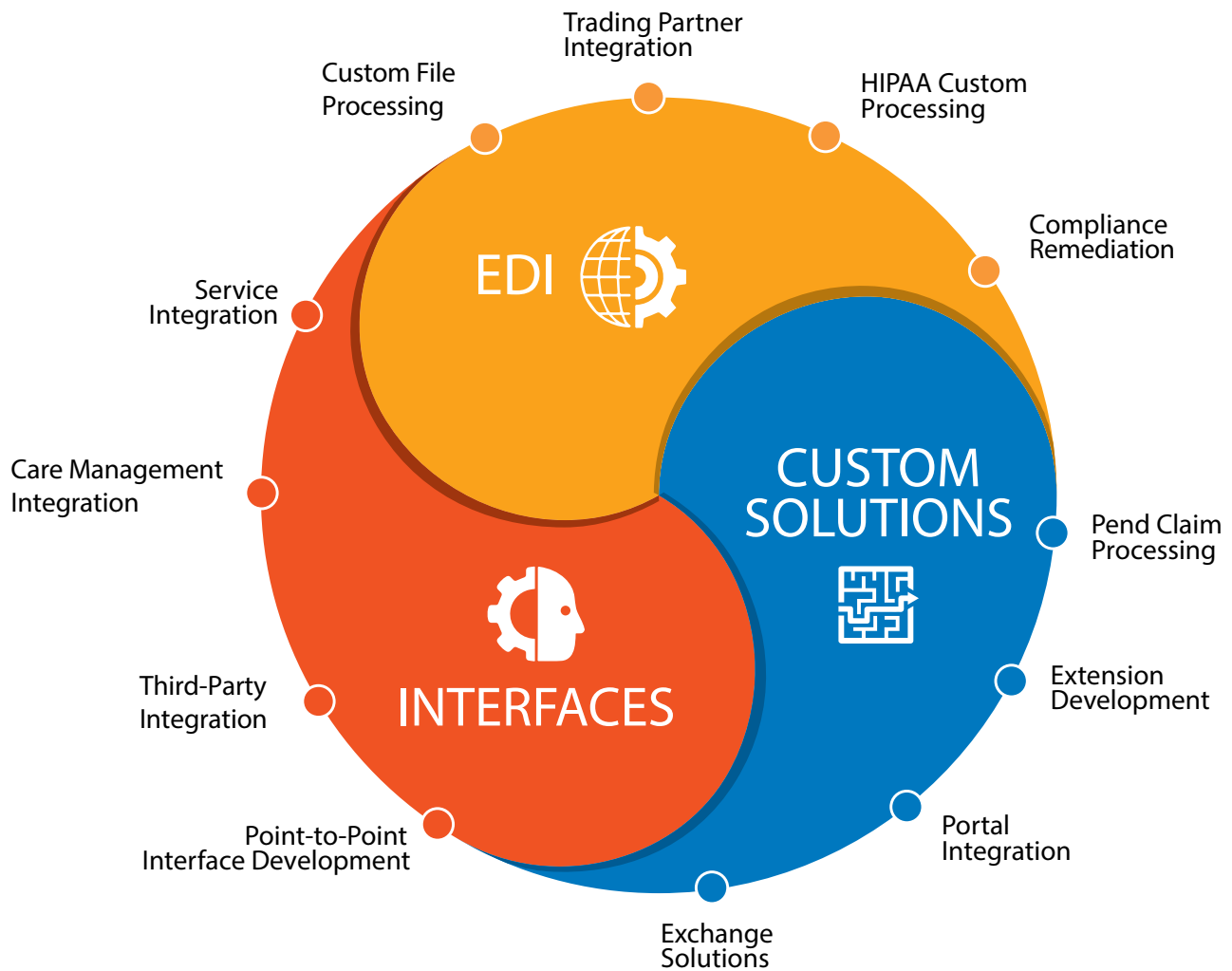
increasingly complex business needs and regulatory compliance, business decision-makers do not have the visibility, agility, and flexibility needed to make quick and often critical business decisions.

Following are common challenges faced by Health plans in application integration and maintenance:

