

DELIVERING HARMONY IN HEALTHCARE WITH AI

Healthcare transformation requires alignment across operations, digital platforms, clinical workflows, and compliance. When these functions move independently, the care journey becomes fragmented.

Infosys brings an AI-led approach, grounded in our AI First Value Framework, to connect operations, digital engineering, and intelligence through three integrated layers. These layers strengthen the operational backbone, accelerate platform modernization, and embed intelligence directly into the workflows that power care, customer service, and regulatory functions.



ORCHESTRATING AN ECOSYSTEM OF CARE

With Infosys AI First Value Framework, healthcare enterprises strengthen execution across four connected pillars:



Enabling Operational Excellence (Ox.Ai)

Tames complexity with automated workflows, real-time insights, and claims integrity.
Real-time, insight-driven operations at scale.

Improving Care Efficiency (Care.Ai)

Orchestrates care across teams with proactive intelligence and seamless coordination.
Intelligent, individualized, and coordinated care across the care journey.



Transforming Stakeholder Experience (Cx.Ai)

Facilitates intuitive, personalized engagement at every touchpoint.
Intuitive, personalized interactions across every touchpoint.

Elevating Regulatory Compliance (Compliance.Ai)

Automates compliance, tracks mandates, and prepares for audits proactively.
Integrity-driven, explainable outcomes with continuous compliance.



Healthcare enterprises strengthen execution with intelligence across care, operations, and compliance, aligning systems, workflows, and experiences to deliver better outcomes across the care continuum.

TRANSFORMING HEALTHCARE THROUGH AI-FIRST ORCHESTRATION

Infosys' holistic solutions enable healthcare enterprises to:



Improve care efficiency and coordination across teams



Enable operational excellence and reduce turnaround time



Elevate compliance readiness and audit preparedness



Enhance stakeholder experience across member and provider journeys

CHOOSE THE PARTNER WHO DELIVERS

With deep healthcare expertise and a proven approach, Infosys helps enterprises adopt AI-first models that connect operations, digital platforms, and intelligence across the organization.



Intelligent care, operations, and compliance



Integrated systems, data, and workflows



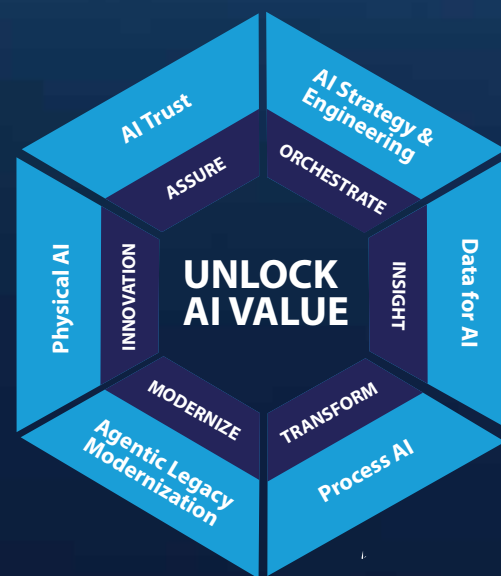
Built-in governance, transparency, and compliance



Strategic alliances with Microsoft, Google, and healthcare leaders

POWERING AI-FIRST HEALTHCARE WITH SIX CORE CAPABILITIES

- **ORCHESTRATE:** Enable healthcare context engineering and an AI-first operating model to drive enterprise-wide AI adoption
- **INSIGHT:** Unify fragmented healthcare data into decision-grade, AI-ready foundations powering insights and real-time care actions
- **TRANSFORM:** Re-engineer core healthcare processes with AI-first, domain-aware workflows to simplify operations and reduce cost
- **MODERNIZE:** Modernize healthcare platforms through AI-first augmentation, embeddings, and selective system replacement
- **INNOVATE:** Create AI-driven, harmonized care ecosystems delivering unified experiences and personalized member and patient journeys
- **ASSURE:** Ensure responsible, compliant, and explainable AI across all healthcare decisions



LET'S BRING HARMONY TO HEALTHCARE WITH AI.

Reach out at askus@infosys.com to explore how Infosys can help you orchestrate better outcomes across the care continuum.

For more information, contact askus@infosys.com

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Navigate your next

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