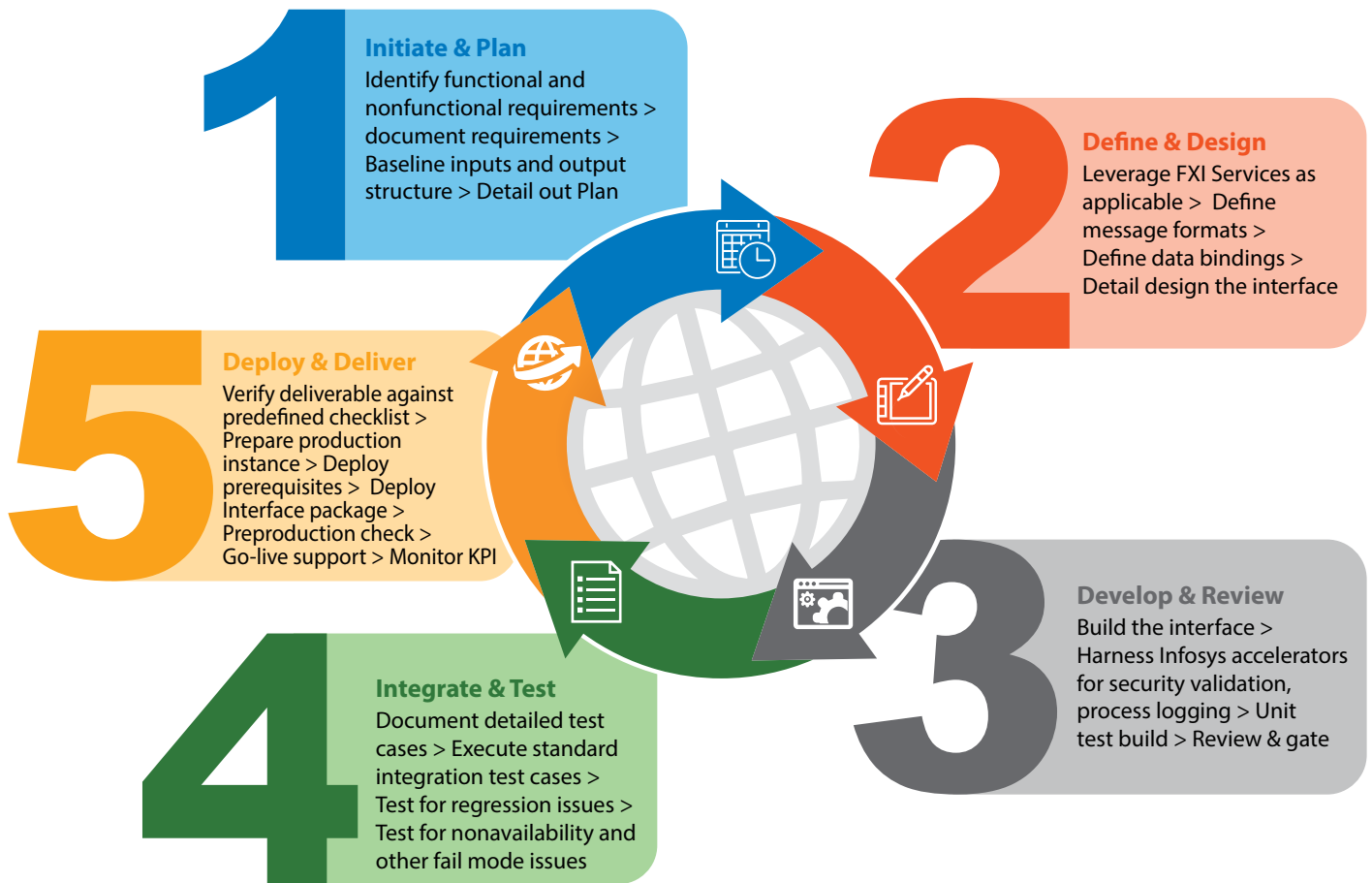
- Data inconsistency across systems
- Integration framework inflexibility
- Ineffective management of integration metadata
- Insufficient process logging
- Diverse authorization and access control models

Service Offerings

Our expertise will help in integrating various systems in the IT landscape including EDI, ESB, web portals, Services, and Third Party Systems with the central Facets system. Infosys Facets Distributed Object Integration framework addresses your problems with a significant reduction in implementation timeline. The framework not only provides flexibility and scalability but also promotes maximum reuse by leveraging Facets FXI services and ESB / SOA standards.



Our interface implementation approach is highly focused on quality and efficiency, starting from outlining and scoping right up to delivering the final service / solution. The framework is supported with tools and accelerators that help in significant reduction in implementation timeline.



Success Factors for Facets Integration:

- Framework Flexibility:**
The integration framework is made flexible to leverage as a broker-based system as well as a distributed object integration
- Elimination of Technical Problems:**
Robust architecture model to eliminate technical challenges and help focus on business problems
- Seamless Authorization & Access Control:** Minimize authentication failures and increase successful service handshake with an integrated and unified authorization control model.
- Effective Process State Logging:**
Detailed logging of transaction status and errors for easier troubleshooting
- Upgrade-proof Integration Architecture:** Reduce failure links by effectively managing product and feature upgrades and analyzing impact on integration layers
- Simple & Consolidated Deployment Plan:** End-to-end deployment with less or no manual configuration steps
- Effective Management of Integration Metadata:** Better control and management of configuration, routing, and technical data related to application integration
- Data Consistency Integration:** Data coherency and maintaining a single-source-of-truth

About Infosys

Infosys is a global leader in consulting, technology, outsourcing and next-generation services. We enable clients, in more than 50 countries, to stay a step ahead of emerging business trends and outperform the competition. We help them transform and thrive in a changing world by co-creating breakthrough solutions that combine strategic insights and execution excellence.

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